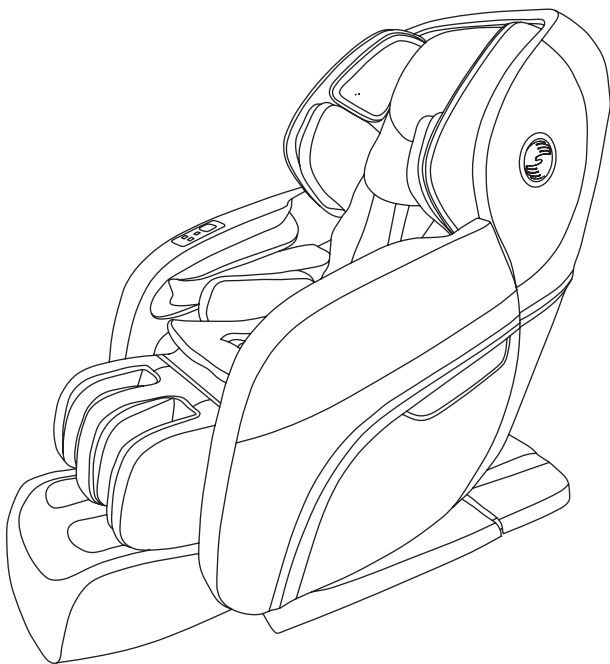




The World's Most
Advanced Massage Chairs®



User Manual

Kokoro M888 4D Massage Chair

Welcome to

KYOTA[®]

Thank you, and congratulations on purchasing your very own Kyota Massage Chair product, you've made a great buying decision. Welcome to the Kyota family.

Inside this manual, you will find everything you need to setup and safely enjoy your chair. Please review the entire manual before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. We suggest you keep it in the remote pocket as a tool to get to know all the features of your new chair.

Sit back, relax, and enjoy your new Kyota massage chair!

Assembly Video

Before assembling your chair, watch an assembly video at:
kyotamassagechairs.com/assembly-tutorials

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

Warranty Registration

Register your product at **kyotamassagechairs.com/warranty/registration** to ensure it is in our system. This will simplify the warranty process should you ever need it.

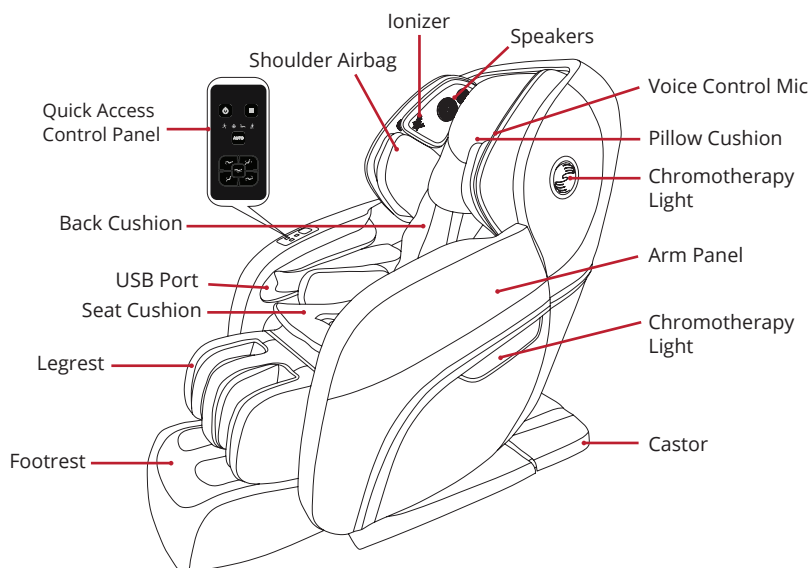
Alternatively, **scan the QR code** to go directly to the URL above.



