



IMPORTANT SAFETY RECALL NOTICE

July 21, 2025

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased one or more of the following Bestway above ground pools between 2017 and 2024:

Item Number	Sales Years
1099149	2017
1179351	2018, 2019
1274360	2019
1356945	2020, 2021
1425470	2021, 2022
2622026	2022 - 2024

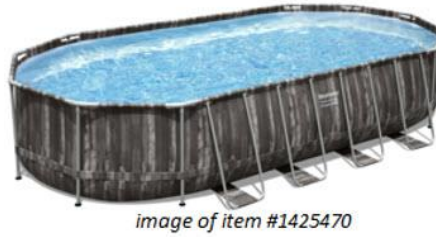


image of item #1425470

In cooperation with the U.S. Consumer Product Safety Commission, Bestway is voluntarily recalling Power Steel, Steel Pro, and Coleman Power Steel above-ground pools 48 inches or taller in height with compression straps running on the **outside** of the vertical legs of the pool, which were sold between 2008 and 2024. The compression strap maintains the structural integrity of the pool.

The pools use compression straps that surround the exterior wall of the pool and the support poles, which a child may use as a foothold to gain access to the pool, posing a drowning hazard.

We're contacting you today because our records show that you have purchased an above-ground pool that may be affected by this recall. Please read the information below closely and register for a free repair kit if your pool is affected by the recall.

What should you do?

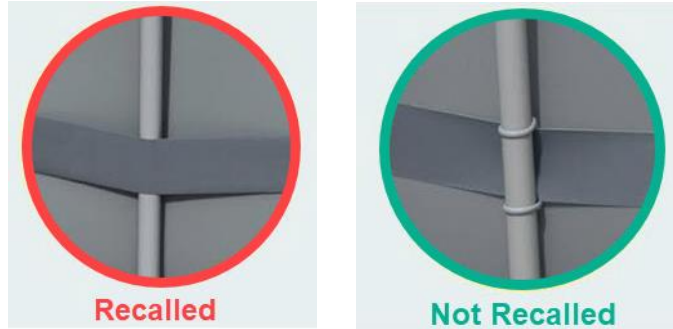
To identify if your above-ground pool is affected by the recall, please first complete the steps below.

Step 1: Confirm pool height

Check your pool height (48 inches or taller). *Pool models with wall heights less than 48 inches are NOT included in this recall.*

Step 2: Confirm compression strap is on the outside of the pool support poles

If you've confirmed your pool is 48 inches or taller, look to see whether a compression strap is running **outside** the pool support poles, as shown in the "Recalled" image below. *If your product does not have a compression strap on the outside of the pool support poles, your product is not affected.*



**also sold in other colors and patterns*

Step 3: If you have an affected product

If you believe your pool is 48 inches or taller and has a compression strap running **outside** the pool support poles, or if you aren't sure, we have created a dedicated recall website at www.bestwayusa.com/recall-and-safety where you can register your affected product and request a repair kit. Or you can call our dedicated recall hotline to get more information and register for the recall, at 844-593-4003 from 8 a.m. to 5 p.m. ET Monday through Friday, or email us at BWrecallsupport5516@sedgwick.com.

Once registered, we will send a repair kit for your above-ground pool to your home, free of charge. This repair kit is designed to be easy to install and eliminates the need for the existing compression strap.

In the interim, customers should take precautions set out in CPSC's Pool Safely guidelines at www.PoolSafely.gov to ensure that children cannot access the pool without adult supervision, including removing pool ladders and any other objects near the pool such as patio furniture, and ensuring required and recommended barriers are closed and locked.

What if I no longer have the above-ground pool?

This recall involves a repair kit only for existing pools. If you do not have your above-ground pool any longer, you do not need to take any action.

Bestway is committed to ensuring our above-ground pools are designed to meet your recreation needs and are safe for their intended use. We regret the inconvenience this may cause and appreciate your assistance in implementing this recall.

Sincerely,
Bestway