

To: Distribution

From: Solutions Management – Deactivator Portfolio

Subject: End of Life Notification for ZBAMB5295A Deactivator Antenna

Bulletin Number: EOL-HW-Y2025M9D8-R0

Date: September 8, 2025

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of ZBAMB5295A antenna**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this **Scanner Integrated Deactivator Solution**. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

The NCR7895 Real Scan will go EOL, and it will be replaced with NCR7896 Real Scan. Sensormatic will EOL the ZBAMB5295A following NCR scanner EOL.

The NCR7896 new integrated scanner deactivator solution is the ZBAMB5296L. The new antenna kit solution is not backwards compatible with NCR7895 Real Scan.

Milestones

Milestone	Date
EoL Notification Date (EOND)	September 8, 2025
End of Sale (EOS)	October 30, 2025
End of Support (EOSupport)	October 30, 2027
End of Life (EOL)	October 30, 2027

Note: Final shipments will be based on product lead time and requested delivery date. Any changes to the above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☐	☒	☐	☒

With this announcement, the ZBAMB5295A Deactivator Integrated Kit is being replaced/removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer NCR 7896 Real Scan and compatible Scanner Integrated Deactivator Antenna **ZBAMB5296L** as part of the new NCR scanner integrated deactivator strategy.

For more details about the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End-of-Life Notice for ZBAMB5295A**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping			
Impacted Product P/N	Description	Alternate Product P/N (where applicable)	Description
ZBAMB5295A NCR7895 Real Scan	KIT, DIP COIL ANT, AMB-5295	ZBAMB5296L NCR7896 Real Scan	AMB-5296L LOW INDUCTANCE ANTENNA

What does End of Sale Mean?

Once the End of Sale date is reached, the ZBAMB5295A antenna will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. "Customers relying on this deactivator antenna should consider transitioning to a current model to ensure ongoing support and compatibility."

What does End of Support mean?

After the End of Support date, technical support, firmware updates, and maintenance for the ZBAMB5295A antenna will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. "Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards."

What does End of Life mean?

After the End-of-Life date, the ZBAMB5295A antenna will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability.