

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read
- EPC Read List
- Management Performance

SHRINK VISIBILITY

Last Shrink Data Refreshed 2023-11-15 12:56:47 | Last POS Uploaded 2023-11-15 12:55:33

Filter Start Date 2023-10-26 | Filter End Date 2023-11-01 FILTER

Without Sale % >

7.10

Total Shrink Value >

\$ 13,900

Bulk Shrink Events % >

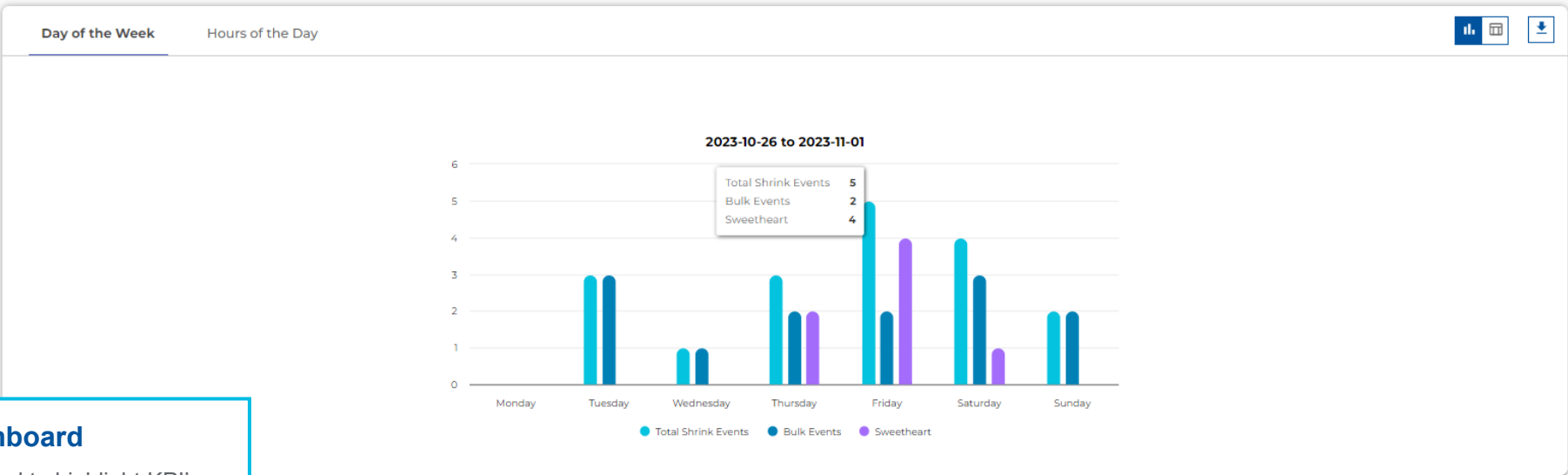
9.80

Total Exit Reads >

6,251

+115.33%

- Shrink Events
- Shrink by Rollup
- Highest Shrink by Sites



Store Dashboard

- Configurable dashboard designed to highlight KPI's most relevant for an investigator
- Menu driven to allow for quick access to the most commonly used views
- Filters allow for custom date ranges along with time and place drill-down

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read
- EPC Read List
- Management Performance

SHRINK VISIBILITY

Last Shrink Data Refreshed: 2023-11-15 12:56:47 | Last POS Uploaded: 2023-11-15 12:55:33

