

To: Distribution

From: Solutions Management – Deactivator Portfolio

Subject: End of Life Notification for ZBAMB5470A

Bulletin Number: EOL-HW-Y2025M9D8-R0

Date: September 8, 2025

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of ZBAMB5470A**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this **Deactivator Antenna Solution**. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

The Zebra MP7000 Scanner/Scale will go EOL, and it will be replaced with Zebra MP7200 Scanner/Scale. Sensormatic will EOL the ZBAMB5470A following Zebra scanner EOL.

The Zebra MP7200 new integrated scanner deactivator solution is ZBAMB5472L. The new antenna kit solution is not backwards compatible with Zebra MP7000 Scanner/Scale.

Milestones

Milestone	Date
EoL Notification Date (EOND)	September 8, 2025
End of Sale (EOS)	September 30, 2025
End of Support (EOSupport)	September 30, 2027
End of Life (EOL)	September 30, 2027

Note: Final shipments will be based on product lead time and requested delivery date. Any changes to the above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☒	☒	☒	☒

With this announcement, the ZBAMB5470A Deactivator Integrated Kit is being replaced/removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer Zebra MP7200 Scanner/Scale Integrated Scanner Deactivator Antenna kit **ZBAMB5472L** as part of scanner integrated deactivator strategy.

For more details about the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End-of-Life Notice for ZBAMB5470A**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping			
Impacted Product P/N	Description	Alternate Product P/N (where applicable)	Description
ZBAMB5470A Zebra MP7000 Scanner/Scale	KIT, DIP COIL ANT, AMB-5470	ZBAMB5472L Zebra MP7200 Scanner/Scale	AMB-5472L LOW INDUCTANCE ANTENNA

What does End of Sale Mean?

Once the End of Sale date is reached, the ZBAMB5470A antenna will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. "Customers relying on this controller should consider transitioning to a current model to ensure ongoing support and compatibility."

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for the ZBAMB5470A antenna will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. "Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards."

What does End of Life mean?

After the End-of-Life date, the ZBAMB5470A antenna will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.