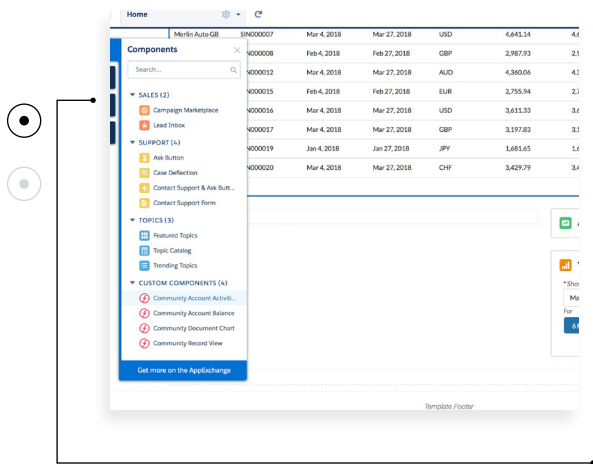


certinia



ERP Communities

Speed up collections and streamline customer service with the Certinia ERP Communities.



Customer-centric, efficient billing

Empower customers to easily view account information, make payments online, and track activity, balances, and payments. Empower your business to improve the efficiency of receivables, manage real-time, accurate customer balances and transactions, lower DSOs, optimize cash flow, and, most importantly, make customers happy. This community also supports your various revenue streams, currencies, and business units.

“We now have complete end-to-end visibility into our finances.”

Paul Steele, Senior Director, Seagate



Centralized billing & payments

The Certinia Customer ERP Community creates more positive, engaging experiences for you and your customers. Streamline key business processes so everyone in your business ecosystem can service customers faster and more effectively.

Maximize your investments

Seamlessly connect the community to your other Certinia solutions for a unified and enriched customer experience inclusive of subscription and usage-based service models.

Easy collaboration

Built-in social capabilities from Salesforce Chatter make it easy to communicate and collaborate with customers in real-time over invoices, payments, and more, driving improved customer satisfaction and faster payment cycles.

Highly configurable

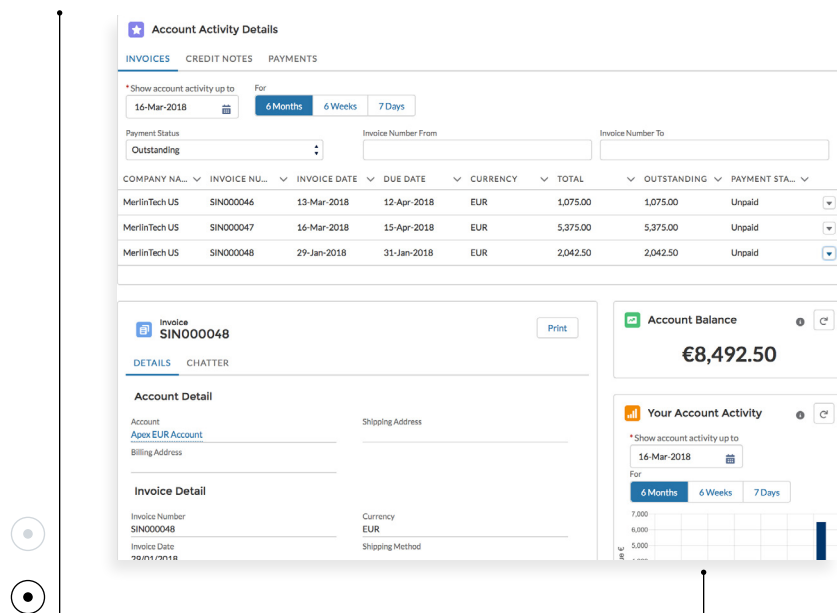
The Certinia ERP Community features a modern user interface and greater configuration capabilities utilizing the latest Salesforce Lightning Components to offer a more personalized, self-service customer community.

Branded experience

Customize the community to include the customer's logo and colors, ensuring every payment interaction reflects the brand. Provide a consistent user experience whether the community is accessed via desktop, tablet, or mobile device.

Safe and secure

Leverage robust security features to ensure your financial data is always secure. Additionally, you can customize access rights based on role so only specific information appears for certain users.



Certinia elevates business growth through a complete Services-as-a-Business solution spanning services delivery, finance, and customer success. Native to the leading cloud platform, Salesforce, Certinia enables organizations to run a connected business, deliver with intelligence, and achieve scalable agility. Founded in 2009 and headquartered in San Jose, Certinia is backed by Advent International, Salesforce Ventures, and Technology Crossover Ventures. For more information, visit www.Certinia.com.

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