

PREGRA® Frequently Asked Questions

How do I select the best style for my project?

What is the best style of PreGra® Artificial Grass for my project?

Any style of artificial grass can thrive wherever you choose to use it. Unlike natural grass, artificial grass can be used in any size or shape, on a variety of surfaces, indoors or outdoors and in any weather conditions!

PreGra® Artificial Grass styles feature true-color tones designed to look like natural fescue, bermuda and bluegrass seed and sod choices, using three face weights*, to give you a wide variety of options.

Selecting the ideal artificial grass style starts with what natural grass thrives and is commonly used in your area; especially in front suburban yards or common areas of developments.

Choose the face weight of the PreGra® style based on traffic or use of the area; 46 and 62 ounce styles for light to moderate traffic and 80 ounce styles for high traffic slopes and indoor use.

What are the differences between PreGra® Artificial Grass styles?

Each artificial grass style has a different color pallet used to create the overall tone of the surface style; duo-tone pallets mirror fescue, bermuda and bluegrass natural grasses.

Each type of blade, in PreGra® styles, has a slight variation in color, dimension, and texture giving an even more natural appearance. The 1.75 inch pile height of two-tone primary yarns tufted with the green and tan thatch layer's shorter height and texture add an additional dimension to the blade system and delivers the depth you desire.

***Face Weight** - refers to the amount of yarn fibers tufted into the surface of PreGra® Artificial Grass.

PreGra® BlueGrass

46 ounce - light to moderate traffic, roofs, indoors

PreGra® Pet Turf

48 ounce - perfect for dog runs and play areas

PreGra® BerMuda & FesCue Select

62 ounce style - light to moderate traffic, roofs, indoors

PreGra® Platinum BerMuda & FesCue

80 ounce styles heavy traffic, slopes, roofs, indoors

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What are the benefits of using PreGra® Artificial Grass?

- Using artificial grass from PreGra® has many benefits
- Lower your maintenance - have an ever green lawn year round, without the work!
- Eliminate watering, fertilizing, seeding from your lawn care to do list
- Consistent surfaces provide for safer play and use areas
- Better drainage means less mud and mess during wet weather
- Reduce or eliminate bugs - without soil and constant watering, you will enjoy less bother with pesky insects
- Flexibility - artificial grass can be used in small intimate patios or large expansive areas; in between flagstone, patio block and on almost any surface.

Is PreGra® Artificial Grass safe for kids and pets?

YES! As PreGra® Artificial Grass originally designed to handle the wear and tear of sports play - PreGra® Artificial Grass is up to the challenge of the high traffic and aggressive use of both kids and pets

Surfaces are soft and durable

All our products are tested SAFE - no heavy metals or chemicals to worry about

Can PreGra® Artificial Grass discolor or stain?

By it's design, not under normal wear and tear - the polymer yarns we use are stain-resistant and colors are built in from the ground up, with the finished tones built right into the blade - PreGra® Artificial Grass styles are manufactured using state-of-the-art lead (Pb) free colorants, 100% Nylon-free polyethylene yarns and a strong UV protector that never needs to be re-applied!

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Can I install PreGra® Artificial Grass on cement, roofs or slopes?

YES! You can install PreGra ® Artificial Grass almost anywhere! You may want to secure surfaces on roofs and cement; patio furniture can add weight and/or use artificial grass adhesives to tack it down. PreGra ® Platinum styles are ideal for these applications!

Slopes of 20 degrees or less are ideal for artificial grass; safety during job preparation and installation should be of primary concern.

Is PreGra® Artificial Grass flammable?

NO - if exposed to open fire, PreGra® Artificial Grass will simply melt. Unlike bark, natural grass or other woody bushes and plants, PreGra® Artificial Grass will not combust and burn.

You will want to take care around open flame and restrict the use of fireworks, burning charcoal or embers from fires as this intense heat source, on contact, will melt the artificial grass surfaces.

Sun reflection from some types of “e-windows” can cause intense rays of heat that will shine on the artificial grass surfaces and may cause melting to the artificial grass. You can correct this by simply adding shade screens or other shade options to the outside of the windows to reduce or remove the intense glare caused by the sun, at certain times of the day.

How long will PreGra® Artificial Grass last?

PreGra® Artificial Grass should last well past it’s 10 year manufacturer’s warranty. Just like fine carpeting - keeping the surfaces clean and free of debris will help the grass perform at its optimum and last longer.

How long is the warranty for PreGra® Artificial Grass?

PreGra® Artificial Grass provides you with a 10 year manufacturer’s warranty.

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PREGRA® Frequently Asked Questions

GROOMING TIPS

How do I maintain PreGra® Artificial Grass?

To keep your grasses well groomed simply keep them free of debris from trees, trash and other elements that might blow onto the surfaces. Please download and view our Grooming Guide from the website!

If you have pets and allow them to defecate on the surfaces - we recommend picking up solids and then , for urine, treating the surface with liquid carpet deodorizers, once or twice a month. Deodorizers might include the same products you might use on your indoor carpet for pet accidents. Please download and view our Grooming Guide from the website and refer to the Grooming Guide for Pets page.

What happens when pets defecate upon the PreGra® Artificial Grass?

