



Triple Fountain

Installation Guide

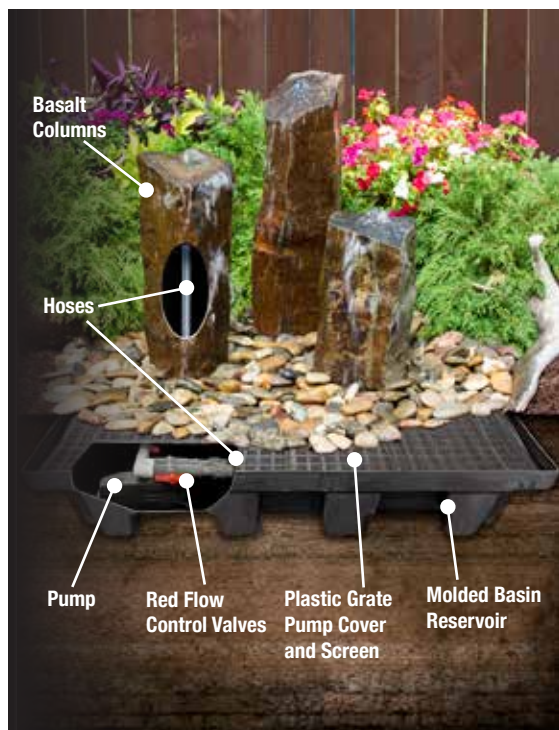


Step-By-Step Instructions
For Use With Triple Stone Kits



Congratulations the purchase of your new fountain!

This beautiful landscaping
accent is easy to install
with these step by step
instructions.



Getting Started

When choosing your location select an
area that is large enough for the base and
possible water overspray.

Before you get started make sure you
have the following tools ready to make the
installation as easy as possible: Shovel,
level, box knife or scissors, and marker
paint (optional).

IMPORTANT: BEFORE EXCAVATION BE
SURE TO CALL MISS DIG OR YOUR
UTILITY COMPANY TO ENSURE THERE
ARE NO UNDERGROUND UTILITIES
WHERE YOU PLAN TO DIG.

Step 1

Unpack Your Kit

1b Place kit near chosen installation location. Cut the bands holding everything together.

1b Move the three stone columns to the side.

Note: Leave the cardboard covering the Basin in place to prevent dirt from falling into the basin during installation.



Step 2

Mark Excavation Site

Set the cardboard covered Basin in the desired location and use spray paint to outline the Basin so you know where to dig. If you do not have paint, use your shovel to mark the edges.



Step 3

Excavation

3a Move the Fountain Basin to the side so you can begin digging. Using a shovel, dig straight down into the ground, slightly wider and just as deep as the Basin making sure to remove any sharp rocks or roots.





3b The Basin must set as flat and level as possible. If your soil is difficult to even out simply dig an inch or two deeper and then fill back in with sand, soil, or pea gravel to make a nice level base.



3c Use a rake or tamp to flatten the area so that when you place the Fountain Basin it will be level.

Step 4

Install the Basin



4a Place the Fountain Basin into the excavated hole.



4b The hoses are labeled Small, Medium, and Large, which will match up to the stone heights.

Orient the Fountain Basin keeping in mind where the position of the Small, Medium and Large fountain columns will be placed. Simply rotate the basin 90 degrees until the three rocks will be installed in the desired locations.

NOTE: The rocks cannot be moved from the positions indicated on the Basin due to the location of the Basin supports.

Step 5

Level and Secure

5a Use the level again to ensure the Basin remains level side to side.



5b Once the Fountain Basin is oriented correctly and leveled, carefully back fill using excavated soil and pack the dirt tightly around the Basin to limit settling.



Step 6

Remove Cardboard

Next, carefully remove the cardboard cover making sure not to allow any soil to fall into the Basin.

Remove the electrical cord from the Basin and feed it through a hole in the pump access corner of the grate.

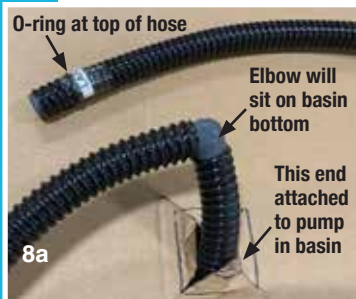


Step 7

Begin Filling with Water

You can add water to the basin at this time to complete the stabilization of the Fountain Basin.





