

To: Distribution

From: Solutions Management – Hardware/Inventory Intelligence Portfolio

Subject: End of Life Notification for **RFID only Doormax**

Bulletin Number: **EOL-HW-Y2026M6D5-R0**

Date: June 5th, 2026

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of the “RFID only Doormax”**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this Solution to ensure a smooth transition, please find the key milestones and associated dates outlined below.

NOTICE: All EOL announced products and effective dates are subject to limited inventory availability and availability for ordering is based on a first in, first out secured P.O. basis. An unexpected increase in last buy orders may result in product not being available through the EOL notification date.

Milestones

Milestone	ERP Status	Date
EoL Notification Date (EOND)	PHO	June 5 th , 2026
End of Sale (EOS)	EOL	September 5 th , 2026
End of Support (EOSupport)	EOS	September 5 th , 2027
End of Life (EOL)	OBS	September 5 th , 2027

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☒	☒	☒	☒

With this announcement, the RFID only Doormax, is being removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer **RFID systems** as part of a long-term technology strategy.

For more detail about of the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End of Life Notice** for **RFID only Doormax**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping		
Impacted Product P/N	Description	Description
	EOL for – - RFID only Doormax (IDX-4000 based) - Specifically for New sales and or retrofits (with IDX-4000)	This is NOT an EOL notice for the individual selling IDX-4000 RFID reader
IDS1167 -XX-XX-XX (e.g. IDS1167-M1-CG-N1 N1-1167L-1-CG N1-1167R-1-CG		ALL IDX-4000 based "RFID only Doormax" Configured product codes and or assemblies All variations of RFID only Doormax systems
		All Regional skus if created
		Most accessories are common and NOT EOL'd

What does End of Sale Mean?

Once the End of Sale date is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this hardware should consider transitioning to a current model to ensure ongoing support and compatibility.

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for this hardware will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards.

What does End of Life mean?

After the End of Life date, this hardware product will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.