

Product Warranties

Models 30, 31, 32, 33, 300, 301, 302, 303, 310, 311, 312, 313 and Timber, Timber Premium: NO WARRANTY. These products are meant to be used as a substrate or base to build on. So the complete face must be covered by a moisture resistant product. Such as Marine Plywood or similar board. After which the door must be properly sealed as described the finishing section of Sophisticate Supplemental Data and Warranty sheets.

Ridge, Plateau:

One (1) Year Limited Warranty – Wood Doors

Safe-Way Ridge, Plateau wood doors. Safe-Way warrants to the original purchaser for a period of one (1) year from the date of purchase, the door sections of the above listed model doors to be free of defect in material and workmanship, under the same terms and conditions as described on the Warranty exclusions sheet, when installed by qualified personnel in accordance with instructions from Safe-Way.

All door sections must be properly installed as follows: the purchaser must seal each door section with a good quality exterior use primer and finish or a high quality stain as per the installation instructions (Ridge and Plateau) before installation. The entire surface (inside and outside) and all edges must be sealed and painted. This warranty shall not extend to or cover any claim for defects if the door section is not sealed and painted as described above.

In addition, warranty on wood door sections is void if the sections are installed in high humidity locations such as car washes, truck and bus garages, and garages with washer and dryer installations not properly vented to outside. Also, installation must not be made prior to plastering or pouring a concrete floor. Wood doors painted black, dark brown, or other dark colors may bow or warp. Such painted door sections are not covered by this warranty.

Models 46, 47, 48, 49, 56, 57, 58, 59, 60, 61 15-Year Limited Warranty

Safe-Way warrants the sections of models 46, 47, 48, 49, 56, 57, 58, 59, 60, 61 against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for 15 years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way.

Models 40, 41, 42, 43, 50, 51, 52, 53, 54, 55, 64, 65, 66, 67, 68, 69, 84, 85, 86, 87, 88, 89 Limited Lifetime Warranty

Safe-Way warrants the sections of Models 40, 41, 42, 43, 50, 51, 52, 53, 54, 55, 64, 65, 66, 67, 68, 69, 84, 85, 86, 87, 88, 89 against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for (a) in single family residential installations for as long as the original purchaser owns the home; or (b) in all other residential installations (including commonly owned facilities by condominium associations or similar organizations) for a period of ten (10) years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. In addition, the sections of models 65 through 89 are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation).

Model Regency & Ambient Madera 70, 71, 72, 73, 74, 75, 90, 91, 92, 93, 94, 95, 271, 273

Limited Lifetime Warranty

Safe-Way warrants the sections of Model Regency & Ambient Madera against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for (a) in single family residential installations for as long as the original

purchaser owns the home; or (b) in all other residential installations (including commonly owned facilities by condominium associations or similar organizations) for a period of ten (10) years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. The sections of model Model Regency & Ambient Madera are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation). The Regency & Ambient Madera also provides a (10) year "section coverage warranty" which provides coverage for sections in the event of fading. If during the first (10) years of owning the Regency & Ambient Madera, a section is damaged and a replacement section is purchased at full price and that replacement sections color does not match the other sections on the damaged door, Safe-Way will replace the remaining sections on that door. The section warranty is limited to only one door per household (Example: If there are two doors on a given home, replacement sections will only be provided for one door).

Presidential and Monarch Limited Lifetime Warranty

Safe-Way warrants the sections of the Presidential and Monarch against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for (a) in single family residential installations for as long as the original purchaser owns the home; or (b) in all other residential installations (including commonly owned facilities by condominium associations or similar organizations) for a period of ten (10) years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. The sections of the Presidential and Monarch are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation). The Presidential and Monarch also provides a (5) year overlay delamination warranty and a (5) year warranty against window frame and PVC overlay discoloration. All warranties relative to the Presidential and Monarch product are voided if any caustic materials and or substances come in contact with the product. Additionally, all warranties will be voided if the product is painted with any paint product other than Sherwin-Williams® VinylSafe™ paint (available in Sherwin-Williams® Duration® exterior coating or SuperPaint™ exterior paint).

