



# LITTLE GREEN® PROHEAT

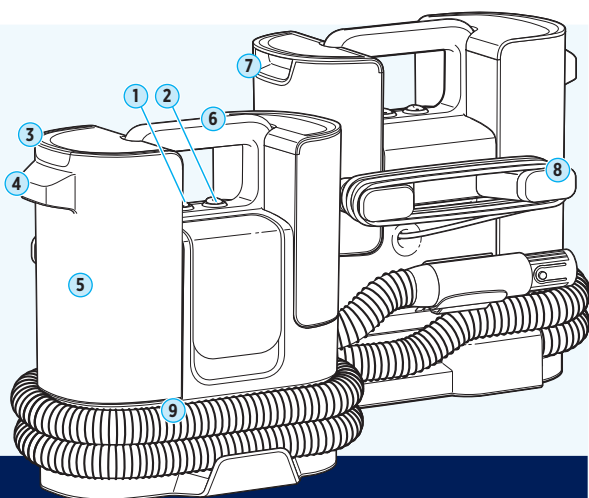
## PORTABLE CARPET & UPHOLSTERY CLEANER

MODELS 3969, 3973, 3919P, 39198

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### Product Overview

1. Power Switch
2. ProHeat Mode Switch
3. Dirty Tank Lid
4. Dirty Tank Handle
5. Dirty Tank (Float Stack inside)
6. Carry Handle
7. Clean Tank Handle
8. Power Cord Wrap
9. Hose



### Meet your new BISSELL® product!

Go to [support.BISSELL.com](https://support.BISSELL.com) for a walkthrough of your new purchase, including videos, tips, support, and more. Want to get started right away? This guide has all the information you need to set up your new product. Let's take a look...

# IMPORTANT SAFETY INSTRUCTIONS



## READ ALL INSTRUCTIONS BEFORE USING YOUR APPLIANCE.

When using an electrical appliance, basic precautions should be observed, including the following:



## WARNING

### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- Do not leave appliance when it is plugged in. Unplug from outlet when not in use and before servicing.
- Do not expose to rain. Store indoors.
- Always install float before any wet pick-up operation.
- Use only cleaning products intended for use with this appliance to prevent internal component damage. See the Cleaning Formulas section of this guide.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this user guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water; do not attempt to operate it and have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts of the appliance and its accessories.
- Turn OFF all controls before plugging or unplugging appliance.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- Unplug from outlet before filling, rinsing or cleaning.
- Do not turn over the cleaning nozzle, or touch the surface of the nozzle when using the cleaner.
- Do not apply hot water directly to any person or animal.
- Do not turn your appliance ON until you are familiar with all instructions and operating procedures.
- Keep appliance on a level surface.
- Liquid must not be directed towards equipment containing electrical components.
- Do not use appliance in an enclosed space filled with vapors given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.)
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Plastic film can be dangerous. To avoid danger of suffocation, keep away from children.
- Connect to a properly grounded outlet only. See grounding instructions. Do not modify the three-prong grounded plug.
- Plastic tanks are not dishwasher safe. Do not put tanks in dishwasher.

## SAVE THESE INSTRUCTIONS

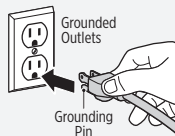
**THIS MODEL IS FOR HOUSEHOLD USE ONLY. COMMERCIAL USE OF THIS UNIT voids THE MANUFACTURER'S WARRANTY.**

## ⚠ WARNING

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the illustration. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.

### GROUNDING INSTRUCTIONS

This appliance must be connected to a grounded wiring system. If it should malfunction or break down, grounding provides a safe path of least resistance for electrical current, reducing the risk of electrical shock. The cord for this appliance has an equipment-grounding conductor and a grounding plug. It must only be plugged into an outlet that is properly installed and grounded in accordance with all local codes and ordinances.



## IMPORTANT INFORMATION

To reduce the risk of a leaking condition, do not store where freezing may occur.

## TOOLS INCLUDED IN BOX WILL DIFFER BY MODEL

To see what's included with your purchase,  
check the "Carton Contents" list on the top flap of the box.