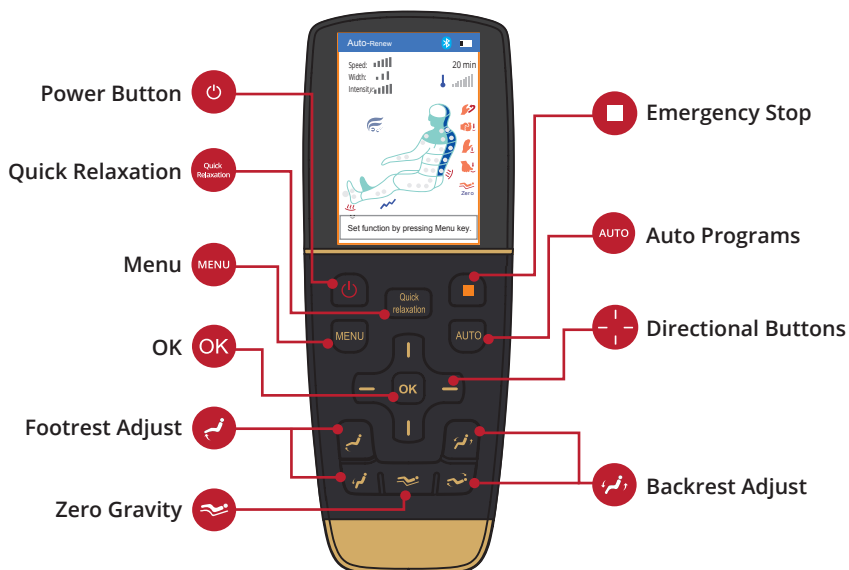
SCAN CODE

Your Chair

External Structure



Remote Control



Chair Features

4D Back Massage Mechanism

J-Track Massage

Intelligent Voice Command + Control

Tri-zone Deep Penetrating Heat

Truefit™ Body Scanning

Zero Wall Fit™ Space-Saving Technology

12 Auto Programs

USB Charging Station

Customizable Massage

Integrated Air Ionizer

Complete Calf™ Kneading + Oscillation

TrueFit™ Footrest Extension

Airbag Compression Therapy

Chromotherapy Lights

Three Weightless Zero Gravity Positions

Wireless Color Menu Rechargeable Remote

Quick Access Control Panel

Total Sole Reflexology™

Table of Contents

Preparation

Installation Site	8
Clearance Space for the Chair	8
Floor Protection	8
Move Methods	9
Connect to Power	9

Chair Setup

Main Power Switch	10
Adjust Pillow	10
Increase the Intensity of your Massage - Manually	10
Connecting the Wireless Remote Control to Bluetooth	11
USB Charging Station	11
Quick Access Control Panel	12
Truefit™ Body Scanning	13
Getting out of the Chair	13
Chair Entry and Exit Hazards	13

Auto Programs

Auto Programs (AUTO)	14
Remote Control Screen Idle	14

Create a Massage

Manual Programs	16
Massage Mode	16
Massage Position	16
Massage Width	17
Massage Speed	17
4D Massage Intensity	17
Footrest	17

Getting Started

Airbag Massage	18
Airbag Region	18
Airbag Intensity	18
All Airbags Off	18
Foot Reflexology Rollers	19
Heating	19
Integrated Air Ionizer	19

Settings

Setting Tool	20
Language	20
LED Lights	20
Timing	20
Stop Massage	20
Bluetooth Audio	20
Intelligent Voice Command + Control	21

Staying Safe

22

Fixing Issues

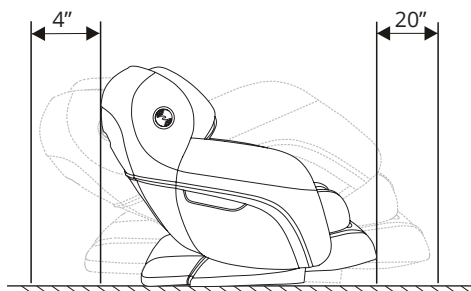
Troubleshooting	25
FCC Information	25
Frequently Asked Question	26
Specifications	26

Preparation

Installation Site

Clearance Space for the Chair

- 4" clearance for the recline of the backrest; 20" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference



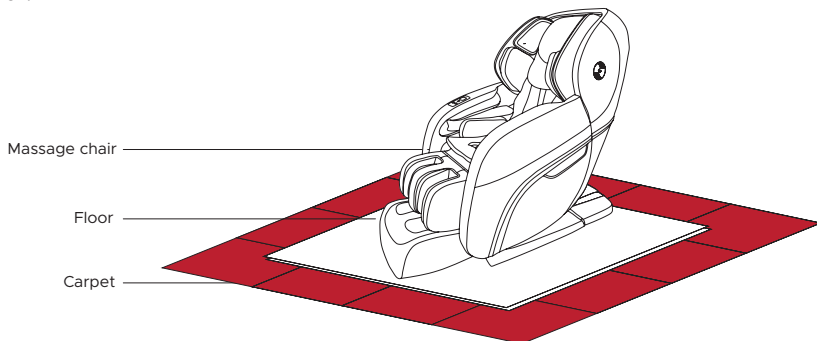
- Keep the distance between the power socket and power switch within 60' to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.



- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

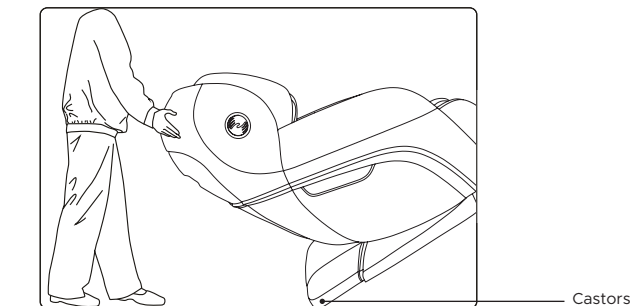
We recommend to place a piece of thin carpet or soft mat underneath it to avoid damaging the floor.



- Do not use the massage chair in high moisture environment such as near swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

- Apply pressure to the back of the massage chair from behind to pivot on the Castors. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



- Do not move the chair when there is user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 110V grounded outlet.



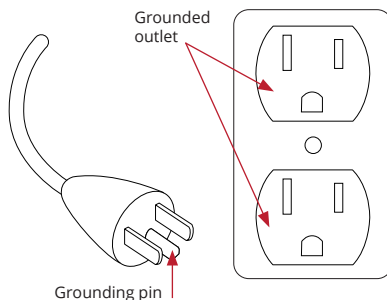
WARNING

Grounding Instructions

To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Earthing

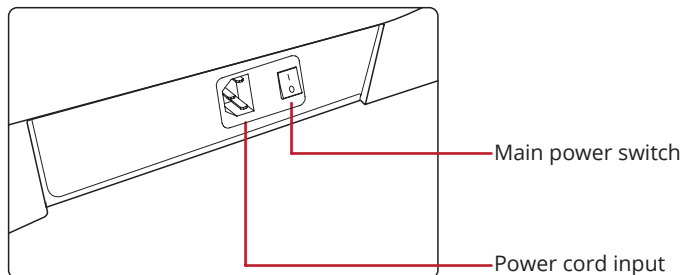
This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

Chair Setup

Getting Comfortable

Main Power Switch

To power up the chair, flip up the main power switch located on the back of the base of the chair to **ON**.



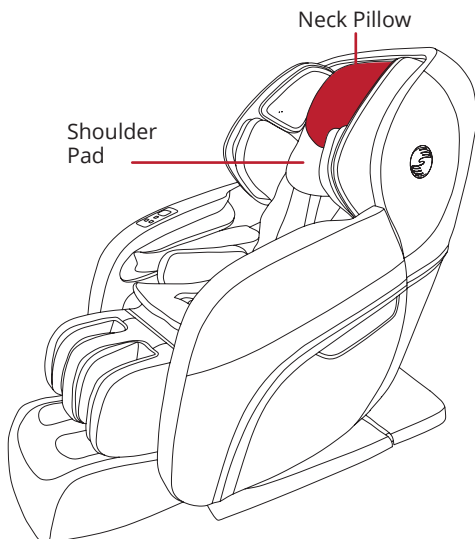
- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

Take a seat in the chair and take note of where the neck pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck. Do this by removing it from the velcro, aligning it, and then reattaching to the velcro once it is in the desired position.

Increase the Intensity of your Massage - Manually

To make the massage more intense, remove the **neck pillow** and **shoulder pad** cushioning between you and the massage mechanism in the seat back.



Connecting the Wireless Remote Control to Bluetooth

Before you pair your wireless remote control with the massage chair, make sure the chair is powered on. To power on the chair without your wireless remote, press the **ON/OFF** button on the quick access control panel located on the top of the right arm panel.

