



Date: July 21, 2025

RE: Recall Notice; Remedial Action Needed

Dear Valued Customer,

Intex Recreation Corp. ("Intex") is voluntarily recalling certain above-ground pools **48-inches and taller in height** that contain compression straps that run on the outside of the pool legs **sold from 2002 to 2012**. The compression strap maintains the structural integrity of the pool. The compression strap on the affected pools surrounds the exterior wall and the support legs of the pool which a child may use as a foothold to gain access to the pool, posing a drowning hazard.

Our records show that you purchased a recalled above-ground pool. Please read the information below closely and register for a free repair kit if your pool is affected.

Beginning in 2013, 48" and taller Intex-branded pools have been manufactured with a compression strap that runs internally between the pool wall and the support legs to eliminate the potential foothold. This recall involves your pool only if your pool was purchased prior to 2013 and it is still in use.

What should you do?

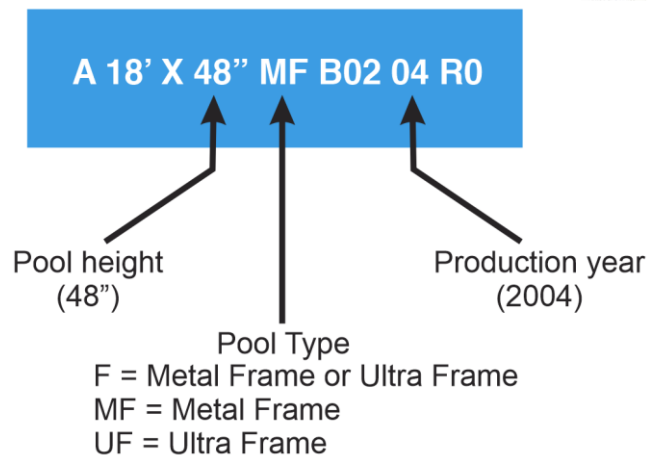
The first step is to determine if your product is affected by this recall. Pool models 48 inches and taller that are included in this recall are listed below:

Intex Models Sold 2002 to 2012	
48" and 52" Metal Frame Pools	
48" and 52" Ultra Frame Pools	

Costco Items

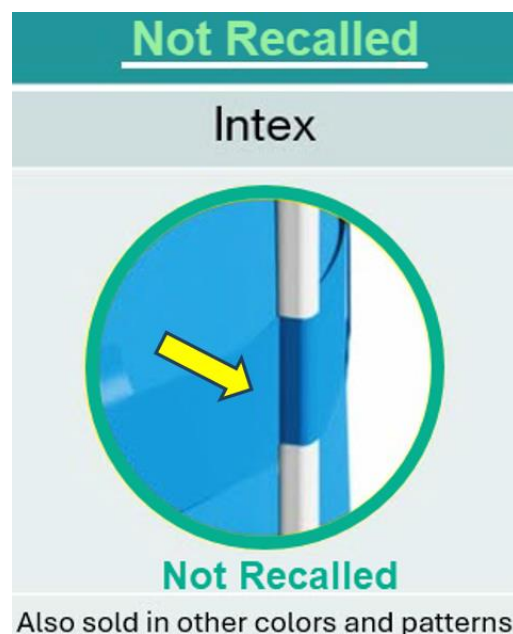
Item Number	Description	Sales Years
602193	16x48 Pool	2013
232379	16x48 Ultra Frame Pool	2009 - 2013
257331	18x52 Frame PL	2009
133752	Intex 18x52 Frame	2008

The model number of Intex-brand pools sold since 2004 are printed on the side of the pool liner under or near the warning label. The model number identifies the height of your pool, pool type, and the year it was manufactured, as shown in the example below:



Intex-brand pools 48 inches and taller with compression straps running on the inside of the vertical legs are not included in this recall. Pool models of less than 48 inches also are not included in this recall.

Below are pictures of the style of compression straps applicable to this recall and those that are not



applicable.

What if I have an affected product?

We have created a dedicated recall page at www.intexcorp.com/recall where you can find further instructions on how to determine if your product is affected and request a repair kit. Alternatively, you can call our dedicated recall toll-free number at 1-800-549-8829 any time between 8:30am to 5:00pm PT, Monday to Friday, or email us at recallhelp@intexcorp.com, for more information on how to identify your product and register for the recall.

If your product is affected by this recall, we will send an easy to install repair kit for your above-ground



pool, free of charge.

In the interim, please ensure that children cannot access the pool unattended or, if that is not possible, drain the pool until the repair can be installed. In addition, customers should take precautions set out in CPSC's Pool Safety guidelines at www.PoolSafely.gov to ensure that children cannot access the pool without parental supervision, including removing pool ladders and any other objects near the pool such as patio furniture or filter covers, and ensure required and recommended barriers are closed and locked.

What if I no longer have the above-ground pool?

Please call or email us using the contact information above so we can update our records accordingly.

We regret the inconvenience this may cause and appreciate your assistance in implementing this recall.

Sincerely,

ChaHee Olson
General Counsel
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