

HP 23.8 inch All-in-One Desktop PC 24-cr0019c



Your home base for getting everything done

The HP 23.8-inch All-in-One Desktop takes caring for the planet to the next level while also packed with everything to take on your day.

Product overview

- **Show some love for the planet:** Sleek and functional, this sustainability focused All-in-One desktop helps you do more while using less. No need to compromise PC productivity or your eco-friendly attitude. With the planet friendly design consisting of post consumer recycled plastics, recovered ocean-bound plastics, and being EPEAT® Gold Registered and ENERGY STAR® Certified, you can do right by the planet and feel good about your purchase.⁽⁶³⁾⁽⁶³⁷⁾
- **Connect and collaborate on your terms:** Built with all the features to keep you connected like a tiltable pop-up privacy camera, HP Video Controls, dual array microphones and advanced noise reduction technology.⁽¹⁾⁽⁸⁾⁽⁹⁹⁾
- **More muscle for your hustle:** With a powerful AMD processor, ample storage, speedy connections, and plenty of memory, you're all set to take on any day.
- **The right fit for every flow:** Immerse yourself in whatever you are doing with an ultra-slim three-sided micro-edge display and up to a 89% screen-to-body ratio for enhanced viewing.⁽⁴⁾⁽²⁰⁾

Key specifications

- **Operating system:** Windows 11 Home⁽¹⁾
- **Processor:** AMD Ryzen™ 3 7320U Processor^(2a)
- **Integrated display:** 23.8" (60.5 cm) diagonal, FHD (1920 x 1080), IPS, three-sided micro-edge, anti-glare, 250 nits, 99% sRGB, Non-touch screen⁽²⁾⁽¹⁾⁽³⁹⁾
- **Memory:** 8 GB LPDDR5-5500 MHz RAM (onboard)⁽³⁾
- **Internal Storage:** 512 GB PCIe® NVMe™ M.2 Solid State Drive^{(1)(5)(58b)}
- **Graphics:** AMD Radeon™ Graphics⁽¹⁾⁽³⁾
- **Mouse and keyboard:** HP white wired keyboard and mouse combo
- **Camera:** HP True Vision 720p HD tilt privacy camera with temporal noise reduction and integrated dual array digital microphones⁽⁸⁾⁽⁹⁾
- **USB ports:** Rear: 2 USB 2.0 Type-A, 1 USB Type-C® 5Gbps signaling rate⁽⁴⁾⁽²⁾, 2 USB Type-A 5Gbps signaling rate
- **Connectivity:** HDMI Out
- **Wireless:** Wi-Fi 6 (1x1) and Bluetooth® 5.3 wireless card^{(1)(9a)(2)(5)(26)}
- **Warranty:** 1-year limited hardware warranty

Product features

- **Get a fresh perspective with Windows 11:** From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.⁽¹⁾
- **AMD Ryzen™ 3 7320U Processor:** Experience a whole new level of speed and power in a PC powered by an AMD Ryzen™ processor. Accelerate your work and your creativity with blazing fast speed, and explore true freedom and flexibility.
- **AMD Radeon™ graphics:** Whether it's games or movies, experience high performance for all your entertainment.
- **FHD IPS display:** Enjoy vibrant, crystal-clear images with 178-degree wide-viewing angles.⁽³⁾⁽⁹⁾
- **Anti-glare panel:** Enjoy your favorite content with this anti-glare panel. Non-reflective and low gloss means you'll get less glare.
- **Three-sided micro-edge display:** See more of your screen with a three-sided micro-edge display that maximizes your viewing area.
- **Flicker-free:** Using DC Dimming technology, we can eliminate screen flickering for more comfortable viewing.⁽⁶⁾⁽¹⁾
- **PCIe® NVMe™ SSD storage:** Get up to 15x faster performance than a traditional hard drive.^{(5)(8b)}
- **LPDDR5 RAM:** Experience speedy and responsive performance with the power efficient LPDDR5 memory. Designed to support higher data rates with less latency, plus faster file transfers and application load.
- **Effortlessly connected:** Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.3 wireless card.^{(1)(9a)(2)(5)(26)}

Additional product features

- **USB Type-C® 5Gbps signaling data rate:** Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.⁽⁴⁾⁽²⁾⁽⁴⁾⁽³⁾
- **USB Type-A 5Gbps signaling data rate:** Plug in your external storage with this USB Type-A port, featuring 5Gbps signaling data rate.
- **HP True Vision HD Camera:** Video chat in vibrant clarity, even in low light, and make every conversation a face-to-face experience for a better way to stay in touch.⁽⁸⁾⁽⁹⁾
- **Zoom Certified Hardware:** The Zoom Certified badge lets customers know they can expect a high-quality, reliable communication experience through camera and speakerphone hardware tested for Zoom Rooms functionality.
- **Enjoy 1-month of high-quality games.** Use the Xbox App to play hundreds of high-quality PC games with friends including new day one titles and get an EA Play membership. With games added all the time, you always have something new to play. Xbox Game Pass Ultimate also enables you to play console games on your Windows PC with cloud gaming, and chat with friends across PC, mobile, and Xbox console.⁽⁶⁾⁽⁰⁾

Designed with the planet in mind

HP is dedicated to driving progress toward a more sustainable future and making responsible choices for the environment and our customers. We are innovating new ways to reduce the amount of materials in our products and packaging—and to use more recycled materials in their design. Together we can make a difference.