To pair your wireless remote control, simultaneously hold down the **MENU** and **OK** buttons for 4 seconds. The screen will indicate that Bluetooth pairing has begun. If the connection is successful, the Bluetooth icon will light up in the top right corner of your remote control screen.

After pairing successfully, turn the remote control off and then on again to complete pairing procedure. Your wireless remote control is now ready to use to operate your massage chair.

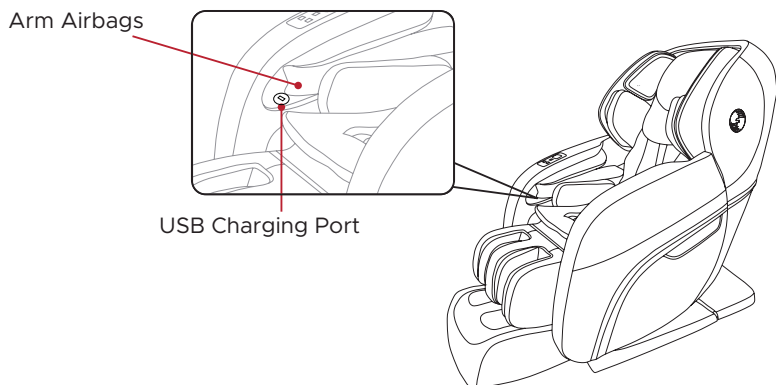
Please note: Your wireless remote control should be charged upon receipt of your chair. If it won't turn on or has low battery, simply charge it by plugging in the provided USB cable into the USB port on the bottom of your remote control.

Controller Reset: If the remote control disconnects or experiences pairing issues, use a pin or similar object to press the reset button located on the bottom of your remote control, and then repeat the pairing process above.

USB Charging Station

Your massage chair includes a USB-A port to charge your phone or tablet while using the chair. This feature is especially helpful when using the app to control the chair.

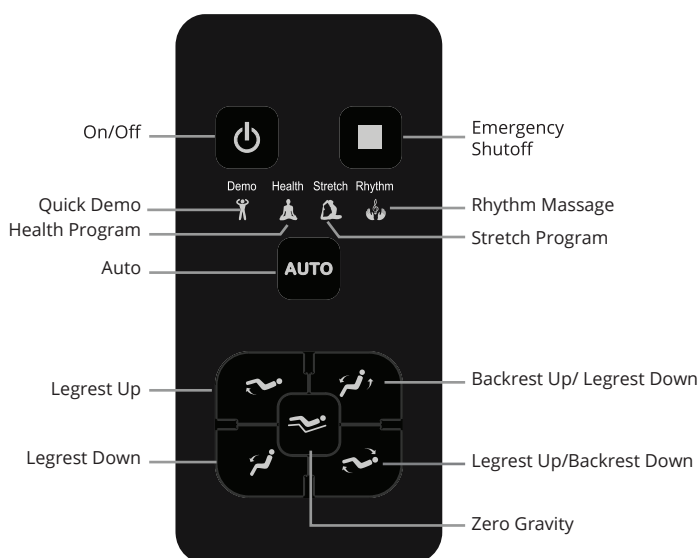
The port is located on the **right hip side of the chair in front of the arm airbags**. To access, locate the thigh airbag and pull it back, away from the chair to reveal the USB port.



Chair Setup

Quick Access Control Panel

Another feature of your chair is a built in quick access control panel. The quick access control panel is located on the top of the right arm panel. This control panel allows you to turn your chair ON/OFF, emergency shutoff the chair, cycle through 4 Auto programs, adjust the legrest and backrest, or toggle through zero gravity positions.



On/Off: Short press; turn chair ON/OFF

Emergency Shutoff: Short press; immediately stops all chair functions.

AUTO: Short press; toggles through auto programs shown. Program icon will light up when active.

Adjust legrest: Press and hold; to raise or lower legrest.

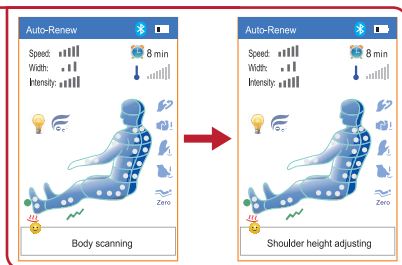
Adjust backrest: Press and hold; to incline or recline backrest.