Filter Start Date: 2023-10-26 | Filter End Date: 2023-11-01 | FILTER

Without Sale % >

7.10

Total Shrink Value >

\$ 13,900

Bulk Shrink Events % >

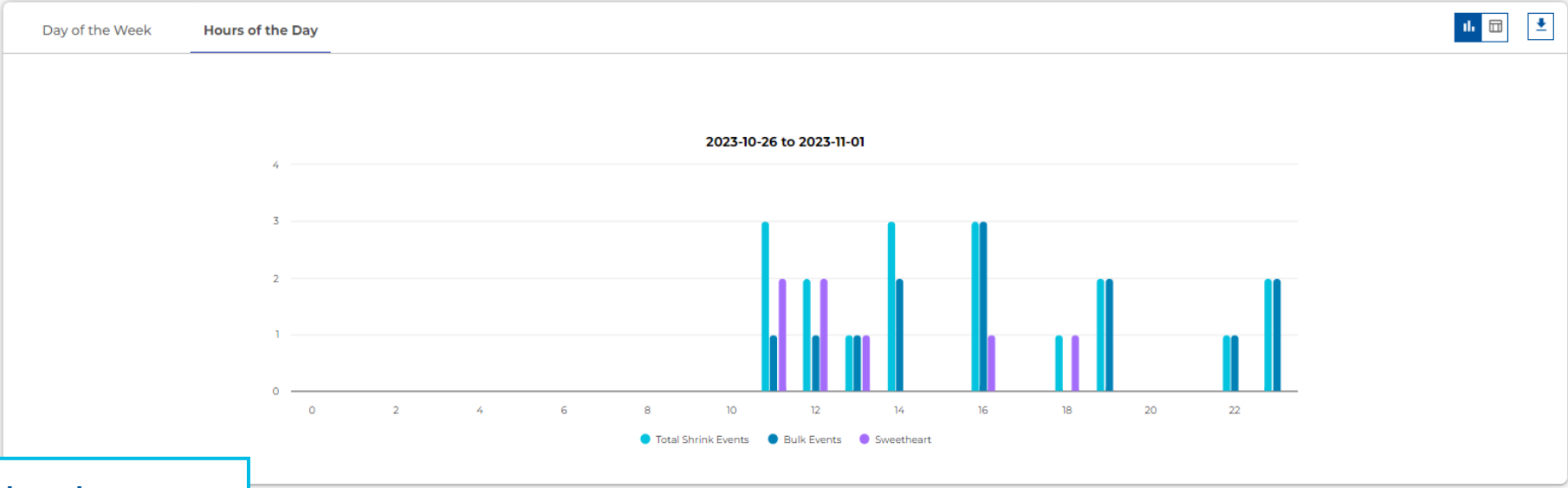
9.80

Total Exit Reads >

6,251

+115.33%

Shrink Events | Shrink by Rollup | Highest Shrink by Sites



Store Dashboard

- Configurable dashboard designed to highlight KPI's most relevant for an investigator
- Details by Hours by Day

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read**
- EPC Read List
- Management Performance

RFID Exit Read - 6,251 5 [Without Sale]

Filter Start Date: 2023-10-26 | Filter End Date: 2023-11-01 FILTER

EPC	Site ID	Site Name	Date/Time	Prior Read Location	Exit Location	Product Code	Description	Video	Event Label	Pri
3bb00000055d4a893b9acad1	1047	SoHo	2023-10-26, 16:30:59		Crosby Street	90000009	Jogging Suit			18.0
3bb00000042c1d873b9acace	1047	SoHo	2023-10-26, 16:31:02		Crosby Street	70000007	Styled Loafers			
3bb0000004c4b4083b9aca...	1047	SoHo	2023-10-26, 16:31:03		Crosby Street	80000008	Cashmere Collec...			
3bb0000004c4b4083b9acad1	1004	Broadway	2023-10-26, 16:39:30		34th Street	80000008	Cashmere Collec...			
3bb00000055d4a893b9acadc	1004	Broadway	2023-10-26, 16:39:30		34th Street	90000009	Jogging Suit			
3bb00000055d4a893b9acad0	1004	Broadway	2023-10-26, 16:39:30		34th Street	90000009	Jogging Suit			
3bb00000042c1d873b9aca44	1004	Broadway	2023-10-26, 18:29:52		34th Street	70000007	Styled Loafers			
3bb00000055d4a893b9acae0	1047	SoHo	2023-10-27, 11:09:39		Crosby Street	90000009	Jogging Suit			
3bb00000042c1d873b9acad6	1004	Broadway	2023-10-27, 11:35:37		34th Street	70000007	Styled Loafers			
3bb00000039387063b9acad6	1004	Broadway	2023-10-27, 11:36:06		34th Street	60000006	Summer Inspired			

- Organized Crime
- External Theft
- Employee
- Omni Sale
- Transfer
- Others
- Not a Loss Event
- Unclassified



Details Report

Item level detail of Shrink events items

- Item level data available to prioritize events based on time, place, merchandise type
- Event labels allow users to identify, track, and query to improve investigator workflow

