

Receiving/Administrative

Retailer Values:

- Identify Supply Chain inefficiencies
- Improved accuracy for other modules
- Improved efficiency for investigators

KPIs

- Shipment Accuracy
- Administrative Loss Events
- Sell Thru for Impacted SKUs



Employee Exit

Retailer Value:

- Reduced Internal Theft
- Higher prosecution rates
- Improved efficiency for investigators

KPIs

- Shrink Events
- Buk Shrink Events
- Sweetheart Events
- Shrink Events by Employee



Online Pick-up Door

Retailer Value:

- Reduced Internal Theft
- Higher prosecution rates
- Improved efficiency for investigators
- Improved accuracy of BOPIS deliveries

KPIs

- Order Accuracy %
- Shrink Events
- Shrink Events by Employee
- Name Badge Compliance Rate



Customer Exit Analysis

Retailer Value:

- Reduced WoS% over time
- Higher prosecution rates
- Improved efficiency for investigators

KPIs:

- Without Sale (WoS%)
- Shrink Events
- Bulk Events
- Sweetheart Events



Customer Assistance

- Return Fraud
- Asset Recovery (Drag Net)
- Validation Scan for Self Check Out





