

To: Distribution
From: Solutions Management – Inventory Intelligence Portfolio
Subject: Global End of Life Notification for Zebra RFD8500
Date: November 29, 2024

GLOBAL END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of Zebra RFD8500**, a decision initiated by Zebra. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this hardware. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

Milestone	Date
End of Sale (EOS)	June 29, 2024
End of Support (EOSupport)	December 29, 2024
End of Life (EOL)	June 30, 2025

Zebra has announced that the RFD8500 will be replaced by the RFD40 family of readers, offering enhanced capabilities and performance. We encourage you to consider transitioning to this newer product family as part of your long-term technology strategy.

What does End of Sale Mean?

Once the End of Sale date of June 29, 2024 is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date.

What does End of Support mean?

As of December 29, 2024, Sensormatic Solutions will no longer provide engineering support for the RFD8500. After the End of Support date, no further engineering updates, firmware enhancements, or bug fixes will be provided for the device. Certification that ensured compatibility and performance with the application will no longer apply, meaning the hardware may not operate optimally with future app updates. Although the device may continue to function, users are advised to plan its replacement to avoid compatibility and performance issues as technology, software and standards evolve.

What does End of Life mean?

After the End of Life date in June 20 2025, the Zebra RFD8500 device will be officially retired. This means that once the End of Life date for a hardware device is reached, Sensormatic Solutions will permanently withdraw all support, including technical assistance and customer service. Additionally, any certification for compatibility with the application will no longer be valid, meaning the device may face performance or compatibility issues with future software updates. Customers are strongly advised to transition to newer hardware solutions to ensure ongoing reliability and application compatibility.

If you have any questions on the **End of Life Notice for Zebra RFD8500**, please reach out to your Sales, Professional Services or Solutions Manager representative.

INVENTORY INTELLIGENCE PORTFOLIO	
Affected Product Codes	
Product Code/ Product Number	Description
8500-BTY-00	RFD8500 Spare Battery 4410MAH
8500-CBL-00	8500 Cabling, RUGGED CHARGE
8500-CBL-01	8500 Cabling, USB MC40/TC55
8500-CDL-01	RFD8500 3-Slot Charging Cradle (TC55 Support)
8500-CHG-00	RFD8500 Dual Spare Battery Charger
8500-COM-00	8500 DOOR, STANDARD
8500-COM-01	RFD8500 iPhone Mount Quad-Lock
8500-COM-02	8500 LAYNARD, GREY
8500-HHC-2D-EU	RFD8500 Bluetooth UHF RFID Reader Sled (ETSI) with 1D/2D barcode imager
8500-HHC-2D-NA	RFD8500 Sled w/ Imager - NA
8500-HHC-EU	RFD8500 Bluetooth UHF RFID Reader Sled (ETSI)
8500-HHC-NA	RFD8500 Sled w/o Imager - NA
8500-MNT-01	8500 MOUNT ADAPTER, TC55
8500-MNT-02	8500 MOUNT, ADAPTER MC40
8500-MNT-03	RFD8500 iPhone Quad-Lock Case
8500-MNT-04	RFD8500 TC52 Mount
8500-PWC-00	1-Slot Cradle Power Supply AC Cord
8500-PWS-00	8500 POWER SUPPLY, RGGD CHARGE
8500-PWS-01	1-Slot Cradle Power Brick
8500-WTY-03	RFD8500 3-Yr Essential Extended Warranty
8500-WTY-13	8500 COVRGE, 3 YR SELECT