



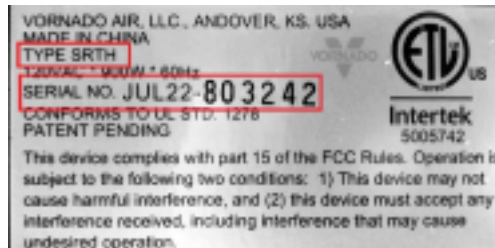
June 4, 2026

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased Costco Item# 1002889 (UPC 43765008478) **VORNADO SRTH Small Room Tower Heater** between August 2013 and January 2017.

The fan blade can detach from the motor shaft, which can cause a stopped fan condition, leading to overheating and melting of the enclosure and internal parts. Melted internal parts can ignite and breach the enclosure if the thermal cut off or fuse does not timely activate, posing a fire hazard.

If you have a recalled unit, please stop using it immediately and return this item to your local Costco for a full refund or **register online directly at [recalls.vornado.com](http://recalls.vornado.com) and click on “SRTH Small Room Tower Heater Recall” to receive a refund of \$49.99.**



**Model: Vornado SRTH BLACK Costco Item #1002889 UPC: 043765008478**

Please call the Vornado Recall Team toll-free at 888-240-2768 from 8 a.m. to 5 p.m. CT Monday through Friday or email us at [srthrecall@vornado.com](mailto:srthrecall@vornado.com) if you have any issues or concerns.

Thank you,

Cole Hoppock  
CEO, Vornado Air, LLC