



Frequently Asked Questions

Wine Coolers

IMPORTANT: Upon arrival, all coolers must stand upright for 24 hours before being plugged in. This will allow the coolant to settle.

Proper temperature for the storage of wine? To preserve bottles for as long as possible wine should be stored at approximately 55° Fahrenheit/ 13° Celsius.

Why should I buy a wine cooler? Wine coolers are a space saving storage solution. They create a perfect balance of temperature and humidity for the aging of wine. If you have limited space or have a small to medium sized collection, a wine cooler is a great option.

What is the difference between a free-standing wine cooler and a built-in or under counter cooler? Built-in coolers are designed to operate within a confined space due to their front exhaust. Since free-standing coolers have rear exhaust, they require at least 6 inches of clearance at the back. Improper clearance means that the unit will build up heat within the cabinet which may damage its contents and cause the cooler to overheat. Please refer to the Owner's Manual for detailed clearance guidelines for built-in and freestanding wine coolers.

Can I store other beverages in this cooler? You may, however, since the temperature of this cooler is maintained at a constant 55° Fahrenheit/ 13° Celsius your beverage may not be cooled to your liking. Also, keep in mind that storing oddly shaped bottles may decrease the bottle capacity of your wine cooler.

What is the best way to clean my wine cooler? To reduce the risk of electrical shock, make sure you unplug the unit before cleaning. Use only a mild, nonabrasive cleaner to clean the exterior of the cabinet. Always dry all parts with a clean dry cloth before returning the parts to the cooler or plugging it back in.

Can I use an extension cord? We strongly recommend against the use of an extension cord. However, if you still elect to use one, it must be a UL Listed 3-wire grounding type appliance extension cord. The marked rating of the extension cord should be 115V, 15A, or equivalent and not greater than 15 ft. in length.

How should this unit be installed? Make sure you are placing the unit on a solid, level surface. Places you should NOT install your Vinotemp wine cooler: in direct sunlight, moist areas, or anywhere its weight will not be supported. Please refer to the Owner's Manual for detailed clearance guidelines for built-in and freestanding wine coolers.

Where should I install this wine cooler? Some ideas: in the family room, living room, kitchen, home bar, dining room, luxury bedroom, or den. In addition to residential spaces, Vinotemp wine coolers make a great addition to any restaurant, bar, country club, or hotel.

How do I adjust the temperature of my wine cooler? If you have just received your cooler you must unlock the control panel first. Please refer to the Owner's Manual for detailed instructions on how to unlock the control panel, adjust the temperature, or turn on the light.

How can I store both red and white wines in this cooler? Single zone wine coolers do not have separate compartments for red and white. However, if you would like to store both varieties in your cooler, you may store white wine towards the bottom of the cooler where the temperature is cooler and red towards the top. Multi-zone coolers have independent temperature zones in which you may store red or white wine at their ideal temperatures.

What is the difference between direct cooling and air cooling? In coolers with direct cooling (ex: freestanding units such as VT-28TS or VT-48TS), the evaporator is exposed inside the cabinet. The interior cold air is circulated through convection with no interior fan. The temperature difference of the upper and lower zones varies by 8 degrees. In coolers with air cooling (ex: built-in styles such as the VT-155SBB), a fan is located in front of the interior evaporator. A combination of convection and the fans circulates the cold air throughout the cabinet. The difference in temperature between the upper and lower zones varies by 3 degrees.

Will my wine cooler accommodate all bottle sizes? Vinotemp coolers are built to store standard 750ml Bordeaux wine bottles. Storing large or oddly shaped wine bottles such as magnums or champagne bottles will decrease the number of bottles you are able to store inside this unit. Some units are designed to store larger format bottles at the very bottom of the cooler.

