

To: Distribution

From: Solutions Management – Deactivator Portfolio

Subject: End of Life Notification for ZBAMB9010-IPS

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Date: April 4, 2025

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of AMB9010-IPS Controller**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this **Deactivator Controller**. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

The **ZBAMB9012** is a direct replacement of the **ZBAMB9010-IPS** controller. The new controller is backwards compatible with all “active” antenna solutions in **AMB-9010-IPS** deactivation antenna portfolio.

Milestones

Milestone	Date
End of Life Notification Date (EOND)	April 4 th , 2025
End of Sale (EOS) North America *	May 15, 2025
End of Support (EOSupport)	May 15, 2027
End of Life (EOL)	May 15, 2027

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

* End of Sale (EOS) for Rest of the World (ROW): **July 15, 2025**.

Applicable Regions

APAC	EMEA	LATAM	NA
☒	☒	☒	☒

With this announcement, the ZBAMB9010-IPS Controller is being replaced/removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer **ZBAMB9012 Controller** as part of a long-term technology strategy.

For more detail about of the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End-of-Life Notice for ZBAMB9010-IPS**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping			
Impacted Product P/N	Description	Alternate Product P/N (where applicable)	Description
ZBAMB9010-IPS	AMB-9010-IPS Controller	ZBAMB9012	AMB-9012 Controller

What does End of Sale Mean?

Once the End of Sale date is reached, the ZBAMB9010-IPS controller will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this controller should consider transitioning to a current model to ensure ongoing support and compatibility."

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for the ZBAMB9010-IPS controller will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards."

What does End of Life mean?

After the End-of-Life date, the ZBAMB9010-IPS controller will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.