Zero Gravity: Short press; press once to enter ZG position 1. Press again for ZG position 2. Press a 3rd time for ZG position 3. Press a 4th time to return chair to upright position.

Truefit™ Body Scanning

Navigate to any auto program and press the **OK** button. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head.

The scan can be viewed on the remote control screen. If fine tuning is needed just after your body scan, wait for the **shoulder height adjust** prompt to appear and then use the **up** and **down** buttons to move the massage rollers up or down for the perfect shoulder kneading position.



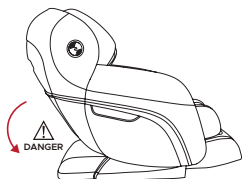
Getting out of the Chair

To easily exit the chair at any time, press the **ON/OFF** power button on the remote control to restore the chair to the upright position.

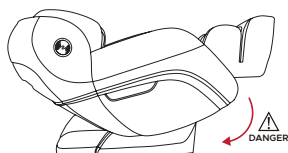
WARNING! Check to make sure children and pets are clear of chair **before** pressing on/off button to return chair to upright position. See below for detailed hazard warnings.

Chair Entry and Exit Hazards

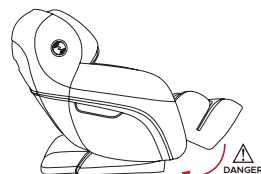
WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



Make sure to check for children or pets **underneath the footrest** before exiting zero gravity recline and returning to upright position.



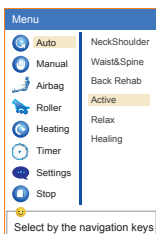
Make sure to check for children or pets **between the footrest and the chair body** before lowering the legrest.

Auto Programs

Auto Programs (AUTO)

When the massage chair is operating, press the **AUTO** button on the remote control to enter the Auto Program menu display. Choose from **Health, Relief, Stretch, Music Sync, Renew, and Relaxation** programs. Additionally, select the Special option from the list to access 6 more auto programs: **Neck & Shoulder, Waist & Spine, Back Rehab, Active, Relax, and Healing.**

Press **OK** to select the program you desire. Selected program will show on the in-use screen.



Programs

Health

Pain Relief

Stretch

Music Sync

Experience

Relaxation

Special

Neck & Shoulder

Waist & Spine

Back Rehab

Active

Relax

Healing

Remote Control Screen Idle

Whilst running an Auto Program or in Manual mode, the remote control screen will return to the in-use screen (as shown) **after 10 seconds of being idle**. To exit the in-use display, press the **AUTO** or **MENU** button on your remote control



Manual
in-use screen



Auto Program
In-use screen

What for?

Description

This program is the best choice to relax tired muscles and increase physical vigor.

Comprehensive massage session using deep tissue kneading, and tapping.

This is a great program for people who work at a desk or travel a lot.

The most intense of the massage programs. This strong kneading and shiatsu massage effectively decompresses the entire body.

Best for winding down and re-energizing yourself after a long day.

Yoga like stretching motions grab, hold and gently extend the body, while deep shiatsu massage helps to boost the vitality of muscles.

Designed for morning or midday recharging.

Targets the lower back, buttocks and feet with kneading and tapping. Massage follows the rhythm of music.

A quick way to feel all the massage techniques and chair movements in a brief 8 minute session.

Rapid demonstration of all massage techniques and chair motions.

Reduce built up tension carried in the body from everyday stress.

Total body relaxation with shiatsu and rolling massage techniques, and air cell massage.

Soothing pain and tension in the neck and shoulders.

A sequence of neck, shoulder, and upper back massage techniques.

This program is recommended to relieve lower back pain.

Focuses on the lumbar vertebra with targeted kneading and tapping massage to relieve tension.

Relieving lower and upper back pain.

Assists in relieving lower and upper back pain through a series of massage techniques.

Recharge and re-vitalize your tired muscles after physical exertion.

Uses moderate pressure to decrease recovery time after physical exertion, relieve the body of stress and improve circulation.

Designed for relaxing. Try this program as you prepare your body to rest for the night.