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read
- EPC Read List
- Management Performance

SHRINK VISIBILITY

Last Shrink Data Refreshed: 2023-11-15 12:56:47 | Last POS Uploaded: 2023-11-15 12:55:33

Filter Start Date: 2023-10-26 | Filter End Date: 2023-11-01 | FILTER

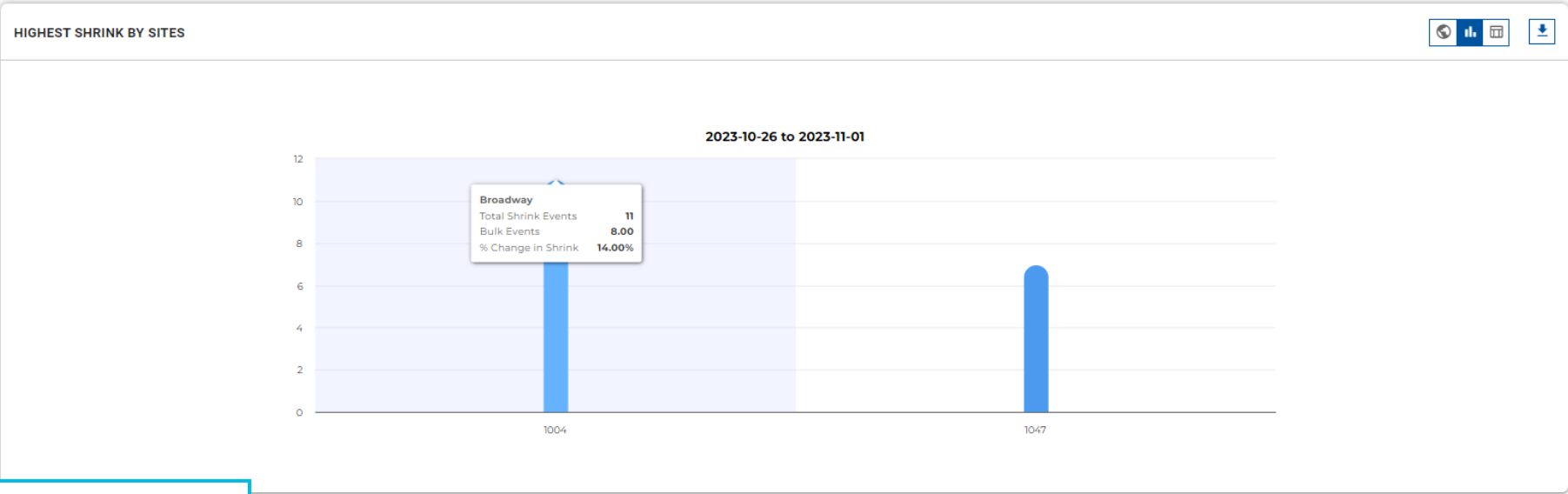
Without Sale % **7.10**

Total Shrink Value **\$ 13,900**

Bulk Shrink Events % **9.80**

Total Exit Reads **6,251** (+115.33%)

- Shrink Events
- Shrink by Rollup
- Highest Shrink by Sites



Identify High Shrink Sites

- Quickly access which locations are trending highest
- Hover over bars for details and further drill down

- Shrink Visibility
- Bulk Shrink**
- Sweetheart
- RFID Exit Read
- EPC Read List
- Management Performance

BULK SHRINK EVENTS - 11

± 2Min Filter Start Date 2023-10-27 Filter End Date 2023-11-02 FILTER

Bulk Event ID	Date/Time	Site ID	Site Name	Exit Door	Item Count	Total Value	Video	Event Label
BvdqD5p	2023-10-27, 11:36:06	1004	Broadway	21	4	111.00		
A92b2jo	2023-10-27, 12:43:19	1047	SoHo	20	4	123.00		
G9voVJg	2023-10-28, 13:57:55	1047	SoHo	20	7	172.00		
4vpjK95	2023-10-28, 14:06:56	1004	Broadway	21	6	152.00		
Xqndg3x	2023-10-28, 14:09:44	1004	Broadway	21	3	111.00		
NMnoAQp	2023-10-29, 19:39:19	1004	Broadway	21	3	104.00		
2V5I09L	2023-10-29, 19:41:09	1047	SoHo	20	2	36.00		
Bvdvk4x	2023-10-31, 22:43:42	1004	Broadway	21	2	36.00		
XXQXgIM	2023-10-31, 23:06:24	1047	SoHo	20	3	111.00		
A929Zzk	2023-10-31, 23:08:19	1047	SoHo	20	2	55.00		