Commercial Models 240, 241, 242, 243, 260, 261, 262, 270, 272 & 717 10-Year Limited Warranty

Safe-Way warrants the sections of models 240, 241, 242, 243, 260, 261, 262, 270, 272 & 717 against rust through due to the paint finish cracking, checking, or peeling (losing adhesion) for 10 years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way. In addition, the sections of model 270, 272 & 717 are warranted for five (5) years from date of purchase by the original purchaser against delamination (steel skins separating from insulation).

Commercial Model 450, 550 & 551 5-Year Limited Warranty

Safe-Way warrants the sections of model 450, 550 and 551 against rust through due to the aluminum rusting for 5 years from the date of purchase by the original purchaser. If during the term of the warranty, the sections are determined to be defective, as verified upon inspection by person authorized by Safe-Way, Safe-Way will repair or replace any defective section under the same terms and conditions as described on the reverse page when installed by qualified personnel in accordance with instructions from Safe-Way.

Warranty Information

Safe-Way Door provides the following warranty on Residential and Commercial Doors. This warranty extends only to the original purchaser. The products are warranted to be free from defect in material and workmanship when installed by qualified personnel in accordance with instructions from the manufacturer as follows:

Paint Finish: Paint finish warranties are governed by the general terms described in the following door warranty information. In addition, paint finish warranties for particular models are described in more detail on the door model warranty sheet. Surface rust is not covered under this warranty. For more information about our rust prevention system and how to care for your door visit: <https://safewaydoor.com/frequently-asked-questions>.

Hardware: Door hardware (hinges, rollers, track, springs and similar hardware) is warranted for three (3) years from the date of purchase by the original purchaser of the garage door.

During the term of the warranty (described herein), any door section or other component supplied by Safe-Way which is determined to be defective in material or workmanship will be repaired or replaced by Safe-Way. The decision to repair or replace will be at the sole discretion and option of Safe-Way. The determination as to whether the material or workmanship is defective will be made by inspection, by persons authorized by Safe-Way. Safe-Way will pay for all material costs associated with replacement or repair of defective sections or components. However, all freight and labor costs associated with removal and reinstallation of any repaired or replaced door section or component (including painting) is the sole responsibility of the owner. This warranty extends to and benefits only the original purchaser of the garage door.

IN NO EVENT WILL SAFE-WAY BE RESPONSIBLE OR LIABLE FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGE, NOR PAY ANY SUCH DAMAGE, CAUSED BY OR RESULTING FROM A DEFECTIVE GARAGE DOOR SECTION, PART, HARDWARE OR COMPONENT. Some states do not allow the exclusion of incidental or consequential damages, so the above limitations may not apply to you.

All claims under this warranty must be addressed to:

**Safe-Way Door
3814 E US 30
Warsaw, IN 46580**

This warranty does not apply to damage or deterioration to the parts, hardware or door sections caused by any of the following:

- Abuse or other intentional acts
- Accidents
- Acts of God
- Dents
- Failure to provide reasonable & necessary maintenance
- Field applied paint failure
- Fire
- Graffiti
- Harmful fumes or foreign substance in the atmosphere
- Use of pressure washers
- Vandalism
- Hazardous or Corrosive chemicals & fumes including, but not limited to alkaline, acids, muriatic acids, road salt or salt environments, harsh cleaning agents and fertilizer
- Improper installation
- Missing components
- Negligence
- Saltwater coastal areas (within 10 miles)
- Scratches
- Shavings from trolley rails not properly removed & cleaned (causing rust)

SAFE-WAY MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES AS TO DESIGN, WORKMANSHIP, MERCHANTABILITY, OR FITNESS FOR ANY PURPOSE OF THE PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.