

# ISOTONIC® MEMORY FOAM 8 INCH COMFORT & SUPPORT MATTRESS

## 10 Year Limited Warranty

The quality built into every Isotonic® Memory Foam Mattress allows us to guarantee for a period of 10 (ten) years from the date of original purchase. Your Isotonic® Memory Foam Mattress will be replaced in the unlikely event of defects in materials or workmanship which occur during the time of this limited warranty.

This limited warranty covers any physical flaw in the mattress that causes the foam to split or crack despite normal usage and proper handling. It does not cover conditions resulting from normal wear and tear. Use of the product diminishes the loft of the foam over time. Since this is an anticipated characteristic of the foam, Carpenter Co. makes no warranty with respect to the natural compression of the foam. This limited warranty does not cover normal increases in the softness of the foam, which is an anticipated characteristic of the foam but do not affect its pressure-relieving qualities. Furthermore, Carpenter Co. shall not be obligated to provide warranty service if the product is found to be damaged, burned, cut, torn, misused, stained, soiled, in an unsanitary condition or when product failure is due to causes other than defective material or workmanship. This warranty is valid only to the original purchaser of the product. This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state.

In the unlikely event that service resulting from a covered defect is required, please do the following:

1. Provide proof of purchase to validate the warranty.
2. Contact the vendor where your Isotonic® Memory Foam Mattress was purchased. If the vendor is no longer in business, please contact: Carpenter Co. Consumer Products Division, Customer Service Department, 5016 Monument Avenue, Richmond, VA 23230 800-288-3830, ext. 2508
3. Please furnish a complete explanation of the problem.

### ***IMPORTANT NOTE ON BODY IMPRESSIONS:***

Body impressions are normal during the course of use. This is not a structural defect, but simply the settling of upholstery layers. Please observe the following to protect your investment so you can enjoy a great night's sleep for years to come...

#### ***Do...***

Rotate your mattress frequently. Your mattress will conform to your body contours for extra comfort and support.

Rotate once every 2 weeks for the first 3 months of use, once every 2 months thereafter if you notice an uneven surface.

Use a mattress pad.

Water or other stains will be considered abuse and will void bedding warranties from all manufacturers.

#### ***Do Not...***

Do not stand or jump on the bed. This will abuse your bedding and void your warranty.

isotonic is a registered trademark of Carpenter Co. ©2019.

I6077A