« < Page 1 of 2 > »



Bulk Events - ORC

- Configure loss events to flag when multiple items exit at once indicating potential ORC
- Review summary data to determine priority and whether to investigate further

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read**
- EPC Read List
- Management Performance

RFID Exit Read - 3 [Bulk Shrink Events]

± 2Min Filter Start Date 2023-10-27 Filter End Date 2023-11-02 FILTER

Bulk Shrink Event ID: XXQXgIM EPC, Site ID, Site Name, D...

EPC	Site ID	Site Name	Date/Time	Prior Read Location	Exit Location	Product Code	Description	Video	Event Label	Pri
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="checkbox"/>
3ba0000010b0761c3b9aca30	1047	SoHo	2023-10-31, 23:06:24		Crosby Street	70000007	Styled Loafers		⋮	37%
3ba0000010b0761c3b9aca31	1047	SoHo	2023-10-31, 23:06:25		Crosby Street	70000007	Styled Loafers		⋮	37%
3ba0000010b0761c3b9aca2e	1047	SoHo	2023-10-31, 23:06:25		Crosby Street	70000007	Styled Loafers		⋮	37%



Details Report

- Drill into bulk events for more context
- Gain insights into merchandise details
- Validate by clicking on video for more context




- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read**
- EPC Read List
- Management Performance

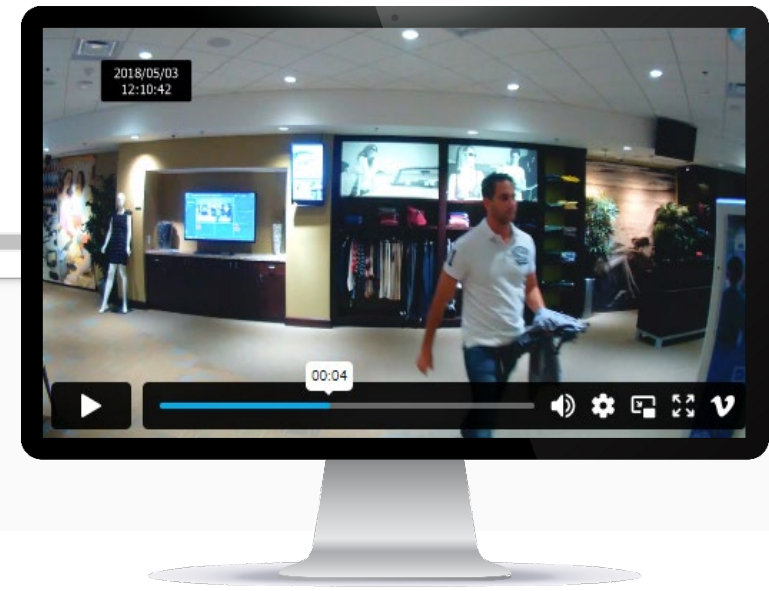
RFID Exit Read - 3 [Bulk Shrink Events]

± 2Min Filter Start Date 2023-10-27 Filter End Date 2023-11-02 FILTER

Bulk Shrink Event ID: XXQXgIM

EPC, Site ID, Site Name, D... 

EPC	Site ID	Site Name	Date/Time	Prior Read Location	Exit Location	Product Code	Description	Video	Event Label	Pri
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
3ba0000010b0761c3b9aca30	1047	SoHo	2023-10-31, 23:06:24		Crosby Street	70000007	Styled Loafers		⋮	37/
3ba0000010b0761c3b9aca31	1047	SoHo	2023-10-31, 23:06:25		Crosby Street	70000007	Styled Loafers		⋮	37/
3ba0000010b0761c3b9aca2e	1047	SoHo	2023-10-31, 23:06:25		Crosby Street	70000007	Styled Loafers		⋮	37/



Video Capture Events

- Selectable video per shrink event
- Query based on a 2 minute per & post view

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read**
- EPC Read List
- Management Performance

RFID Exit Read - 5 [Bulk Shrink Events]

± 2Min Filter Start Date 2023-10-27 Filter End Date 2023-11-02 FILTER

Bulk Shrink Event ID: XXQXgIM EPC, Site ID, Site Name, D...