- Built with the environment in mind, this HP All-in-One is designed using sustainable materials like:
 - Includes recycled metal^{(63)(d)}
 - Includes ocean-bound plastic^{(63)(d)}
 - Includes post-consumer recycled plastic^{(63)(d)}
- HP's outer boxes and fiber cushions used in packaging are 100% sustainably sourced and recyclable.^{(63)(a)}
- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Gold registered⁽²⁾⁽⁷⁾

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary Limited Technical Support, including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.⁽⁵⁾⁽⁶⁾
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.⁽¹⁾⁽⁰⁾
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.⁽¹⁾⁽⁰⁾

Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1.844.814.1800 to get started.⁽⁹⁾⁽⁵⁾
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit <https://www8.hp.com/ca/en/services/consumer/services-overview.html> or call toll-free at 1.877.232.8009.^{(8)(3b)}



Specifications

Operating system	• Windows 11 Home ⁽¹⁾
Processor	• AMD Ryzen™ 3 7320U Processor ^(2a) • Quad-Core
Processor speed	• up to 4.1 GHz max boost clock ^(2d)
Cache	• 4 MB L3 Cache
Memory	• 8 GB LPDDR5-5500 MHz RAM (onboard) ⁽³⁾
Internal storage	• 512 GB PCIe® NVMe™ M.2 Solid State Drive ^{(15)(58b)}
Finish	• HP finish in shell white
Video graphics	• AMD Radeon™ Graphics ⁽¹⁶⁾
Network interface	• Integrated 10/100/1000 GbE LAN ⁽²⁹⁾
Wireless connectivity	• Wi-Fi 6 (1x1) and Bluetooth® 5.3 wireless card ^{(19e)(25)(26)}
Sound	• HP Audio
Expansion slots	• 2 M.2 (occupied)
External ports	• Headphone/Microphone Combo • Rear: 2 USB 2.0 Type-A, 1 USB Type-C® 5Gbps signaling rate ⁽⁴²⁾ , 2 USB Type-A 5Gbps signaling rate, 1 RJ-45, HDMI Out
Mouse and keyboard	• HP white wired keyboard and mouse combo
Camera	• HP True Vision 720p HD tilt privacy camera with temporal noise reduction and integrated dual array digital microphones ⁽⁸⁹⁾
Microphone	• Dual array digital microphone
Integrated display	• 23.8" (60.5 cm) diagonal, FHD (1920 x 1080), IPS, three-sided micro-edge, anti-glare, 250 nits, 99% sRGB, Non-touch screen ⁽²⁰⁾⁽³⁹⁾
Screen to body ratio	• 89.3% (with speaker area) ^(40b) • 98.1% (without speaker area) ^(40c)
Tilt/stand design	• Tilt Angle: -5° to 20° • Stand Type: Fixed detachable stand
Power supply	• 90 W Smart AC power adapter
Dimensions	• Unpackaged: 21.28 in (W) x 7.33 in (D) x 16.11 in (H) approx. • Packaged: 25.20 in (W) x 6.89 in (D) x 18.11 in (H) approx.
Weight	• Unpackaged: 11.61 lb approx. ⁽⁷⁶⁾ • Packaged: 21.12 lb approx.
Warranty and support	• 1-year limited hardware warranty. Additional information available at www.support.hp.com • 90 days limited technical support for software and initial setup (from date of purchase) ⁽⁵³⁾

