

To: Distribution

From: Solutions Management – RFID Hardware Portfolio

Subject: End of Life Notification for – **“Synergy RFID Only Pedestal System – IDX-4000 Based”**

Bulletin Number: **EOL-HW-Y2025M7D11-R0**

Date: July 11th, 2025

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of “Synergy RFID Only Pedestal System – IDX-4000 based”**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this hardware. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

Milestones

Milestone	ERP Status	Date
End of Life Notification Date (EOND)	PHO	7/11/2025
End of Sale (EOS)	EOL	10/11/2025
End of Support (EOSupport)	EOS	10/11/2027
End of Life (EOL)	OBS	10/11/2027

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☒	☒	☒	☒

With this announcement, “Synergy RFID only Pedestal System” are being removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer **hardware** as part of a long-term technology strategy.

For more detail about of the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End of Life Notice for some “Synergy RFID only Pedestal System – IDX-4000 Based”** please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

General Product Mapping			
	Description		
	“Synergy RFID Only Pedestal Solution/System – IDX-4000 Based” (Synergy RFID only Pedestal based System) (new installation and Upgrades)	All IDX-4000-XX Readers in this solution	
		All Regions	
		All Configured Product Codes	
		All Manufactured Assy's	
		Some RFID specific Accessories	

Specific Product Mapping			
Area	Impacted Product P/N	Description	
Configured Product Code	IDS1188-1A-CG-N1	SYN RFID ONLY, SINGLE-L, CG, XOVIS, NO INJ	
	IDS1188-2A-CG-N1	SYN RFID ONLY SINGLE-R, CG, XOVIS, NO INJ	
	IDS1188-3A-CG-N1	SYN RFID ONLY, SINGLE-BI, CG, XOVIS, NO INJ	
	IDS1188-4A-CG-N1	SYN RFID ONLY, DUAL, CG, NO INJ	
	IDS1188-5A-CG-N1	SYN RFID ONLY, SPLIT, CG, NO INJ	
	IDS1188-6A-CG-N1	SYN RFID ONLY, QUAD, CG, NO INJ	
	IDS1188-1A-CH-N1	SYN RFID ONLY, SINGLE-L, CHCL, XOVIS, NO INJ	
	IDS1188-2A-CH-N1	SYN RFID ONLY SINGLE-R, CHCL, XOVIS, NO INJ	
	IDS1188-3A-CH-N1	SYN RFID ONLY, SINGLE-BI, CHCL, XOVIS, NO INJ	
	IDS1188-4A-CH-N1	SYN RFID ONLY, DUAL, CHCL, NO INJ	
	IDS1188-5A-CH-N1	SYN RFID ONLY, SPLIT, CHCL, NO INJ	
	IDS1188-6A-CH-N1	SYN RFID ONLY, QUAD, CHCL, NO INJ	
	IDS1188-1P-CG-N1	SYN RFID ONLY, Single-L, CG, XOVIS, INJ	
	IDS1188-2P-CG-N1	SYN RFID ONLY, Single-R, CG, XOVIS, INJ	
	IDS1188-3P-CG-N1	SYN RFID ONLY, Single-BI, CG, XOVIS, INJ	
	IDS1188-4P-CG-N1	SYN RFID ONLY, Dual, CG, INJ	
	IDS1188-5P-CG-N1	SYN RFID ONLY, Split, CG, INJ	
	IDS1188-6P-CG-N1	SYN RFID ONLY, Quad, CG, INJ	
	IDS1188-1P-CH-N1	SYN RFID ONLY, Single-L, CHCL, XOVIS, INJ	
	IDS1188-2P-CH-N1	SYN RFID ONLY, Single-R, CHCL, XOVIS, INJ	
	IDS1188-3P-CH-N1	SYN RFID ONLY, Single-BI, CHCL, XOVIS, INJ	
	IDS1188-4P-CH-N1	SYN RFID ONLY, Dual, CHCL, INJ	
	IDS1188-5P-CH-N1	SYN RFID ONLY, Split, CHCL, INJ	
	IDS1188-6P-CH-N1	SYN RFID ONLY, Quad, CHCL, INJ	

Specific Product Mapping

Panel Assys	N1-SRBI-CL-CG	ASSY, SYN PED, RFID ONLY, BI-L, GG,N1 (YELLOW) 1
	N1-SRBI-CR-CG	ASSY, SYN PED, RFID ONLY, BI-R, CG,N1 (BLUE) 1
	N1-SRUNI-CL-CG	ASSY, SYN PED, RFID ONLY, UNI-L, CG,N1 (GREEN) 1
	N1-SRUNI-CR-CG	ASSY, SYN PED, RFID ONLY, UNI-R, CG,N1 (RED) 1
Other	ZPS-ACCENT-3	BASE COVER ACCENT BAND - RFID ONLY 2

If you have any questions on the **End of Life Notice for “Synergy RFID only Pedestal System”** please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

What does End of Sale Mean?

Once the End of Sale date is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this hardware should consider transitioning to a current model to ensure ongoing support and compatibility.

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for this hardware will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards.

What does End of Life mean?

After the End of Life date, this hardware product will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.