



October 14, 2025

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased item 1600552 (EcoFlow DELTA Max Power Station + Extra Battery Bundle), or item 1745080 (EcoFlow DELTA Max 2000 Portable Power Station with 2 160W Solar Panels) between November 2021 and May 2025.



EcoFlow Technology Inc., in cooperation with the U.S. Consumer Product Safety Commission (CPSC), is voluntarily announcing **a repair recall** for certain EcoFlow DELTA Max 2000 portable power stations (Model EFD310, the serial number begins with DA). The EcoFlow DELTA Max 2000 may overheat and ignite, posing a potential fire hazard. The affected products were sold in the U.S. on [Costco.com](https://www.costco.com) between July 2022 and May 2025. No other models are affected.

The issue can be resolved through a firmware update. **This recall is not a physical product return. Please do not take the product back to the retailer.** Consumers can check if your unit is affected by verifying the model number on the back of the device. If the model label under your device reads EFD310, please immediately stop using the recalled Power Stations and initiate a free firmware repair update via one of the following methods:

- Visit the EcoFlow recall page (<https://www.ecoflow.com/us/blog/ecoflow-delta-max-2000-recall-firmware-update>) to review the instructions on how to perform the firmware update quickly and safely.
- If the firmware upgrade fails, please email your device's SN code or a clear photo of the nameplate to deltamax2000@ecoflow.com, or call 833-424-4137 (Mon–Fri, 9 a.m.– 6 p.m. ET) to receive assistance, or return the item to Costco for a full refund.

Thank you

EcoFlow Technology Inc