

LIMITED LIFETIME RESIDENTIAL WARRANTY

To receive the benefits of this Limited Lifetime Residential Warranty (this "**Warranty**"), you must, no later than thirty (30) days after the Installation Date, complete and submit a warranty registration form at <https://form.jotform.com/210206985154151>. Such registration is a condition precedent to coverage under this Warranty, and the failure to do so will cause the loss of such benefits, but not the exclusions and limitations in this Warranty.

1. The Lifetime Coverage Period: Subject to the terms and conditions of this Warranty, Penntek Industrial Coatings, LLC ("**Penntek**") warrants to the Owner(s) of the residential premises where a Penntek Coating System (the "**Penntek System**") is installed (the "**Residence**") that, beginning on the date of completion of such installation (the "**Installation Date**") and continuing until the sooner to occur of the (i) the lifetime of the Owner(s) or (ii) the life of the period after the Installation Date and before any ownership interest(s) in the Residence is or are transferred other than as expressly permitted by this Warranty (the "**Lifetime Coverage Period**"):

- The Penntek Polyaspartic Topcoat (the "**Penntek Topcoat**"), if and as used as part of the Penntek System, will not discolor due to ultraviolet (UV) exposure from the sun, except for typical changes, oxidation or weathering of the Penntek Topcoat due to the passage of time under normal atmospheric conditions and
- The Penntek System will be free from defects that result in peeling, blistering, chipping or other forms of delamination beyond normal wear and tear (collectively, "**Delamination Damage**").

2. Parameters: During the Lifetime Coverage Period, this Warranty covers the Penntek Topcoat and the Penntek System when installed and is subject to the exclusions and limitations described in this Warranty, including without limitation, that, except as expressly provided herein, this Warranty cannot be transferred or assigned.

3. Certain Definitions: As used in this Warranty: (a) the "**Owner(s)**" (i) means or refers to the owner(s) in fee simple of the Residence on the Installation Date, unless the entire ownership of the residence is transferred no later than twelve (12) months after the Installation Date, then the first immediately subsequent owner(s) in fee simple of the Residence become(s) the Owner(s) and (ii) may consist of (A) one natural person, (B) more than one natural person, (C) a combination of one or more natural persons and one or more corporations, limited liability companies, partnerships, trusts or anything else so designated by Penntek (in the singular, "**entity**" and in the plural, "**entities**") or (D) one or more entities; (b) the "**lifetime of the Owner(s)**" means with respect to the situation described in: (i) Section 3(a)(ii)(A) of this Warranty, the lifetime of that natural person; (ii) Section 3(a)(ii)(B) hereof, the earliest lifetime of a natural person who has an ownership interest in the Residence or (iii) Sections 3(a)(ii)(C) or 3(a)(ii)(D) hereof, the sooner to occur of (A) the dissolution (or substantive equivalent as determined by Penntek) of the entity or any entity included as the Owner(s) or (2) the earliest lifetime of a natural person who has a direct or indirect ownership interest in the Owner(s) or is a direct or indirect beneficiary of a trust that is one of the Owner(s); and (c) "**Penntek Coating System**" or the "**System**" means the combination of chemical and other components (which may include without limitation concrete preparation and repair products, basecoat, chips and topcoat) expressly specified, authorized or approved in writing by or sourced from Penntek (and approved by Penntek for such application) (individually and collectively, "**Authorized Components**") (i) as installed or used in such installation at the Residence by a dealer expressly authorized by Penntek for such purpose ("**Authorized Installing Penntek Dealer**" or "**Authorized Penntek Installer**") or (ii), in the case of maintenance only, as performed by an Authorized Installing Penntek Dealer or any other(s), provided that such installation or maintenance conforms to the instructions or direction expressly provided or expressly authorized by Penntek (as well as other good preparation, installation and maintenance practices).

