

To: Distribution

From: Solutions Management – Loss Prevention Portfolio

Subject: End of Life Notification for all Rmoni NV hardware

Bulletin Number: EOL-HW-Y2025M7D31-R0

Date: July 31st, 2025

END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of all Rmoni NV hardware**. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this hardware. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

Milestones

Milestone	ERP Status	Date
EoL Notification Date (EOND)	PHO	July 31st 2025
End of Sale (EOS)	EOL	July 31st 2025
End of Support (EOSupport)	EOS	January 31st 2026
End of Life (EOL)	OBS	June 30th 2026

Note: Any changes to above timeline will be communicated via a revised Global End of Life Notice.

Applicable Regions

APAC	EMEA	LATAM	NA
☒	☒	☒	☒

With this announcement, the Rmoni N hardware is being removed by the indicated dates. Where applicable, we encourage you to consider transitioning to the newer as part of a long-term technology strategy.

For more detail about of the product codes (P/Ns) impacted please consider the Product Mapping list hereunder.

If you have any questions on the **End of Life Notice for Rmoni NV hardware**, please reach out to your Sales, Professional Services or Solutions Manager representative at srs.solmgt.eol@jci.com.

Product Mapping			
Impacted Product P/N	Description	Alternate Product P/N (where applicable)	Description
RMZ1214E11-NT1	E11 TEMPERAT. SENS. 0.9mm NTC	N/A	
RMZ1214E11-NT3	E11 TEMPERAT. SENS. 2.8mm NTC	N/A	
RMZ1214E20	TEMP & HUMIDITY SENSOR BATT PW	N/A	
RMZ1214E61-DS1	E61 DOOR SENS W/REED CONT.SWI	N/A	
RMZ1214R10-EU	R10REPEATER 2XTEND WIREL.NTW	N/A	
RMZ1214R10-UK	R10REPEATER 2XTEND WIREL.NTW	N/A	
RMZ1216C20-EU	GSM/GPRS C20 GATEWAY 4ZigBee	N/A	
RMZ1216C20-UK	GSM/GPRS C20 GATEWAY 4ZigBee	N/A	
RMZ1218C10-EU	EU-ETHERNET GATEWAY W/ADAPTER	N/A	
RMZ1214E11-NT1	E11 TEMPERAT. SENS. 0.9mm NTC	N/A	
RMZ1214E11-NT3	E11 TEMPERAT. SENS. 2.8mm NTC	N/A	
RMZ1214E20	TEMP & HUMIDITY SENSOR BATT PW	N/A	
RMZ1214E61-DS1	E61 DOOR SENS W/REED CONT.SWI	N/A	
RMZ1214R10-EU	R10REPEATER 2XTEND WIREL.NTW	N/A	
RMZ1214R10-UK	R10REPEATER 2XTEND WIREL.NTW	N/A	
RMZ1216C20-EU	GSM/GPRS C20 GATEWAY 4ZigBee	N/A	
RMZ1216C20-UK	GSM/GPRS C20 GATEWAY 4ZigBee	N/A	
RMZ1218C10-UK	UK-ETHERNET GATEWAY W/ADAPTER	N/A	
RMZ1218C10-US	US-ETHERNET GATEWAY W/ADAPTER	N/A	
RMZ1218C40-EU	4G C40 GATEWAY 4ZigBee SENSOR	N/A	
RMZ1218C40-UK	4G C40 GATEWAY 4ZigBee SENSOR	N/A	
RMZ-2214-M50	Rmini,1 internal	N/A	
RMZ-3214-M50	Rmini,1 internal	N/A	

What does End of Sale Mean?

"Once the End of Sale date is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date. Customers relying on this hardware should consider transitioning to a current model to ensure ongoing support and compatibility."

What does End of Support mean?

"After the End of Support date, technical support, firmware updates, and maintenance for this hardware will cease. Certifications previously conducted to ensure compatibility and performance with specific applications will no longer be valid, and the hardware may not operate optimally with future software or system updates. Customers are encouraged to plan for device upgrades to maintain reliable performance and compatibility with newer standards."

What does End of Life mean?

"After the End of Life date, this hardware product will be officially retired. All support, including firmware updates, technical assistance, and maintenance, will cease, and any certifications ensuring compatibility and optimal performance with specific applications will be invalid. Continued use of the hardware may result in compatibility issues or suboptimal performance, and users are advised to upgrade to a supported device to ensure ongoing reliability."