

## **Quality Policy**

ArcBest is committed to providing a best-in-class customer experience by being a trusted partner with creative problem solvers who deliver solutions with ease. We will work together to consistently meet the agreed-upon requirements of our customers.

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Judy R. McReynolds ArcBest Chairman & CEO

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Christopher Adkins VP, Yield Strategy & Management

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**Steven Leonard** Chief Operating Officer, Asset-Light Logistics

Michael Johns

Chief Legal Officer & Corporate Secretary

R. Edward Sorg

Eddie Sorg Chief Commercial Officer