4. Exclusions: Each of the following is expressly excluded from this Warranty:

- Damage (including without limitation Delamination Damage) caused by or resulting from in whole or in part any or all of the following: (a) physical abuse to or misuse of the Penntek System (such as, but not limited to, (i) excessive weight or wear for typical residential use or (ii) dragging or dropping one or more heavy objects); (b) accidents, fire or acts of God (including without limitation floods, tornadoes, hurricanes, earthquakes or other weather-related events) causing such things as, but not limited to, discoloration, staining, fading, excessive wear, scratching, marring, dents, gouges, tears, scuffs, cuts or similar results; (c) non-residential or atypical use (such as, but not limited to, application in (i) commercial or industrial settings or (ii) excessive moisture environments (including without limitation underwater or standing water)); (d) cracks; (e) modifications or alterations of either chemical or physical characteristics (including, but not limited to, substituting one or more components not expressly approved in writing by or not sourced from Penntek (and approved by Penntek for such application) (individually and collectively, "**Unauthorized Components**") for any or all Authorized Components or mixing Unauthorized Components with Authorized Components); (f) exposure to corrosive materials (including but not limited to brake fluid and battery acid); (g) repair or service of the Penntek System not performed by an Authorized Penntek Installer; (h) temperature extremes (including without limitation heat beyond typical residential temperatures); or (i) shifting or settling of the surface receiving the basecoat ("**substrate**"), base, subbase, subgrade or foundation;



- Damage caused by (a) alkali, hydrostatic pressure, efflorescence, mold, mildew or excessive moisture in concrete or its base, subbase or subgrade or (b) defective or compromised concrete or its base, subbase or subgrade or other deterioration thereof (including without limitation exposed concrete reinforcement causing rust);
- Discoloration, fading, staining or other adverse effects caused by, but not limited to, dyes, inks, contact with synthetic or rubber products (such as, but not limited to (a) soft tires, (b) tire shine, scuffs or burnout or (c) floor mats that mark), rust (whether from vehicles or otherwise), misuse of maintenance products or use of maintenance products not expressly specified, authorized or approved in writing by or sourced from Penntek (and approved by Penntek for such application), other improper maintenance, contaminants, spills and tracked-in matter, including, but not limited to, asphalt, resins and driveway sealers;
- Defects caused by any or all improper (a) preparation product or coating choice, (b) substrate, base, subbase, subgrade or other surface choice or preparation and (c) installation or other application, including without limitation (i) the failure to install one or more coatings of appropriate type, depth or thickness or (ii) the substrate not having any or all of the following: (A) a profile of twenty (20) to thirty (30) grit, (B) a neutral pH of seven (7) and (C) a moisture vapor transmission that exceeds five and one-half percent (5.5%) using Tramex CME 4 moisture meter tests (individually and collectively, such improper conduct is **"Installation Error"**);
- Differences in appearance between the Penntek System as (a) originally installed or as repaired and (b) the area(s) subsequently repaired; and
- Use of Penntek substrate preparation or substrate repair products without the more or less contemporaneous application of the other parts of the Penntek System.

5. Exclusive Remedy: For the Penntek Topcoat or the Penntek System determined by Penntek to be defective or to have failed under the conditions covered by this Warranty within the Lifetime Coverage Period, Penntek will provide free of charge to an Authorized Penntek Installer designated by Penntek the Authorized Components sold by Penntek and required to repair or replace the defective or failed part(s) of the Penntek System involved. Labor costs for such repair or replacement are not covered, unless (a) such defective or failed part(s) is or are subject to a recall ordered by Penntek and (b) Penntek determines that Installation Error played no part in such defect or failure. As determined by Penntek, such Authorized Components provided will be of (i) substantially equal or (ii) greater value and quality than what was used originally. The remedy described in this Warranty is the sole and exclusive remedy for claims under this Warranty.

6. LIMITATIONS: THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES, OBLIGATIONS OR LIABILITIES, INCLUDING, BUT NOT LIMITED TO, EACH IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS. ANY WARRANTY THAT IS FOUND TO ARISE BY WAY OF FEDERAL OR STATE LAW IS LIMITED TO AND DOES EXTEND BEYOND THE SCOPE AND DURATION OF COVERAGE AS SET FORTH IN THIS WARRANTY. EACH ACTION FOR BREACH OF WARRANTY MUST BE BROUGHT NO LATER THAN TEN (10) DAYS AFTER THE LIFETIME COVERAGE PERIOD. IN NO CASE SHALL PENNTEK BE LIABLE FOR ANY OR ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES OF ANY KIND FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THE EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES SHALL BE INDEPENDENT OF ANY FAILURE OF THE ESSENTIAL PURPOSE OF ANY WARRANTY. THIS WARRANTY DOES NOT COVER LOSS OF USE OF ANY OR ALL OF THE AREA WHERE THE PENNTEK SYSTEM WAS APPLIED. No agent, representative or employee of any or all of Penntek and each Authorized Penntek Installer has the authority to alter the terms and conditions of this Warranty.

