

certinia

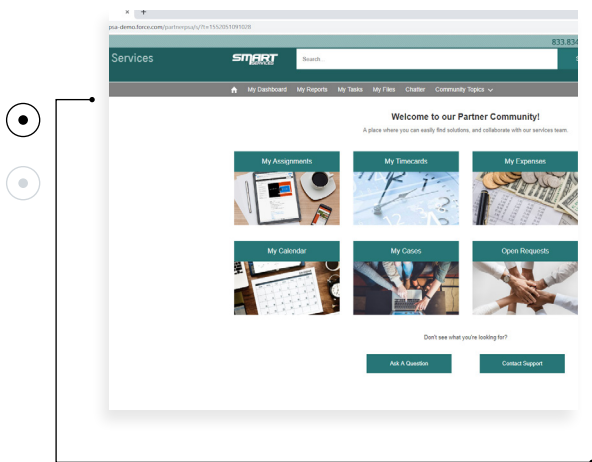


Services Community

Improve communication and collaboration with customers and partners through Certinia Services Community, a natural extension of Certinia PSA and Salesforce.

A community to keep everyone in the loop

Bringing together sales and delivery on the Salesforce platform, Certinia Professional Services Automation (PSA) transforms how businesses work. Extend the power of the platform even further with Certinia Services Community. Share project-related information and status updates with customers and partners, capture time and expenses in one spot, and communicate in real-time with the built-in social tool.



Centralize

project data

Collaborate

with stakeholders

Track costs

in real-time

Customer collaboration

Provide all internal and external stakeholders with access to the most relevant information, reports, and project plans. Prompt discussions, share real-time information with confidence, and provide a superior customer experience.

Bring partner data into the mix

Keep critical partner and subcontractor stakeholders in the loop with visibility into related costs, availability, and project impacts. See costs as they're incurred, submit time and expense directly into the system, and manage invoices and vendor cost budgets in a central place.

Safe and secure

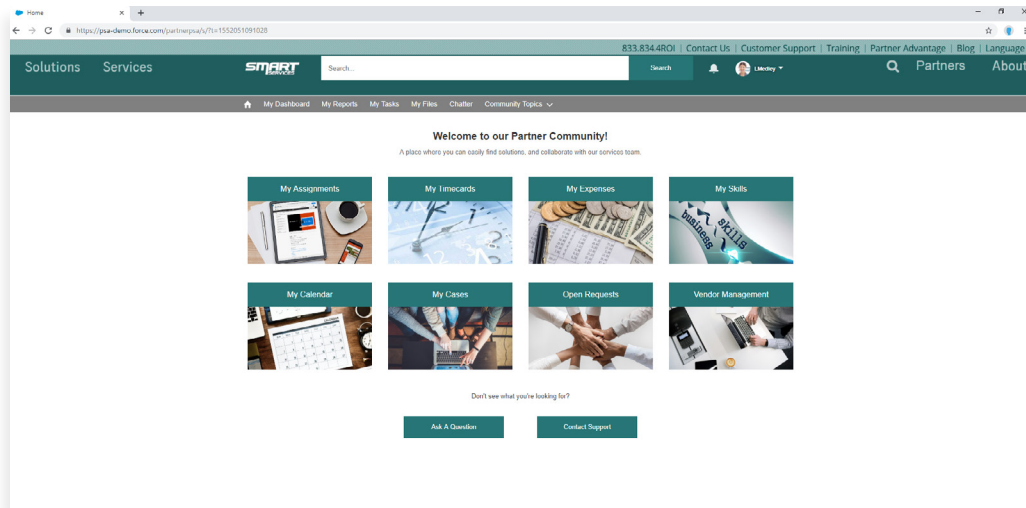
Leverage robust security features to ensure your community and its data is always secure. Use tools to customize role-based access rights so only specific users can see specific information.

Brand your community

Customize the community with your company's brand elements to make it a natural extension of your customer and partner experience.

Access anytime, anywhere

Certinia Services Community is built for today's mobile workforce so you can access and update project data from anywhere via the Salesforce¹ mobile app.



Certinia elevates business growth through a complete Services-as-a-Business solution spanning services delivery, finance, and customer success. Native to the leading cloud platform, Salesforce, Certinia enables organizations to run a connected business, deliver with intelligence, and achieve scalable agility. Founded in 2009 and headquartered in San Jose, Certinia is backed by Advent International, Salesforce Ventures, and Technology Crossover Ventures. For more information, visit www.Certinia.com.

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