



Customer Satisfaction Policy

Costco Wholesale is committed to selling high-quality products, including brand name products at the lowest prices. In some cases manufacturers may limit their warranties to products sold only through their "authorized" dealers. This may not include Costco. Therefore Costco may remove the original warranty card accompanying some Costco products. However, the item is still fully covered under Costco's Customer Satisfaction Policy.

If you are dissatisfied with your purchase for any reason you may take your purchase to any Costco location along with your original purchase receipt and Costco will refund your money.

For question regarding your purchase, please contact the Costco diamond help line at 877-864-8695 or email us at diamonds@costco.com