

FAQs

1. Can I purchase your vanity direct?

The VanGo Designer Vanities program is exclusive to Costco.ca

2. What is the warranty on VanGo Designer Vanities products?

Each vanity comes with a 1-Year Lifetime Limited Warranty. Visit our website at www.vangovanities.com for further details.

3. Do you ship anywhere?

Please visit the Costco.ca website for further details on shipping information.

4. Do you make custom vanities?

No.

5. How do I clean your products?

Please visit our website at www.vangovanities.com and download our Customer Package for full Care & Maintenance instructions.

6. Is the Quartz sealed?

Our Quartz tops do not require to be sealed.

7. Do you supply sink hardware?

Our custom countertops come with single hole drill pattern for faucets.

Reminder: faucets are not included with your order.

8. Do you offer filler strips?

One filler strip is included with the Classic collection. If you require to purchase additional filler strips for your Classic Collection vanity, please contact the manufacturer.

9. Do you offer accessories?

No.

10. Do you have a spec sheet?

Dimension sheets are provided directly on the Costco.ca website. Furthermore, they are available on our website www.vangovanities.com.



11. Does the vanity come with a backsplash and side splash?

Your vanity comes with one backsplash for the following Collections: Andover, Grace, Hampton & Mayfair. One sidesplash along with one backsplash is provided for the Classic collection. If you require additional back or side splashes for the Classic collection, please contact the manufacturer.

12. Who do I contact to find out my delivery date?

For information regarding your delivery date, please contact Costco at 1-888-426-7826.