PreGra® Artificial Grass will not stain and urination will not change the color

General maintenance - if you allow your pet to defecate on the surfaces - will include removing solids, with normal methods and tools and de-odorizing with products used in your home, on indoor carpeting, such as OdorMute(r), Kids & Pets ® , Nature's Miracle ® and other product, specifically designed to maintain an odor-free, clean surface with pet use.

Does the PreGra® Artificial Grass get hot?

In the middle of the day, under full, direct sun and hot ambient temperatures, generally during summer months in southern states, artificial grass surfaces can get hot to the touch, as many outdoor elements can - however - unlike brick, block, rock, cement and metal items - you can easily and quickly cool the surfaces down. As soon as the sun is indirectly overhead - surfaces will also quickly cool down so you can enjoy your artificial grass area in the morning and evening, even on the hottest summer days.

If PreGra® Artificial Grass is installed where - even on hot days - the grass surfaces are in shade - they will always be cool to the touch! Rocks, block, cement can all increase in heat, holding high temperatures for many hours after the sun goes down - not PreGra® Artificial grass! Surfaces will cool down once direct sun is no longer on the surfaces making it extremely usable during morning, and late afternoon and evening time.

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PREGRA® Frequently Asked Questions

How can you cool PreGra® Artificial Grass down on a hot, sunny day?

SHADE: If your PreGra® Artificial Grass is installed in shade, even on hot, sunny days - the surfaces will remain cool. Unlike block, brick, rock and cement - artificial grass will not absorb and hold ambient heat temperatures.

Cool with Water: A second method to immediately cool surfaces, in full sun, is to simply get it wet! A light misting with a hose and sprinkler head, applied on the surfaces, will cool them down, immediately. Re-wet as needed.

How does PreGra® Artificial Grass drain?

All PreGra® Artificial Grass styles sport duo-color polyethylene blades generously tufted into our multi-layer, polyurethane athletic grade backing which is perforated to drain vertically through the surfaces; rain and snow runoff will percolate water back into the ground or out through drainage solutions; when installed over permeable, compacted aggregate base materials.

Can PreGra® Artificial Grass get weeds?

Any outdoor surface can support moss or germinating vegetation, under the right conditions. From time to time, depending upon the area where you live, birds and seeds, carried by the wind can fall on top of the grasses, often seeds will fall in between the grasses and other elements, like walkways or stones. With rainfall or with spring run-off, seeds may germinate. Simply pull them or use vinegar or your preferred weed or pre-emergent treatment. Use as needed.

INSTALLATION

Can I build an PreGra® Artificial Grass project, myself?

Yes! Installation of a PreGra® Artificial Grass surface is easy to do - For best results, install PreGra® Artificial Grass styles using infill**, over compacted aggregate base; or on cement.

TIPS - GUIDES: Estimating, Ordering and Installation Guides and worksheets to print along with online video tips, are free to view and download on the website.

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ESTIMATING and ORDERING

How is an PreGra® Artificial Grass projected estimated?

To estimate your artificial grass and project materials needs, please refer to our handy estimating and installation guides, or view our quick video tips, for best results.

Artificial grass comes in 15 foot wide rolls, and has a directional grain so estimating how much surface area to cover is required. Measure across the area, by keeping the pieces you see covering the area in the same direction. Please download our Estimating Worksheet forms to help with your project plan and estimating.

How wide is PreGra ® Artificial Grass?

PreGra ® Artificial Grass styles are 15 feet wide; the length of materials are rolled onto sturdy tubes, just like all carpet materials.

What are the typical job materials & tools needed to build a lawn project?
BASIC LAWN PROJECT MATERIALS: A lawn project will include artificial grass surfaces, compactable aggregate base, underlayment fabrics, **infill (a granulated coated silica granule), seaming fabric & adhesives (when required), and “spikes” to tack down seams and the outer perimeter edges.

How much INFILL material will I need for my project?

BlueGrass infill - 46 ounce Style - 2lb per square foot
 Pet Turf infill- 48 ounce Style - 1.5lb per square foot
 Select infill - 62 ounce style - 2.5lb per square foot
 Platinum Infill - 80 ounce style 1.75lb per square foot

ORDER ONLINE AT COSTCO.COM

PreGra® turf is sold by the linear foot:
 15' wide by any length you need, in one foot increments.

As an example: 15' W x 10' L = 150 Square Feet.
 Simply order 10 linear feet of material to cover 150 Sq. Ft.

ESTIMATE GUIDE & WORKSHEETS: Download the guide (PDF) - online at costco.com

QUICK VIDEO TIPS: “Measuring the Project Area” - Chapter 1 of our handy estimating and installation video - online at costco.com

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Can the PreGra® Artificial Grass project materials be delivered to my site (home)?

YES! When you order your materials - you have several options including home delivery or store pick-up.

Standard shipping via common carrier is included in the quoted price. Curbside delivery*, signature required. Carrier will call to set up a delivery time. Extraordinary delivery requirements may necessitate an additional fee to the carrier. The estimated delivery time will be approximately 1 - 2 weeks from the time of order.

*Delivery is available to Alaska, Hawaii and Puerto Rico. An additional shipping and handling fee will be applied at check out and additional transit time will be required. Locations outside of a regular delivery area may be restricted. [Click Here to view restricted areas.](#) To inquire about delivery to these areas, please contact Costco customer service.

What is Costco's Return Policy.

Costco.com products can be returned to any of our more than 600 Costco warehouses worldwide.