Use voice commands to control your Desk Pro with Webex Assistant

Webex Assistant for Desk Pro helps you join meetings, call colleagues, and control your device using voice commands, supporting your unique work style and improving accessibility.

To start using Webex Assistant on your enabled Desk Pro, say the wake-words “OK Webex...” and your command. To close Webex Assistant, just say “Dismiss”.

For a more personalized experience, connect your Webex app to the Desk Pro.

Here are some of our favorite voice commands to try:

Join a Scheduled Meeting: Say “Yes”, “Join” or “Dismiss”

• If you are in the office and the room is booked for a meeting, Webex Assistant asks if you wish to join 30 seconds before the meeting is scheduled to start. It disappears five minutes after the scheduled starting time.

Call from your directory: Say “OK Webex, call Barbara”

• Webex Assistant shows you options from your directory. Either scroll through the suggestions by saying, “Show me more”, or say, “Option 1”.

• You can also call by using a number or by spelling a name. Say “OK Webex, call B-A-R-B-A-R-A”.

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Join Someone in their Personal Room:
Say “OK Webex, join Barbara’s Personal Room”

- Webex Assistant gives you options based on the name you used. Find the one you want to join and say, “Option 1”.

Join your Personal Room: Say, “OK Webex, join my Personal Room”

- Webex Assistant will ask you to confirm. Say “Yes” or “Stop”.

Ask Webex Assistant for more options:
Say “OK Webex, what can you do?”

- Scroll through the items with Desk Pro touch screen. When you find a task you want, start your voice command with “OK Webex...”. To close the help menu, say “Dismiss”.

If the Webex Assistant doesn’t respond to your voice the Desk Pro may be muted. If Voice Commands still don’t work, you may need to have Webex Assistant enabled for your Organisation.

Find more commands in the Get Started with Webex Assistant guide

Get Started with Webex Assistant