To: Distribution

From: Solutions Management – Detacher Portfolio

Subject: End of Life Notification for

Bulletin Number: EOL-HW-Y2026M5D22-R2

Date: May 22, 2026

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of Super Tag Detacher Platform.** In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this **Super Tag Detacher**. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

The Super Tag 4 Detacher Platform is a direct replacement of the Super Tag Detacher Platform. The new detacher is backwards compatible with all "active" super tags in the Super Tag portfolio.

Milestones

Milestone	ERP Status	Date
EoL Notification Date (EOND)	PHO	May 22, 2026
End of Sale (EOS) North America *	EOL	Sep 30, 2026
End of Support (EOSupport)	EOS	Sep 30, 2027
End of Life (EOL)	OBS	Sep 30, 2027

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☑	☑	☑	☑

With this announcement, the Super Tag Detacher Platform is being replaced/removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer **Super Tag 4 Detacher Platform** as part of a long-term technology strategy.

For more details about the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End-of-Life Notice for Super Tag Detacher Platform**, please reach out to your Sales, Professional Services or Solutions Manager representative at **srs.solmgt.eol@jci.com**.

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Product Mapping			
Impacted Product P/N	**Description**	**Alternate Product P/N (where applicable)**	**Description**
MKAMK-1000	Super Tag Power Detacher - Desk Top	**MKAMK-1020**	Super Tag 4 Power Detacher - Desk Top
MKAMK-1010	Super Tag Power Detacher Flush Mount	**MKAMK-1030**	Super Tag 4 Power Detacher Flush Mount
MKAMK1000DT	Super Tag Power Detacher - Desk Top complete with transformer	**MKAMK1020DT**	Super Tag 4 Power Detacher - Desk Top complete with transformer
MKAMK1010FM	Super Tag Power Detacher Flush mount complete with transformer	**MKAMK1030FM**	Super Tag 4 Power Detacher - Flush Mount complete with transformer
IDKM-1000	Super Tag Power Detacher ILI enabled, Desktop	**IDKM-1020**	Super Tag 4 Power Detacher ILI enabled Desktop Mounted
IDKM-1010	Super Tag Power Detacher ILI enabled, Flush mounted	**IDKM-1030**	Super Tag 4 Power Detacher ILI enabled Flush Mounted
IDKM1000DT	Super Tag Power Detacher ILI enabled Desktop Mounted	**IDKM1020DT**	Super Tag 4 Power Detacher ILI enabled Desktop Mounted complete
IDKM1010FM	Super Tag Power Detacher ILI enabled Flush Mounted complete	**IDKM1030FM**	Super Tag 4 Power Detacher ILI enabled Flush Mounted complete
MK225-1	Super Tag Hand Detacher	**AMD-3050-ST4**	Super Tag 4 Handheld Detacher

What does End of Sale Mean?

Once the End of Sale date is reached, the **Super Tag Detacher Platform** will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this controller should consider transitioning to a current model to ensure ongoing support and compatibility."

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for the **Super Tag Detacher Platform** will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards."

What does End of Life mean?

After the End-of-Life date, the **Super Tag Detacher Platform** will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.

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