EPC	Site ID	Site Name	Date/Time	Prior Read Location	Exit Location	Product Code	Description	Video	Event Label	Pri
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>
3ba0000010b0761c3b9aca30	1047	SoHo	2023-10-31, 23:06:24		Crosby Street	70000007	Styled Loafers			37
3ba0000010b0761c3b9aca31	1047	SoHo	2023-10-31, 23:06:25		Crosby Street	70000007	Styled Loafers			
3ba0000010b0761c3b9aca2e	1047	SoHo	2023-10-31, 23:06:25		Crosby Street	70000007	Styled Loafers			
3ba0000010b0761c3b9aca33	1047	SoHo	2023-10-31, 23:08:19		Crosby Street	70000007	Styled Loafers			
3ba0000015752a243b9aca50	1047	SoHo	2023-10-31, 23:08:19		Crosby Street	90000009	Jogging Suit			

- Organized Crime
- External Theft
- Employee
- Omni Sale
- Transfer
- Others
- Not a Loss Event

RESET LABEL



Event Labels

- Label events to remove redundancy when investigating and save time
- Create categories of event types to allow for trending and reporting
- Add context to events to eliminate non shrink events

- Shrink Visibility
- Bulk Shrink
- Sweetheart**
- RFID Exit Read
- EPC Read List
- Management Performance

SWEETHEART EVENTS - 4 [Day of Week-Sweetheart]

Filter Start Date: 2023-10-27 | Filter End Date: 2023-11-02 FILTER

Sweetheart Event ID	Date/Time	Site ID	Site Name	Exit Door	Item Count	Total Value	Video	Event Label
KLIZLQK	2023-10-27, 11:09:39	1047	SoHo	Crosby Street	2	18.00		⋮
8vdqD5p	2023-10-27, 11:36:06	1004	Broadway	34th Street	4	111.00		⋮
A92b2jo	2023-10-27, 12:43:19	1047	SoHo	Crosby Street	4	123.00		⋮
GLv07r5	2023-10-27, 12:55:56	1004	Broadway	34th Street	3	37.00		⋮



Event Details View

- Look for events which include both sold and unsold merchandise indicating potential collusion
- Use bar charts to see anomalies worth more research

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read
- EPC Read List
- Management Performance

SHRINK VISIBILITY

Last Shrink Data Refreshed: 2023-11-15 12:56:47 | Last POS Uploaded: 2023-11-15 12:55:33