Machine



Self-Cleaning Tough Stain Tool  
(select models)



Specialized Pet Hair Removal  
Tool Block (select models)



Spraying Crevice Tool  
(select models)

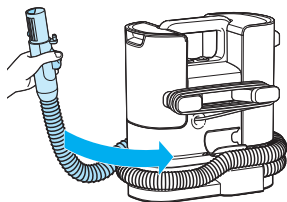


3-in-1 Stair Tool  
(select models)

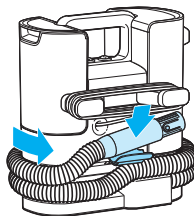


Trial Formula(s)  
(vary by model)

## Assembly



**1.** Wrap hose around bottom of machine.



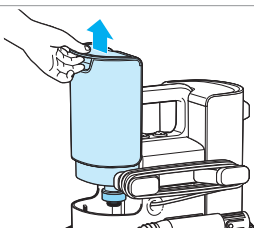
**2.** Secure hose on hose clip.

## Filling the Formula Tank

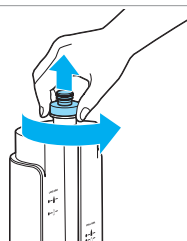
This machine is compatible with BISSELL® formulas made for portable carpet cleaners. Always use genuine BISSELL formulas in your machine. Use of other cleaning formulas may harm the machine.



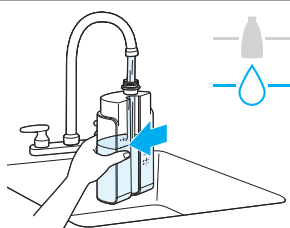
**1.** Choose your formula.\*



**2.** Remove clean tank by gripping clean tank handle and lift up.

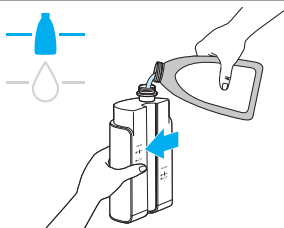


**3.** Unscrew cap.



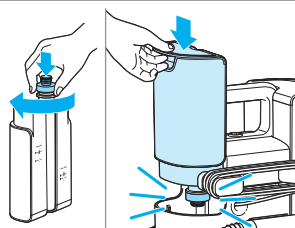
**4.** Based on the size of your mess, add water to the appropriate fill line.

Small Area: 14 oz  
Large Area: 28 oz



**5.** Add formula to the corresponding fill line.

Small Area: 2 oz  
Large Area: 4 oz



**6.** Replace and tighten cap onto tank. Align tank with machine and press down until it clicks into place.

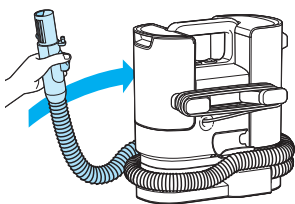
**\*Compatible BISSELL formulas include:** PET PRO Oxy Spot & Stain, Advanced PET Spot & Stain, OXYGEN BOOST, Simply Spot & Stain Pet

## ⚠ WARNING

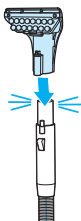
- To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formula intended for use with this machine.
- Do not plug in your cleaner until you are familiar with all instructions and operating procedures.

## Getting Ready to Clean

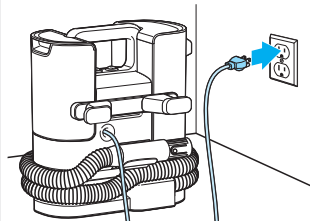
- Vacuum to remove loose dirt from areas to be cleaned.
- Spray any BISSELL stain pretreat formula on soiled areas and allow to sit for a few minutes.
- **Tip:** For upholstery, work in small sections until area is clean.



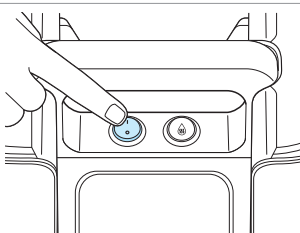
**1.** Unwrap hose



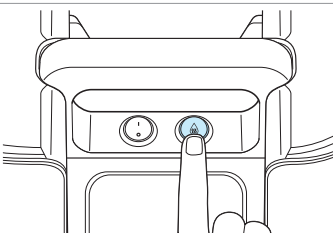
**2.** Attach your desired tool to end of hose grip until it clicks into place.



**3.** Unwrap power cord and plug into a grounded outlet.



**4.** To turn machine on, flip power switch to the ON (I) position.



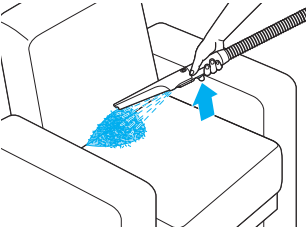
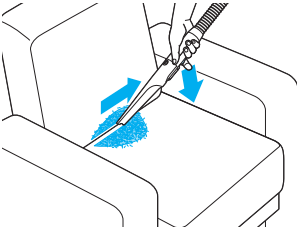
**5. Optional:** Use ProHeat Technology to loosen and remove tough stains, like oily messes and set-in stains.

