

To: Distribution

From: Solutions Management – Hardware Portfolio

Subject: End of Life Notification for ZPS-PEDCAM Illustra Pro

Bulletin Number: EOL-HW-Y2026M3D10-R0

Date: March 10, 2026

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **ZPS-PEDCAM Illustra Pro**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this **ZPS-PEDCAM Illustra Pro**. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

Milestones

Milestone	ERP Status	Date
EoL Notification Date (EOND)	PHO	March 10, 2026
End of Sale (EOS)	EOL	March 10, 2026
End of Support (EOSupport)	EOS	March 31, 2027
End of Life (EOL)	OBS	March 31, 2027

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☒	☒	☒	☒

With this announcement, the ZPS-PEDCAM Illustra Pro is being replaced/removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the **Synergy Axis Camera** as part of a long-term technology strategy.

For more detail about of the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End of Life Notice for ZPS-PEDCAM Illustra Pro**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping			
Impacted Product P/N	Description	Alternate Product P/N (where applicable)	Description
ZPS-CAMERA-CG	ZPS-PEDCAM Illustra Pro Camera Kit - Cool Gray	ZPS-CAMENCAXIS-CG ZPS-CAMCRW-CG ZPS-PEDCAMAXIS-30M	Synergy Axis camera enclosure, raceway, and Axis camera kit – cool gray
ZPS-CAMERA-CH	ZPS-PEDCAM Illustra Pro Camera Kit - Charcoal	ZPS-CAMENCAXIS-CH ZPS-CAMCRW-CH ZPS-PEDCAMAXIS-30M	Synergy Axis camera enclosure, raceway, and Axis camera kit – charcoal

What does End of Sale Mean?

Once the End of Sale date is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this hardware should consider transitioning to a current model to ensure ongoing support and compatibility.

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for this hardware will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards.

What does End of Life mean?

After the End of Life date, this hardware product will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.