



IMPORTANT RECALL NOTICE

April 9, 2026

Dear Costco Member,

Costco records indicate that you or one of your add-on members have purchased a BISSELL Steam Shot™ OmniReach™ Handheld Steam Cleaner Models 4155Y and 4171F (items #1970232 & #1939008) between March 2025 and October 2025.

In cooperation with the U.S. Consumer Product Safety Commission, BISSELL is conducting a voluntary recall of the Steam Shot™ OmniReach™ and Steam Shot™ Omni Handheld Steam Cleaners because, in rare instances, the recalled steam cleaners' attachments can unexpectedly detach from the machine and expel hot water or steam onto users during use, posing a burn hazard.



Consumers should stop using the attachments for your steam cleaner immediately and contact BISSELL to receive free new attachments. Please visit www.steamshot2026.com to register for the recall and for instructions on how to participate. Or you may contact BISSELL toll-free at 855-417-7001 from 9 a.m. to 7 p.m. ET Monday through Saturday, email at RecallNA@bissell.com, or go online to the above website for more information.

Thank you,

BISSELL Team