

To: Distribution

From: Solutions Management – Hardware Portfolio

Subject: End of Life Notification for ZS1014 (Ultra Post Self-Contained Pedestal)

Bulletin Number: EOL-HW-Y2025M09D01-ZS1014-REVA

Date: October 6, 2025

END OF LIFE NOTICE

Sensormatic Solutions Management announces the End of Life of **ZS1014**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this **ZS1014**. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

Milestones

Milestone	ERP Status	Date
EoL Notification Date (EOND)	PHO	September 1, 2025
End of Sale (EOS)	EOL	December 1, 2025
End of Support (EOSupport)	EOS	December 1, 2027
End of Life (EOL)	OBS	December 1, 2027

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☒			

With this announcement, the ZS1014 is being replaced/removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the **ZS1137** as part of a long-term technology strategy.

For more detail about of the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End of Life Notice for the ZS1014**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping			
Impacted Product P/N	Description	Alternate Product P/N (where applicable)	Description
ZS1014	Ultra Post Self-Contained Pedestal	ZS1137 Available for: Australia, China, Hong Kong, India, Indonesia, Japan, Macau, Malaysia, Mauritius, New Zealand, Philippines, South Korea, Taiwan, Thailand, Vietnam. Note – South Korea, Indonesia, Australia and New Zealand is pending certification.	Essentials 1.8m ABS Pedestal

What does End of Sale Mean?

Once the End of Sale date is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this hardware should consider transitioning to a current model to ensure ongoing support and compatibility.

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for this hardware will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards.

What does End of Life mean?

After the End of Life date, this hardware product will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.