

Merchant Portal features and pricing

Merchant Portal is a useful online data management tool. It helps you find the information you need to better understand your customers and make informed decisions about your business.

The user-friendly dashboard, reports, transaction finder, and self-service tools can help you manage your daily tasks more efficiently. And you can access the portal anywhere, at any time, on any compatible device (laptop and desktop).

	Merchant Portal Lite	Merchant Portal Standard	Merchant Portal Pro
Features	£0 (per month)	£5 (per month)	£15 (per month)
Dashboard	 ✓ 	V	
Disputes management	 ✓ 	V	
Invoices	 ✓ 	V	~
Account maintenance	 ✓ 	V	v
Monthly transaction detail report	 ✓ 	V	v
Reporting – Funding, Batch, Transaction and Disputes reporting as default	×	V	v
Transaction Finder - troubleshoot transactional queries	×	V	v
Report Builder & Scheduler – build custom reports plus schedule either daily or weekly reports	×	v	~
Analytics - view transaction volumes and values against new vs returning customers, identify peak processing times and compare data across sites	×	×	~
Benchmarking - local business benchmarking against competitors, compare customer spend and behaviour patterns as well as heat map data to show customer reach	×	×	v

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