The lowest intensity massage. Shiatsu and gentle rolling massage techniques soothe and relax the body.

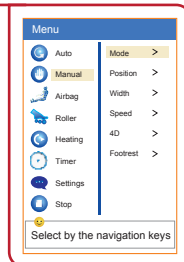
Helps to relax and recover tired and sore muscles. Whole body massage with a focus on the main back muscles along your spine.

Featuring neck, back, and waist kneading this massage relaxes muscles, improves circulation and aids in recovery.

Create a Message

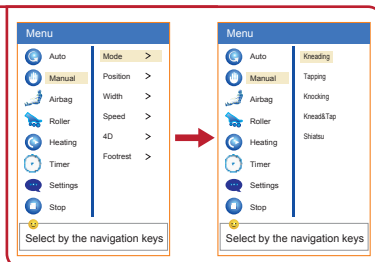
Manual Programs

Press **MENU** button on remote control. Select **Manual** from Menu display, then use up or down buttons to navigate among: **Mode**, **Position**, **Width**, **Speed**, **4D**, and **Footrest**.



Message Mode

Navigate to **Mode**, press right button, then use the up or down button to select your desired mode: **Kneading**, **Tapping**, **Knocking**, **Knead & Tap**, or **Shiatsu**. Press **OK** button to select mode.



Message Position

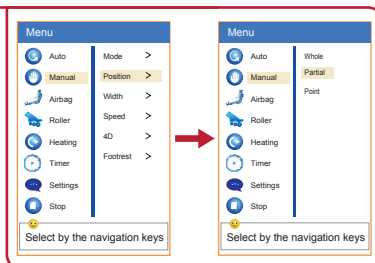
Navigate to **Position**, press right button, then use the up or down button to select your desired message position: **Whole**, **Partial**, or **Point**. Press **OK** button to select position.

Whole travels the entire length of the massage track.

Partial travels a few inches above and below the current position.

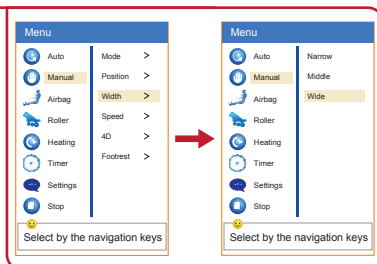
Point stops the massage mechanism in current position.

Partial and Point location can be fine tuned using the arrow up or arrow down buttons.



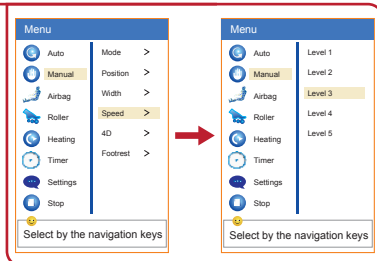
Message Width

Navigate to **Width**, press right button, then use the up or down button to select your desired roller width: **Narrow**, **Middle**, or **Wide**. Press **OK** button to select width. (Message Width only works in Tapping, Knocking, and Shiatsu techniques).



Message Speed

Navigate to **Speed**, press right button, then use the up or down button to select your desired speed: **1 = slowest**, **2, 3, 4, 5 = fastest**. Press **OK** button to select the speed setting. (Message speed can only be adjusted when in manual mode).

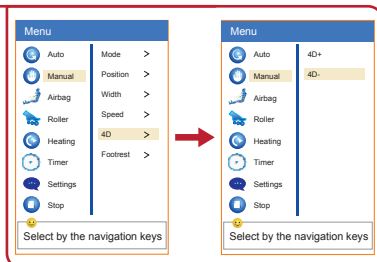


4D Massage Intensity

To adjust the intensity of your massage, navigate to **4D**, press right button, then use the up or down button to select **4D+**, or **4D-**. Press **OK** button to select the 4D intensity setting. Current 4D intensity will display in the top left of the in-use screen.

4D+ will increase the massage intensity.

4D- will decrease the massage intensity.

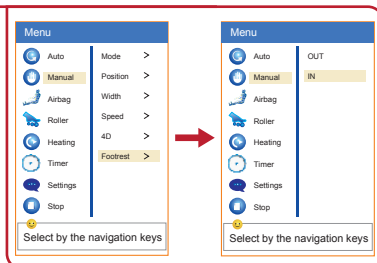


Footrest

To adjust the extension of the footrest, navigate to **Footrest**, press right button, then use the up or down button to select **Out**, or **In**. Press **OK** button to select footrest setting.