Activate heater with ProHeat switch (💧). Wait 30 seconds for water to heat. Once ProHeat light illuminates, hold trigger over sink or bowl to clear previous water use, taking up to 10 seconds.

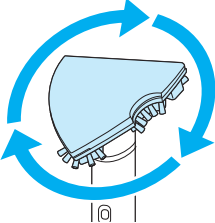
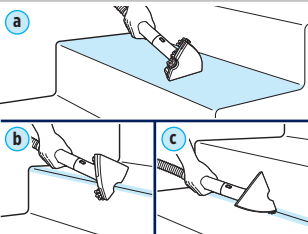
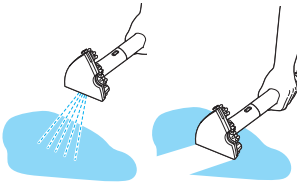
# Using the Tools

Tools included in box will differ by model. Check the the top flap of the box to see what's included with your purchase.

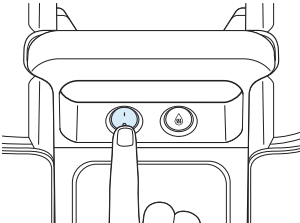
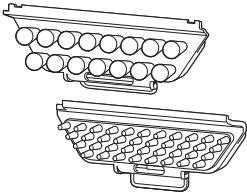
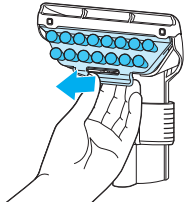
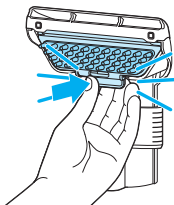
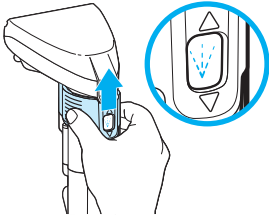
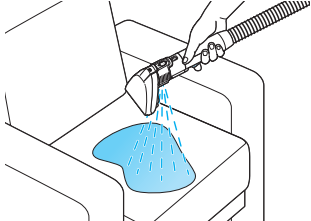
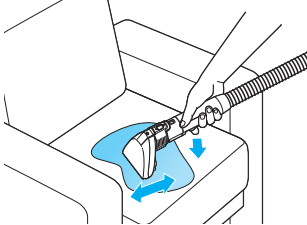
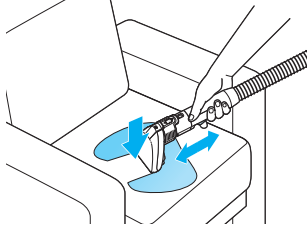
## Spraying Crevice Tool (select models)

	
<p><b>1.</b> While holding tool above the stained area, press and hold the trigger to spray solution.</p>	<p><b>2.</b> Release spray trigger and press tool firmly against surface and pull toward you to remove the stain. Repeat this step as needed.</p>

## 3-in-1 Stair Tool (select models)

		
<p><b>1.</b> Twist tool to desired position. The downward facing edge is the active cleaning mode.</p>	<p><b>2.</b> Use on stairs 3 ways:</p> <ul style="list-style-type: none"><li>a. Use the flat edge to clean the stair tread.</li><li>b. Use indented area to clean the outside corner.</li><li>c. Use pointed edge to clean the crevice.</li></ul>	<p><b>3.</b> Point the tool approximately 1 inch above the spot or stain and press the spray trigger. Suction up the stain by placing tool onto carpet and slowly moving backwards.</p>

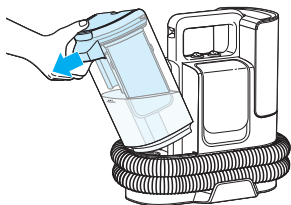
## Self-Cleaning Tough Stain Tool (select models)

		
<p><b>1.</b> Turn machine OFF.</p>	<p><b>2.</b> Choose your cleaning method: Use the bristle block for everyday soft surface cleaning, or the rubberized block to remove embedded pet hair and debris.</p>	<p><b>3.</b> Pull bottom latch to release bristle block from tool.</p>
		
<p><b>4.</b> Insert your preferred tool block; it will click into place.</p>	<p><b>5.</b> Slide tool lever up to ensure tool is in SPRAY mode. Follow steps 4-6 above to clean.</p>	<p><b>6.</b> While holding tool above desired area, press and hold trigger to spray solution.</p>
		
<p><b>7.</b> Release spray trigger and gently scrub stain using bristles.</p>	<p><b>8.</b> With trigger released, press tool firmly against surface and pull towards you to remove stain. Repeat as needed.</p>	

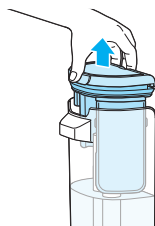
## Emptying the Dirty Water Tank



**1.** Empty dirty water tank when "MAX" full line is reached. **Do not allow water level to exceed MAX full line.**



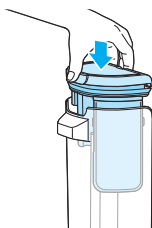
**2.** Tilt and pull away dirty water tank to remove from machine.



