

Thank you for considering Sonoma Stone! We want you to love your tile for years to come. This guide will help you understand what to expect, avoid common mistakes, and **SET YOU UP FOR SUCCESS!**

SAMPLING

If you're looking at Sonoma Stone, we **HIGHLY** recommend you order several samples in the stone you're considering.

GET HAPPY RESULTS.

Stone is a product of nature and no two pieces are exactly alike. A single sample cannot possibly represent the natural range. Ordering samples is the best way to see the actual tile you're considering so you have confidence in what you've selected.

WHY SAMPLE?

Tile is an investment, and we want you to love your tile for years to come!

HOW DO I DO THIS?

It's easy! All of our authorized dealers have samples on hand, or they can order it from us for you. Take it home and look at it in your environment, in your lighting conditions and against your other finishes. Now you're ready to order with confidence!

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WE'VE TRAVELED THE WORLD TO SOURCE
THE HIGHEST QUALITY NATURAL STONES
FROM ITALY, PORTUGAL AND TUNISIA.
SONOMA STONE IS ONE OF THE FINEST,
MOST AUTHENTIC AND LUXURIOUS
COLLECTIONS OF STONES YOU WILL FIND.

ORDERING MEASURE TWICE, ORDER ONCE.

1

We recommend ordering a minimum of 15% overage (sometimes more), and 30% overage for large format sizes. Large format sizes are more prone to breakage in transit, and a percentage of breakage is to be expected.

2

Ordering overage is necessary to accommodate cuts, a small percentage of breakage to be expected in transit, and to avoid add-on orders or delays to your installation.

3

Add-on orders are challenging due to the inherent variation of natural stone. If you have to order more at a later date, it will vary slightly from your original order.



350+ SHOWROOMS NATIONWIDE!

Our products are sold exclusively through our network of authorized dealers. To find the dealer nearest you, scan the QR code or visit sonomatilemakers.com.

WHAT TO EXPECT

Stone is a natural product and no two pieces are ever the same. The patina and color range of each stone is the result of millions of years of geologic change and mineral composition. Sonoma Stones are sourced from the finest suppliers in the world, yet there is no guarantee when it comes to the unique natural variations from piece to piece.

Make sure your installer reads our installation instructions thoroughly to achieve the best look.



IT'S HERE! NOW WHAT?

When your order arrives, please be aware—you are responsible for determining the acceptability of the product prior to installation. Sonoma Tilemakers is in no way responsible for the installation of our tiles or thereafter.

We recommend:

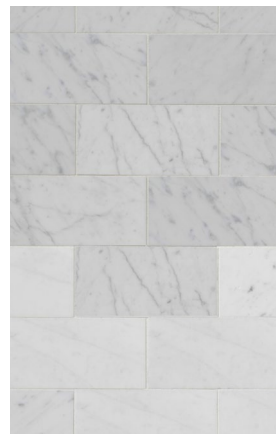
1. Inspect all boxes for damage upon arrival.
2. Inspect all tile in all boxes.
3. Double check you have enough tile to complete the project with some leftover.
4. If you need additional tile, do not start the installation until you have it.
5. Make sure you have seen and approved your tile BEFORE it is installed.
6. Love your new tile!

We **ALWAYS** recommend professional installation by an experienced installer who uses TCNA guidelines.

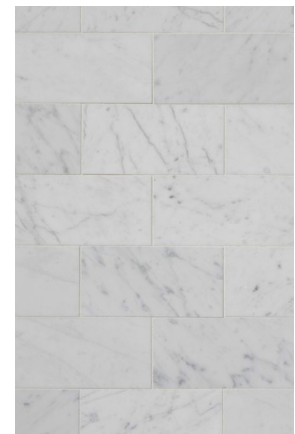
TIPS FOR SUCCESS

1. Some stones will arrive slightly damp from moisture picked up during transport. **Be sure to open all boxes and allow adequate drying time BEFORE installation.** Drying time will vary depending on climate.
2. **Be sure to allow stone to dry and all setting materials to cure BEFORE sealing.** If stone is sealed before stone is dry and setting materials are cured, moisture may be trapped in the stone altering it's appearance.
3. **Make sure to lay out all tile and blend prior to installation.** The natural variation from piece to piece is most beautiful when properly blended.

WRONG



RIGHT



BASICS OF CARE

- For everyday cleaning use a pH neutral cleaner, stone soap or a mild liquid dishwashing detergent mixed with clean warm water followed by a clean, warm water rinse.
- Avoid stone care sprays that contain phosphoric and glycolic acids, as they can etch some polished stone surfaces.
- Avoid harsh abrasive cleaners and abrasive cleaning tools.
- Use a non-abrasive cloth/sponge to avoid scratching.
- Periodic resealing, annually based on usage and application, is highly recommended.
- **Read complete cleaning instructions before purchase.** VISIT: sonomatilemakers.com/sonomastone-techinfo