Out will extend the footrest outwards away from the chair.

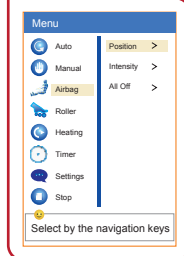
In will retract the footrest inwards towards the chair.



Getting Started

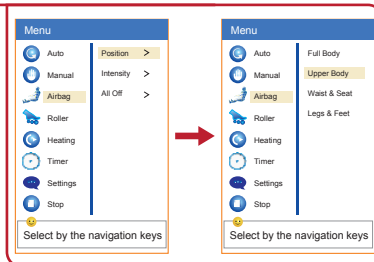
Airbag Massage

Press **MENU** button on remote control. Select **Airbag** from Menu display, press up or down button to navigate among: **Position**, **Intensity**, and **All Off**.



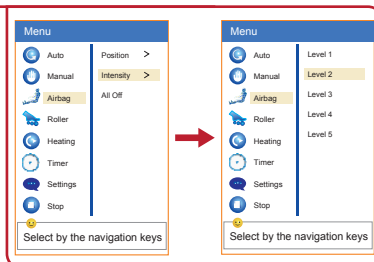
Airbag Region

Navigate to **Position**, press right button, then use the up or down button to select your desired airbag region: **Full Body**, **Upper Body**, **Waist & Seat**, and **Legs & Feet**. Press **OK** button to select



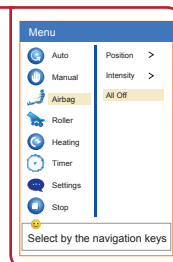
Airbag Intensity

Navigate to **Intensity**, press right button, then use the up or down button to select your desired intensity: **1 = light**, **2, 3, 4, 5 = firm**. Press **OK** button to select the airbag intensity.



All Airbags Off

Navigate to **All Off**. Press **OK** button to turn all airbag massage OFF.



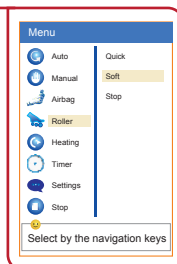
Total Sole Foot Reflexology Rollers

Press **MENU** button on remote control. Select **Roller** from Menu display, then use the up or down button to navigate among: **Quick**, **Soft**, and **Stop**. Press **OK** button to select the speed level you desire.

Quick - Faster speed

Soft - Slower speed

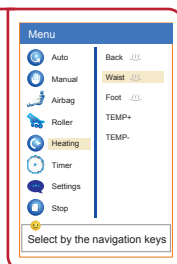
Stop - deactivates foot rollers.



Heating

Press **MENU** button on remote control. Select **Heating** from Menu display, then press up or down button to navigate among desired heat settings: **Back**, **Waist**, **Foot**, **TEMP+**, and **TEMP-**.

Select **Back**, **Waist**, or **Foot** to toggle ON/OFF heating in that particular zone. Press **OK** button to select. Once selected, activated heating zones will display in the in-use screen as an icon next to the respective region.



To adjust the temperature of the heating, select **TEMP+**, or **TEMP-**. Current temperature is displayed in the top right of the in-use screen.

TEMP+ will increase the temperature.

TEMP- will decrease the temperature.

Integrated Air Ionizer

While the **In-Use screen** is displayed on your remote control, press the **OK** button to toggle ON/OFF the Air Ionizer. Once turned on, the air ionizer icon will appear on the screen.



This symbol (shown on the In-Use screen) indicates that the Air Ionizer is **ON**.

Settings

Setting Tool

Press **MENU** button on remote control. Select **Settings** from Menu display, then use the up or down button to navigate among: **Language**, or **LED Lights**.

Language

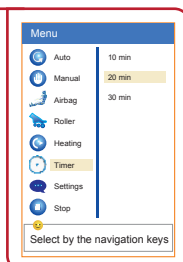
Navigate to **Language**, press right button, then use the up or down button to select your desired language: **Chinese**, **English**, **Spanish**, or **Korean**. Press **OK** button to select language.