Filter Start Date: 2023-10-26 | Filter End Date: 2023-11-01 | FILTER

Without Sale % >

7.10

Total Shrink Value >

\$ 13,900

Bulk Shrink Events % >

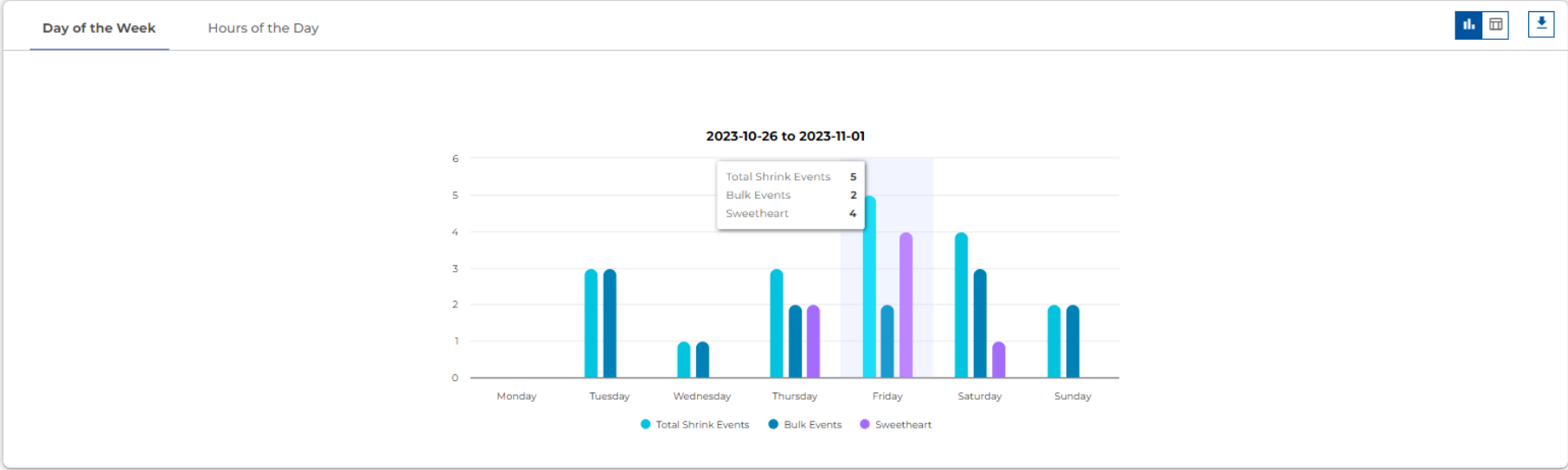
9.80

Total Exit Reads >

6,251

+115.33%

Shrink Events | Shrink by Rollup | Highest Shrink by Sites



Identify Internal Collusion

- Look for events which include both sold and unsold merchandise
- Use bar charts to see anomalies worth more research

- Shrink Visibility
- Bulk Shrink
- Sweetheart
- RFID Exit Read
- EPC Read List
- Management Performance**

MANAGEMENT PERFORMANCE

Last Data Refreshed
2022-09-12, 07:59:47

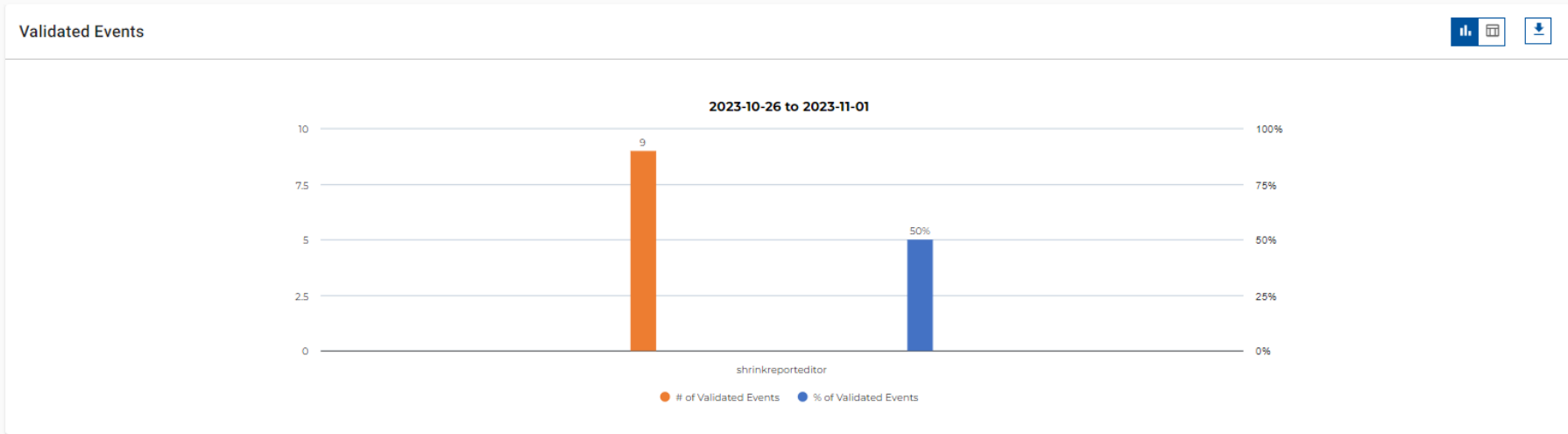
Filter Start Date
2023-10-26 | Filter End Date
2023-11-01

FILTER

of Validated Events
9

% of Validated Events
50

of Total Events
18



Performance & Best Practices

- Determine why some investigators are more effective than others
- Use data to inform best practices
- Share data to create healthy competition