7. State Law: Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

8. Warranty Claims: In the event that you have a warranty claim, it must be made in writing within thirty (30) days after the basis for such claim has or reasonably should have been detected and no later than ten (10) days after the end of the Lifetime Coverage Period. To make a claim, the Owner(s) must complete a warranty form by (a) online submission to Warranty@penntekcoatings.com or (b) paper copy sent to: Penntek Industrial Coatings, LLC, Attn: Warranty Department, 7580 Lakeville Blvd., Lakeville, MN 55044.

9. Legal Remedies: This Warranty, as well as any and all claims or causes of action arising out of or relating to this Warranty (regardless whether in contract or tort or by statute), shall be governed by and interpreted under the substantive and procedural laws of the State of Minnesota without regard to that state's conflicts of laws provisions, except that, to the extent otherwise applicable, the United Nations Convention for the International Sale of Goods does not apply. The written notice of claim and the repair or replacement remedy described in this Warranty must be made or completed prior to initiating any action to seek legal or equitable remedies for breach of this Warranty or any implied warranties. Any action for breach of this Warranty or any implied warranty must be commenced no later than ninety (90) days after the Lifetime Coverage Period. Some states do not permit reduction of the statute of limitations, so such limitation on commencement may not apply to you. Legal disputes relating to this Warranty or an alleged breach of any or all of this Warranty, implied warranties or representations by Penntek of any kind must be litigated at the trial level as a bench trial in state court in Apple Valley, Minnesota or federal court in Minneapolis, Minnesota, **as the Owner(s) and Penntek hereby waive trial by jury.** The right of the Owner(s) to participate as a class member or members in any class action lawsuit brought against Penntek regarding any alleged defect or performance failure regarding all or any part(s) of the Penntek System is expressly waived. Any authorization or performance of repairs, attempt to



resolve a complaint or filing of a claim under this Warranty will not (a) constitute a waiver of Penntek's rights or (b) extend (i) the Lifetime Coverage Period or (ii) when Owner(s) must commence an action to enforce any breach of warranty or other claim, unless prohibited by state law. The interpretation of this Warranty by Penntek will control.

10. Acceptance of Terms: By registration of this Warranty, other performance or the acceptance of performance under this Warranty, the Owner(s) accept the terms and conditions of this Warranty.

11. Modification: If, in the view of Penntek, applicable law contains or may contain any requirement(s) or other provision(s) that is or are contrary to, in conflict with or missing from any provision(s) or part(s) thereof in this Warranty (collectively, the "**Identified Provisions**"), Penntek, at any time, may elect by notice from Penntek to the Owner(s) (effective upon receipt thereof or as otherwise designated by Penntek therein) that such requirement(s) or provision(s) be deleted from, substituted for or added to the Identified Provisions to the minimum extent necessary in the opinion of Penntek to address the issue(s).

12. Information: The following is to be completed by the Authorized Penntek Installer on or about the Installation Date:

<u>Information regarding the Owner(s)</u>	<u>Authorized Penntek Installer Information</u>
Name(s): _____	Name: _____
Installation Address: _____	Address: _____
Customer Email Address: _____	_____
Installation Date: _____ Area Coated: _____	Color: _____
Condition of Concrete: _____	Flake Lot # _____ Flake Size: _____
Total Sq. Ft.: _____ Verticals: _____ Stairs: _____	Slab Temp: _____ Moisture %: _____
Mender A: _____ Mender B: _____	Air Temp: _____ Humidity: _____ Dew Point: _____
Base A: _____ Base B: _____	Veritek MP A: _____ Veritek MP B: _____
Top A: _____ Top B: _____	IHE 4000 A: _____ IHE 4000 B: _____
UR A: _____ UR B: _____	
NF 450 A: _____ NF 450 B: _____	