# Samsung- Google Play Promotion Details (2019):

# **Promotion Details:**

- Promotion period: 3/15/19 10/31/2020.
- Territory: 50 United States, D.C. and Puerto Rico.
- See below site for details on eligibility and requirements: https://promos.samsungpromotions.com/membervalue

# **Eligible Models & Credit Amount:**

The TV packaging will have a "call to action". Promotion eligible on the following 2019 models:

Eligible TV Model #	Google Play Credit Amount
QN85Q7DRAFXZA	\$50
QN82Q7DRAFXZA	
QN75Q7DRAFXZA	
QN65Q7DRAFXZA	
QN55Q7DRAFXZA	
QN49Q7DRAFXZA	
QN82Q6DRAFXZA	
QN75Q6DRAFXZA	
QN65Q6DRAFXZA	
QN55Q6DRAFXZA	
QN49Q6DRAFXZA	
QN43Q6DRAFXZA	

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## **Purchase Validation Process:**

Buy an eligible TV from your Costco retailers (see eligible TV model list above).

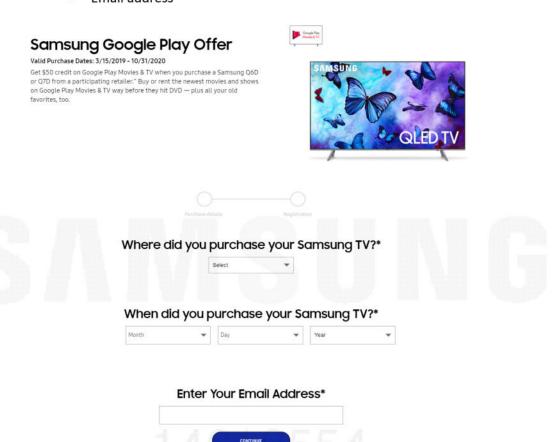
#### **Purchase verification:**

• Go to https://samsungpromotions.com/membervalue to begin redemption process.

#### Step #1: Landing page

#### Please enter:

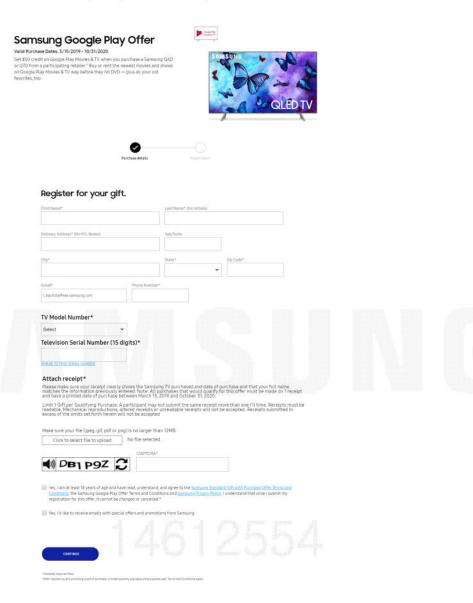
- Costco Club store where you purchased the TV (drop down selection provided)
- Purchase date
- Email address



## Step #2: Register Product Page

Please also enter all required fields below:

- Your information (name, address, email, phone number)
- TV serial number (this can be found on the TV packaging box or on the TV menu)
- Attach your purchase receipt



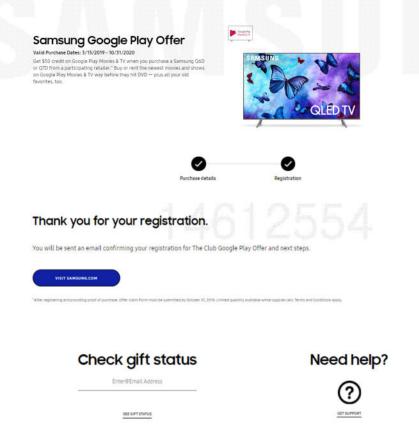
#### Step #2.5: Unrecognized Serial Number

If you believe you have a valid purchase, but received a "We didn't recognize that serial number" message you can submit an image of the serial number (see below). This information will be used to conduct a manual verification.



#### Step #3: Registration Complete Page

Once all the require information is entered and you've clicked continue, you should see the below "Thank you for your registration" page



### **Purchase Validation Process**

Both the serial number and receipt will be validated. Then an email is sent to you containing redemption instructions. You will receive both a URL and a code.

#### User email confirmation (example below)

#### SAMSUNG

#### Google Play Offer



#### Your registration is approved.

Congratulations %%UserFirstName%%

Your registration has been approved. Below please find your \$50 Google Play Movies & TV digital gift card.\*

Code: %%FulfillmentCode%%

Click to redeem

- To redeem in the Play Store:

  1. On your Android phone or tablet, open the Play Store app. Tap the menu icon and select Redeem. On your laptop, to
- play google com/redeem.

  2. Enter gift code
  3. Start shopping! Your gift code value will be added to your Google Play balance.

# SAMSUNG.COM | CUSTOMER SUPPORT FAQ | CHECK GIFT STATUS

Must be an eligible legal resident of the 50 US/DC/PR & at least 18 years old. To participate: (i) from 3/15/19 through 19/31/20 ("Purchase Period"), purchase a qualifying Samsung 07D or 06D (qualifying models: ONISO/DRAFKZA, ONISO ("Qualifying Purchase") in-store or online from any participating Costco. Sam's Club. or B/s Wholesale Club location and (ii) vals samurappromotions com/Member/Value ("Website") to submit your Qualifying Purchase receipt and Offer Claim Form online between 4/1/19 and 12/31/20 at 11:59:59 PM ET. Subject to verification of receipt between 41/19 and 123/100 at 11.59.59 PM ET. Subject to verification of receipt and Offer Claim Form, a \$50 Google Play digital gift card ("Gift") will be sent to the email address on Offer Claim Form, while supplies last. The approximate retail value of each Gift is \$50. No more than \$5,000 Gifts available. Samsung is not responsible for any loss or damage resulting from lost or stolein Gifts. Must have Google Playments account to claim Google Play credit, certain subscriptions excluded. See the Google Play Gift Card and Prepaid Play Balance Terms of Service, at https://play.google.com/vinitien\_us/about/play-terms html and Google Play Terms at https://play.google.com/vinitien\_us/about/play-terms html for more information. Hustal table plays google.com/vinitien\_dis\_ALL/about/piono-terms.html or more information. That it dit per Qualitying Purchase conferency and while supplies last. Gifts are non-transferrable. Cannot be combined with any other offer, discount, or rebate. Qualifying Purchase can only be used to claim 1 Gift. Vold where prohibiled. rebate; Qualifying Purchase can only be used to claim 1 Giff. Void where prohibited or restricted by law. Offer subject to additional ferms here.

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Please do not reply to this email. If you need to contact us with questions or feedback, please contact <u>Customer Support</u>.

Samsung Electronics America 85 Challenger Road Ridgefleid Park, NJ 07660

\*Sample Email

#### Redemption:

- Click the URL (provided in the email with the code).
- Create a Google Account (or log-in, if you already have an account).
- Type in code for redemption; and the credit is posted to your Google account for use.

# On Box Messaging:





#### Give us a call

If you have any questions or concerns please give us a call at:

#### 1-866-888-5503

- Monday Friday: 8:00 a.m. 12:00 a.m. ET
- Saturday Sunday: 9:00 a.m. 11:00 p.m. ET