

# TrafficTrak'r

Your Source for Monthly U.S. Retail Traffic Insights, Powered by ShopperTrak Analytics

### **Expert Perspective**

Grant Gustafson, Head of Retail Analytics and Consulting at Sensormatic Solutions

Sensormatic Solutions ShopperTrak Analytics shows May U.S. in-store retail traffic was down 2.8% year-over-year (YoY). This aligns with year-to-date trends, as in-store traffic from February to April showed a slight decline of 3.2%. Despite overall traffic softness, consumer activity in May was largely fueled by Mother's Day shopping, particularly in the jewelry and accessories and luxury categories.

- The week leading up to Mother's Day (the week ending in 5/10) showed strong weekover-week growth: Jewelry and accessories grew by 15.8%, and luxury experienced a 14.9% increase.
- Saturday, May 10, was the busiest in-store shopping day on the month, driven by Mother's Day preparations

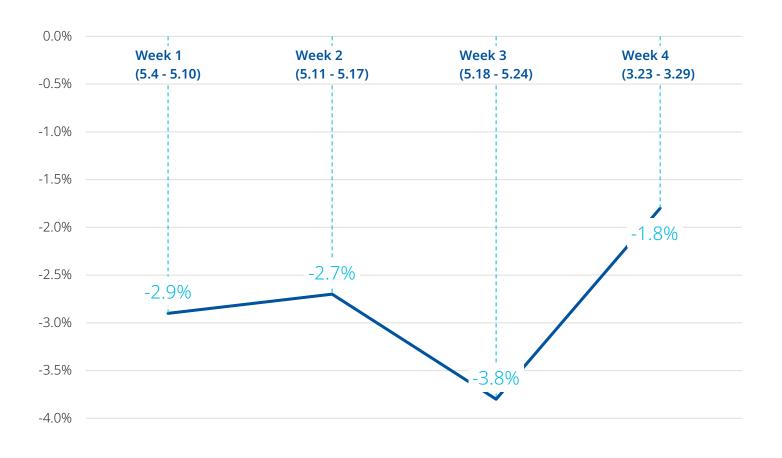


 Shopper traffic in the jewelry and accessories and luxury retailer categories was notably strong, with month-over-month growth of 8.9% and 13.5%, respectively, outperforming overall traffic trends.

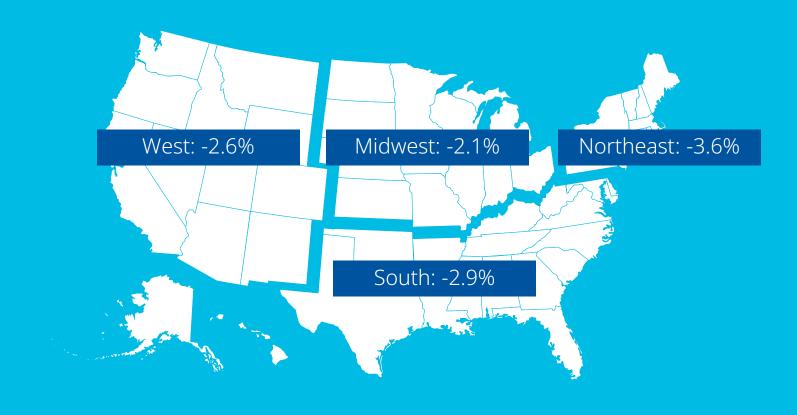
Grant Gustafson, head of retail consulting and analytics at Sensormatic Solutions, noted, "While we witnessed a decrease in overall foot traffic for the month of May, data positively showed that consumers are continuing to shop for holidays and celebrations, reiterating a focus on valuedriven purchases. As we look ahead to the summer months, we anticipate a shift from gift giving to more experiential purchases driven by the gathering-oriented holidays ahead. Back-toschool season marks another huge area of opportunity for retailers this summer. As the second most anticipated shopping events of the year, it drives consumer demand across key categories such as apparel, electronics, school supplies, and dorm essentials."

# YoY Total Retail Traffic by Week





# YoY Total Retail Traffic by Region



### **MoM Category Performance Breakdown**





Luxury

13.5%



Jewelry & Accessories

8.9%

Busiest Day for in-store Shopping

5/10

Driven by gift buying leading up to Mother's Day.



#### Webinar

Discover how Orbit AI is revolutionizing the retail industry! In this webinar, experts from ShopperTrak Analytics share groundbreaking tools that unlock deeper customer behavior insights, optimize shopping experiences, and enable smarter, data-driven decisions. Learn how these innovations are helping retailers maximize engagement and conversion.

Watch the webinar now!

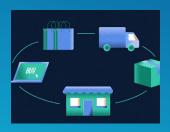
# **Spotlight**

Discover Re-ID: AI-powered technology that identifies individuals across sensors using clothing, patterns, accessories, and logos—GDPR-compliant without facial recognition. Stay tuned for upcoming blogs that explore the next-gen retail analytics tools driving meaningful business transformation.

Part 1: Learn more about Re-ID

Part 2: Re-ID for Car Dealerships

#### Resources



Viewpoints

Why retailers' technologies should be connected from the source to the store



Blog

The True Value of Source Tagging Compliance

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At Johnson Controls (NYSE:JCI), we transform the environments where people live, work, learn and play. As the global leader in smart, healthy and sustainable buildings, our mission is to reimagine the performance of buildings to serve people, places and the planet.

Building on a proud history of 140 years of innovation, we deliver the blueprint of the future for industries such as healthcare, schools, data centers, airports, stadiums, manufacturing and beyond through OpenBlue, our comprehensive digital offering. Today, Johnson Controls offers the world's largest portfolio of building technology and software as well as service solutions from some of the most trusted names in the industry.

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#### **About Sensormatic Solutions:**

Sensormatic Solutions, the leading global retail solutions portfolio of Johnson Controls, powers safe, secure and seamless retail experiences. For more than 50 years, the brand has been at the forefront of the industry's fast-moving technology adoption, redefining retail operations on a global scale and turning insights into actions. Sensormatic Solutions delivers an interconnected ecosystem of loss prevention, inventory intelligence and traffic insight solutions, along with our services and partners to enable retailers worldwide to innovate and elevate with precision, connecting datadriven outcomes that shape retail's future. Please visit Sensormatic Solutions or follow us on LinkedIn, X and our YouTube Channel.











