Determine your adoption team

Identify key individuals to support your people, process and platforms on your adoption journey.

Collaborating with IT, facilities and HR can help build a cohesive plan. This can ensure alignment of technology, infrastructure, and employee needs.

Executive sponsor	Communication lead	IT, HR, and facilities leads
Secure leadership buy-in. They'll articulate the significance of Cisco Phones for your organization.	Create a multichannel communication strategy to inform and engage, highlighting value and practical use cases.	Support technology setup in physical workplaces, aiding communication solutions for employees.
Training or HR lead	**Project manager**	**Additional roles:**
Create self-service learning materials like quick start guides. Provide coaching, training, and motivation to employees.	Lead change management process and coordinate all implementation resources.	

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