

To: Distribution
From: Solutions Management – Inventory Intelligence Portfolio
Subject: Global End of Life Notification for Zebra TC52
Date: December 12, 2024

GLOBAL END OF LIFE NOTICE

Sensormatic Solutions Management announces the **End of Life of Zebra TC52**, a decision initiated by Zebra. In alignment with this change, Sensormatic Solutions will be announcing the End of Sale (EOS), End of Support (EOSupport) and the End of Life (EOL) for this hardware. To ensure a smooth transition, please find the key milestones and associated dates outlined below.

Milestone	Date
End of Sale (EOS)	December 29, 2024
End of Support (EOSupport)	June 30, 2025
End of Life (EOL)	September 30, 2025

Zebra has announced that the TC52 will be replaced by the TC53/TC53e from the TC5x series, offering enhanced capabilities and performance. We encourage you to consider transitioning to this newer product as part of your long-term technology strategy.

What does End of Sale Mean?

Once the End of Sale date of December 29, 2024 is reached, this hardware product will no longer be available for purchase. Existing customers may continue to receive technical support and maintenance as outlined in their support agreements until the specified End of Support or End of Life date.

What does End of Support mean?

As of June 30, 2025, Sensormatic Solutions will no longer provide engineering support for **TC52**. After the End of Support date, no further engineering updates, firmware enhancements, or bug fixes will be provided for the device. Certification that ensured compatibility and performance with the application will no longer apply, meaning the hardware may not operate optimally with future app updates. Although the device may continue to function, users are advised to plan its replacement to avoid compatibility and performance issues as technology, software and standards evolve.

What does End of Life mean?

After the End of Life date in September 30, 2025, the Zebra TC52 device will be officially retired. This means that once the End of Life date for a hardware device is reached, Sensormatic Solutions will permanently withdraw all support, including technical assistance and customer service. Additionally, any certification for compatibility with the application will no longer be valid, meaning the device may face performance or compatibility issues with future software updates. Customers are strongly advised to transition to newer hardware solutions to ensure ongoing reliability and application compatibility.

If you have any questions on the **End of Life Notice for Zebra TC52**, please reach out to your Sales, Professional Services or Solutions Manager representative.

INVENTORY INTELLIGENCE PORTFOLIO	
Affected Product Codes	
Product Code/ Product Number	Description
ZB-TC52-TOUCH PC	TC52 Mobile Touch Computer
TC520K-1PEZU4P-A6	TC52, WLAN, NFC, 5.0 4GB/32GB, 2D SE4710, 5MP FRONT CAM, 13MP REAR CAM, 3.5MM AUDIO JACK, 4150 MAH BATT, PTT, VOIP READY, GMS, ROW
SAC-TC51-4SCHG	TC52 FOUR BAY BATTERY CHARGER
Z1AS-TC52XX-3C03	TC52 3-Yr Select Extended Warranty
ZB-TC52-EX MAINT	TC52 3-Yr Essential Extended Warranty