

Welfare Policy

The safety and wellbeing of our students and staff is at the heart of what we do. As a provider of British Council accredited English courses in the UK, we follow strict guidelines to ensure that our students experience their lessons, activities and excursions in a safe and supervised environment.

The wellbeing, safety and welfare of young people who study with us is vital to ensure they have a great experience. We adopt clear policies for the welfare and safeguarding of all students, and these standards apply to all staff and Host Families who we employ.

Safeguarding and child protection are an integral part of our staff training. All staff, including the managers, teachers, Activity Leaders, Student Services team and Host Families, undertake DBS criminal background checks (or similar police checks if they come from or have travelled from outside the UK) prior to employment. In addition to this, everybody who is recruited follows our Safer Recruitment Policy. Host Families also have their homes inspected by our local agents to ensure their home adheres to our criteria to host students.

Our highly motivated Senior Management Team have vast experience in the delivery of educational experiences for young people from across the world, and our dedicated Safeguarding Team make sure that all policies and procedures are followed.

To keep students safe, we've put these measures in place:

All lessons, activities and excursions are compulsory. Teachers and Activity Leaders take attendance records, and suitable arrangements are made to follow up any student absences.

We ensure that suitable age and location dependant arrangements are made for the supervision and safety of students during lessons, activities and excursions, as well as supervision outside of these times.

Everybody is made aware of the Bayswater Safeguarding Policy, which is regularly reviewed. Information is available prior to enrolment and guidance is provided during recruitment and training and through ongoing support from the Bayswater Safeguarding Team.

Each centre has a Student Services Team, whose primary role is to ensure the students are safe, happy and feel supported. They also answer any questions that students have.

First aid facilities and appropriately trained members of staff are available in all our centres.

Support is available 24/7 and students are issued with ID cards containing 24-hour emergency contact information.

All homestays and residences are carefully selected for their safety and security. Host Families are interviewed and their homes are carefully checked by our local agents. We also make risk assessments for transport links if applicable.

Group Leaders (who accompany a group from their home country to one of our centres) are given a Group Leader Handbook and induction to ensure they understand their role and responsibilities during their stay.

Individual Students (who do not come with a Group Leader from their home country) are allocated a Bayswater Summer staff member to act as their Group Leader during their stay.

You are welcome to download our:

[Safeguarding Policy](#)

[Student Handbook](#)

[Group Leader Handbook](#)