Learn more at hp.ca

⁽¹⁾ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>. ^(2a) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. AMD's numbering is not a measurement of clock speed. AMD and Radeon are trademarks of Advanced Micro Devices, Inc. ^(2b) Max Boost clock frequency performance varies depending on hardware, software and overall system configuration. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ⁽³⁾ Up to 512MB of main system memory may be allocated to support video graphics. ^(8a) McAfee is pre-installed on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. ⁽¹⁹⁾ Internet service required and not included. ⁽¹⁵⁾ Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. ^(19a) Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. ^(19b) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Only available in countries where Wi-Fi 6 is supported. ⁽²⁰⁾ All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. ⁽²²⁾ 100GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at dropbox.com. Internet service required and not included. ⁽²³⁾ HP BIOS Protection works with Windows 11 that ships with your PC. ⁽²⁵⁾ Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower. ⁽²⁶⁾ Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. ⁽²⁷⁾ Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit www.epeat.net for more information. ⁽²⁹⁾ Actual speeds may vary. ⁽³⁹⁾ Full High Definition (FHD) content is required to view FHD images. ^(40a) Percent of active and nonactive viewing area to bezel area including speaker. ^(40b) Percent of active and nonactive viewing area to bezel area excluding speaker. ⁽⁴²⁾ USB Type-C® and USB-C® are trademarks of USB Implementers Forum. ⁽⁴³⁾ Actual throughput may vary. ⁽⁵³⁾ Call 1.800.474.6836 or support.hp.com for more information on Care Packs available after standard warranty expires. After standard warranty expires, an incident fee may apply. ⁽⁵⁶⁾ For more information visit hp.com/go/hpsupportassistant. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. ^(58a) Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 5,400 rpm HDD. ⁽⁶⁰⁾ 1 month trial offer - Promotional offers may be for new members only and/or not be valid for all members and are only available for a limited time. Credit card and Xbox account required. After promotional period, subscription automatically continues at the then-current regular price (subject to change), unless cancelled, plus applicable taxes. To stop being charged, cancel your subscription or turn off recurring billing in your Microsoft account (account.microsoft.com/services/) or on your Xbox console, before the next billing date. For more details, see support.xbox.com/help/subscriptions-billing/manage-subscriptions/cancel-recurring-billing-or-subscription. Purchase of Xbox Game Pass Ultimate automatically upgrades your existing Xbox Live Gold, Xbox Game Pass (PC or Console), and/or EA Play membership(s) to Xbox Game Pass Ultimate at a conversion ratio each based on days remaining. Learn how this works at xbox.com/gamepass. See microsoft.com/en-US/legal/subscription-terms for more details. ⁽⁶¹⁾ The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights or LED emissions. OLED panel is functional with DC-DIMMING when above 100nits. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ^(63a) Percentage of ocean-bound plastic contained in each component varies by product. ^(63b) Percentage of recycled metal varies by product. ^(63c) 100% outer box/corrugated cushion packaging made from sustainably sourced certified and recycled fibers. Fiber cushions made from 100% recycled wood fiber and organic material. Excludes plastic bags and plastic foam sheeting. ^(63d) Percentage of post-consumer recycled plastic varies by product. Recycled plastic content percentage is based on the definition set in the IEEE 1680.1-2018 standard. ⁽⁷⁶⁾ Weight and system dimensions may fluctuate due to configuration and manufacturing variances. ⁽⁷⁹⁾ Games may be limited during trial period. Full version games may be purchased at any time. Internet access required and not included. ^(83a) Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit hp.com/go/cpc. ^(88a) Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW. ⁽⁸⁹⁾ Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. ⁽⁹³⁾ HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2023 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. 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Software and technology

Help and support	<ul style="list-style-type: none"> • myHP: myHP provides a simple setup and registration experience that welcomes you to your new HP PC. Customize, optimize, and secure your device with tips and tricks and easy-to-access settings, and receive helpful messages and information to keep things running smoothly. • HP Support Assistant: Help with your HP PC and printers whenever you need it.⁽⁵⁶⁾
Security and protection	<ul style="list-style-type: none"> • HP BIOS Protection: Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.⁽²³⁾
Partner offers	<ul style="list-style-type: none"> • Adobe Offer: Get a complimentary 1 month trial of the best creativity and productivity apps from Adobe with the purchase of a computer from HP. Create anything you can imagine – photos, videos, graphics, webpages, PDFs, and more. Get started with the app that best fits your need.^(88a) • Dropbox cloud storage: Store and synchronize your content online with Dropbox. Get 100GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with internet access.⁽¹⁰⁾⁽²²⁾ • 1-month of Xbox Game Pass Ultimate included: Unlimited access to over 100 high-quality PC games for 1-month.⁽⁶⁰⁾ • McAfee 30-day trial: Secure your privacy and data when browsing on public Wi-Fi with VPN, included in your free McAfee 30-day trial.^{(8c)(10)}
System performance	<ul style="list-style-type: none"> • HP Connection Optimizer: Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points.⁽¹⁰⁾
Work and lifestyle	<ul style="list-style-type: none"> • HP Enhanced Lighting: Easily enhance brightness, color and lighting effects to look your best during video calls with integrated HP Enhanced Lighting app. • AI Noise Removal: Artificial intelligence technology automatically removes background noise for clearer than ever video chats, audio calls, and recordings.
Gaming and entertainment	<ul style="list-style-type: none"> • OMEN Gaming Hub: Your one place for everything to make your gaming experience better. From software enhancements to hardware control, and live services, OMEN Gaming Hub elevates play in an easy and simple way. • Wild Tangent Games for HP pre-installed: Your HP computer comes with unlimited play of Vacation Adventures: Park Ranger 11 Collector's Edition, Daily Hidden Object, Daily Jigsaw, Jewel Quest, Vegas World, Mahjongg Candy, Mahjongg Solitaire, Solitaire with Themes, and Spider Solitaire.⁽⁷⁹⁾

Additional information

Product number	• 920J9AA#ABL
Ad embargo date	• 07/09/2023
UPC code	• 197498758848
Country of origin	• China • Taiwan
Pallet information	<ul style="list-style-type: none"> • Dimensions: 48.00 in (L/D) x 40.00 in (W) x 43.22 in (H) approx. • Total weight: 450.00 lb approx. • Layers: 2 • Products per layer: 10 • Total products per pallet: 20

