

Call recording for Webex Calling

You may want to record the calls made and received by certain users for a variety of reasons, such as quality assurance, security, or training. Calls made to and received on desk phones, analog telephone adapters, or the Webex App are recorded using Dubber, a third-party partner.

All Webex Calling customers have access to Dubber Go (free subscription). With Dubber Go, users get the convenience of unlimited call recording with a 30-day cloud storage capacity and the ability to download their recordings.

Paid subscriptions are also available, offering more options like compliance call recording, unlimited retention, AI analysis, and administrator access.

Enable call recording for Webex Calling users

You can record all incoming and outgoing calls for specific users in your organization with supported on-demand recording, always, and always with pause/resume recording. Accessible features include:

- Ability to record voicemails
- Ability to play announcements
- Ability to start, stop, pause, and resume recordings
- Ability to record dual streams

[Explore the Dubber integration](#)