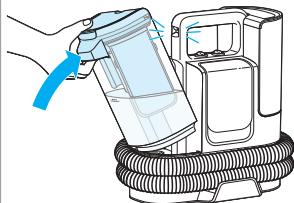
**3.** Pull up on dirty tank lid to remove.



**4.** Pour out dirty water and rinse tank.



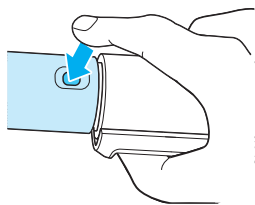
**5.** Reinstall tank lid.



**6.** To reinstall tank, tilt and rotate tank back into place. Push firmly near top of tank until it clicks into place.



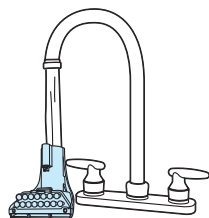
## Cleaning and Storing Your Machine



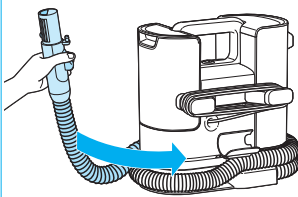
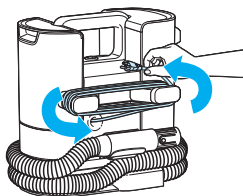
**1.** To disconnect tools, push down on button above hose grip and pull straight off. (Do NOT twist tool to remove it.)



**2. Select models with Self-Cleaning Tough Stain Tool:**  
Remove tool lens and rinse.

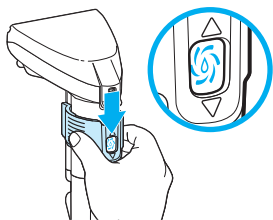


**3.** Rinse tools under clean, running water. Allow tools to dry.

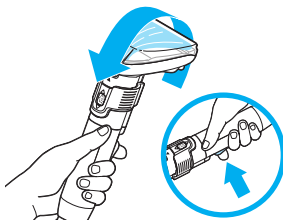


**4.** When finished using the product, wrap cord and hose for storage. Store indoors in a dry location where product is not likely to get damaged.

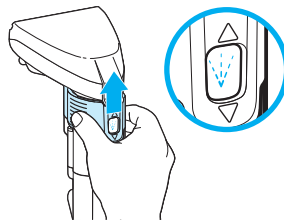
### Cleaning Machine with Self-Cleaning Tough Stain Tool (select models)



**1.** Turn machine ON. Slide tool lever down for cleanout mode.



**2.** Press the trigger to activate the CLEANOUT function. Solution mixture will come through the tool and the hose.



**3.** To continue cleaning with your machine, slide the tool's lever upward to return to spray mode.

**Note:** Other maintenance or service not included in this manual should be performed by an authorized service representative.

**NOTICE:** To reduce the risk of a leaking condition, do not store where freezing may occur. Damage to internal components may result. Store machine in protected, dry area at room temperature (40°F - 104°F).

**⚠ WARNING** To reduce the risk of fire and electric shock due to internal component damage, use only BISSELL cleaning formula intended for use with this machine.

## Warranty

Limited 2-year warranty, may vary by state. Visit **support.BISSELL.com** or call 1-800-237-7691 for complete warranty information.

### Terms and Conditions

Your purchase is subject to the BISSELL Terms and Conditions, which includes dispute resolution through arbitration and class waiver. For complete terms or to opt out from arbitration or class waiver, visit [BISSELL.com/terms-of-use](https://www.bissell.com/terms-of-use) or call 1-800-237-7691.





BISSELL proudly supports BISSELL Pet Foundation® and its mission to help save homeless pets. When you buy a BISSELL® product, you help save pets, too. We're proud to design products that help make pet messes, odors and pet homelessness disappear.

Visit **[BISSELLsavespets.com](https://www.bissellsavespets.com)** to learn more.

## Need more support?

Head to **[support.BISSELL.com](https://support.bissell.com)** to troubleshoot, register your product, order spare parts, view your warranty, and more.



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