LED Lights

Navigate to **LED Lights**, press right button then press up or down button to select your desired LED light setting: **On** or **Off**. Press **OK** to select LED light setting.

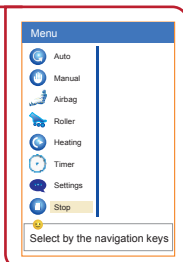
Timer

Press **MENU** button on remote control. Select **Timer** from Menu display, then use up or down button to select your desired timer: **10 minutes**, **20 minutes**, or **30 minutes**. Press **OK** to select your desired massage timer length. 20 minutes is the default setting. The massage chair will turn off automatically and reset after the timer is up.



Stop Massage

Press **MENU** button on remote control. Select **Stop** from Menu display to stop the current massage and return to the main interface.



Bluetooth Audio

Your massage chair includes Bluetooth compatibility so you can play and enjoy your favorite music. To connect your Bluetooth enabled audio device, go into your audio device settings, navigate to Bluetooth settings and pair with the device named **Kyoto M888#####**.

Intelligent Voice Command + Control

Your chair comes with built in intelligent voice control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

To activate the intelligent voice control function, simply say **“Turn on speech recognition mode”**. If your voice command is recognized, the speaker will respond after 1 second. You may now give your chair any of the commands below **within 3 minutes**. Make sure to speak clearly and slowly. After 3 minutes the Intelligent Voice Command function will turn off automatically.

Voice Recognition Mode

At any time, Simply say **‘Voice off’** to turn voice recognition off. Otherwise, this mode stays active to receive commands for 3 minutes. After 3 minutes you will need to reactivate by saying the activation phrase again.

Activation Phrase: **“Turn on speech recognition mode”**.

Commands

“Health massage”	“Experience”
“Pain relief”	“Relaxation”
“Body stretch”	“Massage chair shutdown”
“Zero gravity start”	“Voice off”

Staying Safe

Safety Information

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product.

WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

- ***The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.***
- ***Chair should not be used by children under age 14. Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.***
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories from arms and empty pockets while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.

Staying Safe

- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.6 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 7.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord. - Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 603-910-5000. For additional details concerning terms, conditions and limitations of warranty, see <https://infinitymassagechairs.com/warranty-info>.

Fixing Issues

Trouble Shooting

Symptoms	Possible Causes	Possible Solution
Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the leather cover	No need to take any measures
Message Chair does not start	The power cord is not secured into the socket	Insert the power plug properly into the power socket
	Not switched ON	Turn on the switch found on chair side. Then push power button on remote
	The fuse is blown	Replace only with a fuse of same type and rating
No music comes from the speaker	The volume on your device is turned to the lowest setting	Ensure the volume on your device is turned up and the Bluetooth pairing was successful
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Reduce the load and try again
Airbag malfunction	The air hose is blocked	Straight the air hose and clear out the blockage

FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use the neck pillow and shoulder pad to reduce upper body intensity.
2. Press **MENU** button on remote control. Select **Airbag** from Menu display, press up or down button to navigate to **Intensity**, then select **level 1**.
- If a specific airbag is too intense, turn off full body and turn on only the airbags you want.
3. Adjust the recline on the remote. More upright will be less intense. Zero Gravity will be more intense

Q: I'm not a foot massage person, what should I do?

A: Turn off foot rollers, Press **MENU** button on remote control. Select **Roller** from Menu display, then use the up or down button to **Stop**. Press **OK** button to select. You may also want to turn off the **Legs & Feet** airbags or reduce the air intensity to level 1.

Q: My chair is not performing as expected. What should I do?

A: Your Kyota massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Kyota a call at 800-242-0761.

Specifications

Model	Kokoro M888 4D
Dimension of Main Body (in)	58 x 34 x 51 (L x W X H)
Necessary Clearance to Wall (in)	4"
Net Weight (lbs)	270
Shipping Weight (lbs)	435
Max. User Weight (lbs)	300
Voltage	120V
Fuse	3.15 AMP
Power Consumption	230W
Safety Standards	Type 1



72 Stard Road, Seabrook, NH 0387

Toll Free #: (800) 242-0761

kyotamassagechairs.com

Version 2.4