Step 8

Install Rocks

8a Important: Notice the top of the hoses have o-rings and there is an elbow in the middle of the hoses. The o-ring will secure the hose at the top of the fountain once inserted. The elbow should sit on the bottom of the basin so weight of the hose doesn't pull down and dislodge the hose.



8b Carefully set the first stone column on the Basin and feed the marked hose into the bottom of the corresponding rock (small to small). Push the hose in until the hose reaches the top of the rock. Slowly stand the rock up, ensuring the hose aligns to the hold in the Basin Grate and the elbow is on the basin bottom. Repeat these same steps for the remaining two rock columns. Be aware it is normal for the grate to flex slightly under the largest rock.



Step 9

Testing and Adjustment

9a At this point make sure the Basin is completely filled with water, then plug in the fountain pump to test.

9b You can adjust the flow of water to each stone individually by accessing the ball valves (red handles) located under the pump access cover in the corner of the basin. Adjust the valves to the desired sound and aesthetic water flow. Splash should be kept to a minimum to avoid excessive refilling. Expect a plume of approximately 1-2" tall.

9c Your kit contains black shims to level each of the stone columns if needed. It is best to use the shims while the fountains are running to control how you want the water to flow each stone.



Landscape Finish

Avoid placing soil or bark on the grate because it may fall through the screen into the Basin and affect water flow. You can use river rock or other decorative rock product to cover the top of the Basin from view. Rocks are not included in the kit.

Enjoy!

Grab your favorite beverage, sit back, relax, and enjoy your new fountain!

We'd love for you to share your new fountain with us and future customers on our social media platforms!



Frequently Asked Questions

Can I put the pump on a timer?

While the pump is designed to operate 24/7, you may put the pump on a timer so that it is only on during the times you are home to enjoy the fountain.

How often will I need to fill the basin with water?

Normal evaporation is about 1-2" weekly, however, that is dependent on your region. Many factors including humidity, rainfall, wind, and splash will determine exactly how frequently you need to refill.

What do I do if I see algae?

We think a little algae only makes the fountains look better. However, if you get excessive algae growth you can scrub the columns with a brush to remove the algae and add a Fountain Cleaner to the water.

How do I winterize the fountain?

If you live in a climate that experiences prolonged freezing conditions, we recommend removing the pump from the Basin. Access the pump under the corner cover and disconnect the pump by unscrewing the gray threaded attachments. The pump and valve assembly should be able to be lifted out. Place the pump in a bucket of water and store it in a place that will not freeze. This is all you need to do for winterizing.

DO NOT drain the Basin during the winter months. Allow the water to freeze in the Basin so that the ground doesn't cause the Basin to rise or "pop up" from expansion of the freezing soil around it. The stone columns themselves can be left outside during the winter months.

Do I do anything special to start the fountain in the spring?

Once everything has thawed, we recommend draining the water in the Basin (shop vac works well) and replacing it with fresh, clean water. Reconnect the pump assembly and plug it in.

If you need replacement parts please contact us directly at **888-921-3474** or email us at **info@liquidartfountains.com**.

WARRANTY

LiquidArt® Rock and Pondless Fountain

Thank you for purchasing a LiquidArt product, we hope you enjoy it for years to come. At LiquidArt we have a very simple philosophy as to how we treat you, our customer. We want you to be 100% happy with the product and with our service.

This warranty covers the product you purchased from LiquidArt, for a period of one (1) year as follows. If you have a warranty question or claim, please do not contact the place of purchase. Please direct all warranty claims to **LiquidArt**. This will expedite the resolution of your claim.

What this warranty covers

- **Returns:** You may return your product for a refund at anytime within thirty (30) days of purchase as long as the product has not been installed or used.
- **Manufacturer defects:** If your product has been installed and/or used, LiquidArt will replace or repair, at LiquidArt's option, the defective item(s).
- **Water pump:** The water pump is covered under this warranty for a total period of three (3) years.

What this warranty does not cover

- Removal and/or disposal costs of defective or non-defective product.
- Freight and/or shipping costs to return defective or non-defective product to place of purchase or LiquidArt.

Additional information for returns

Please call, write, or email LiquidArt to obtain an RMA (Return Materials Authorization) number. You must have this number when returning or replacing product originating from LiquidArt.

Please include a copy of your original receipt.

Contact Information

Corporate Name: LiquidArt
Phone Number: 800-974-9586
Email: info@liquidartfountains.com

