

26 December 2025

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased item number 2000493, AUSAB Australian Greenlip Abalone between 14 December 2025 and 24 December 2025 in a California Business Center. The affected product is coded Best Before 29 November 2027.

Routine testing has revealed the presence of *Listeria monocytogenes* in frozen abalone, contained to one processing plant.

Please do not consume the product and return the item to your local Costco for a full refund.



Please call Southern Rocklobster at 626-271-2349 between 7:30 am and 4:00 pm Pacific. Alternatively, the Australian supplier can be contacted via <a href="mailto:rachel.schulz@yumbah.com">rachel.schulz@yumbah.com</a>.

Thank you

Rachel Schulz

General Manager – Processing Performance and Quality