

nuwave®

PIC® **DOUBLE**

Precision Induction Cooktop

Owner's Manual

Model No: 30601

Rev.2



Questions or Concerns?

For Amazon Purchases: support@nuwavenow.com

For All Other Purchases: help@nuwavenow.com

THANK YOU!

Congratulations on your NuWave® purchase. We know there are many options available and sincerely appreciate the trust you have placed in us.

For the last 30 years, we have committed to introducing products that promote healthy living at affordable prices. By combining the highest quality designs with cutting edge technology, we have always strived to blend feature, function, and innovation into every product we make. We hope you will agree.

We would love to hear from you. Please feel free to reach out with any feedback or comments that could improve your experience. We would also enjoy hearing about your successes.

The best way to reach us is by email:

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SAFEGUARDS & INFORMATION

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

WARNING: When using the PIC, always follow basic safety precautions:

1. There may be residual heat on the cooking surface. Do not touch.
2. To protect against electrical shock, do not immerse cord, plugs, or the PIC in water or other liquids.
3. Do not operate the PIC with a damaged cord, plug, after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
4. Close supervision is necessary when the PIC is used near children. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or who lack experience or knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
5. The use of accessories not intended for use with the PIC is not recommended. Doing so may damage the PIC and can cause accidents.
6. FOR HOUSEHOLD USE ONLY. NOT INTENDED FOR OUTDOOR USE.
7. Do not use the PIC for any purpose other than its intended use.
8. Do not let cord hang from tables or countertops, touch hot surfaces, or come into contact with sharp edges.
9. Do not place the PIC on or near a hot gas, electric burner, in a heated oven, or on a stovetop.
10. Never use the cooktop in the proximity of open fires or other heat sources, on flammable surfaces (e.g., tablecloth, carpet, etc.), close to any flammable materials, heating units, or in wet areas.

11. Do not move the PIC while in operation, especially with any pots or pans containing hot oil or other hot liquids. Remove these from the PIC and allow it to cool before moving.
12. To disconnect, turn the PIC off and then remove the plug from the outlet.
13. When removing the plug, do so by the head, not the cord.
14. Never put the PIC against the wall or other appliances. There should be at least 3 inches of free space for the back, sides, and the top of the PIC.
15. Unplug the PIC from outlet when not in use and before cleaning. Allow the PIC to cool before cleaning, putting on or taking off parts.
16. It is normal for some smoke to escape the PIC when heating for the first time.
17. If a lot of smoke is escaping from the air vent during operation, unplug the PIC immediately and email Customer Service.
For Amazon Purchases:
support@nuwavenow.com
For All Other Purchases:
help@nuwavenow.com
18. Place the cooktop on a stable, level, non-metallic surface.
19. The cooktop's surface is designed with temperature-resistant glass. In the event that damage to the PIC is observed, even a small crack on the glass surface, immediately disconnect the PIC from the power supply.
20. Never use a towel or other material or object to block the air vents. Do not block the ventilation slots of the induction cooktop. This may cause the PIC to overheat.
21. Make sure the cord is not compressed beneath the PIC.

SAFEGUARDS & INFORMATION

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

- 22. Do not place devices or objects that are sensitive to magnetic fields on top of or next to the PIC, e.g., credit cards, cellphones, radios, TVs, etc.
- 23. Prior to connecting the PIC, confirm that the voltage needs indicated in this manual correspond to the voltage supply in your home. A wrong connection may lead to the PIC’s damage and possible injury to persons.
- 24. If any trouble arises during operation, any service **MUST** be done by NuWave LLC or authorized by the manufacturer for repairs.
- 25. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
- 26. Do not disassemble the PIC or replace any parts without prior written consent from the manufacturer.
- 27. Make sure the PIC is always clean prior to cooking.
- 28. Use extreme caution when operating the PIC or any other appliance.

**WARNING**

In case of malfunction, immediately unplug the PIC and contact NuWave’s Customer Service Department.

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support@nuwavenow.com

For All Other Purchases:
help@nuwavenow.com

SEE CARE & MAINTENANCE BEFORE USE

SAVE THESE INSTRUCTIONS

Read and understand the entire manual before using the PIC.

THE FAILURE TO FOLLOW THESE SAFEGUARDS AND INSTRUCTIONS IS A MISUSE OF YOUR PIC THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

Electrical Information

A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply cord or extension cord is used:

1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance.
2. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it could be pulled on or tripped over unintentionally. The PIC should be operated on a separate electrical outlet from other operating appliances due to wattage limitations. The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

**NOTICE**

This appliance is intended for normal household use. It is not intended to be used in environments such as staff kitchens/cafeterias of shops, offices, farms, or other work environments, nor is it intended to be used by clients in hotels, motels, bed and breakfasts, and non-residential environments.

SAFEGUARDS & INFORMATION

FCC INFORMATION • CORRECT PRODUCT DISPOSAL

IMPORTANT - FCC Information:

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a consumer ISM equipment, pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

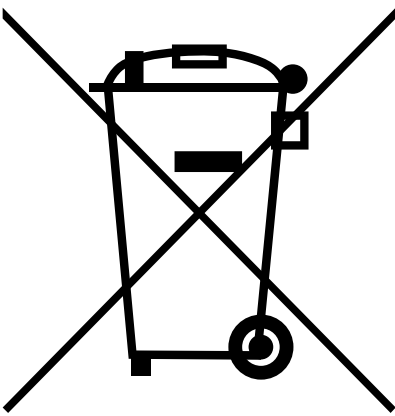
The device complies with part 18 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

WARNING

Electric shock hazard. Use with adequate electrical system. Do not use if cord or plug is damaged.

WARNING: All items on the cooktop can get very hot during cooking. Please be careful when removing these items from the unit. Always wear oven mitts or use pot holders. Cooktop may retain residual heat after cookware has been removed. Allow everything to cool completely before cleaning.

NOTICE



Correct Disposal of this Product

This marking indicates that this product should not be disposed of with other household wastes throughout

the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use return and collection systems or contact the retailer where the product was purchased. They can handle environmentally safe recycling.

WARNING

For individuals with pacemakers:

1. This appliance emits an electromagnetic field that is strongest within two feet of the cooking surface.
2. Scientific tests have proven inconclusive as to whether the electrical field will disrupt the function of a pacemaker. Please consult your doctor or medical professional for guidance before use.

INDUCTION COOKING

WHAT IS INDUCTION COOKING? • INDUCTION-READY COOKWARE

What is Induction Cooking?

The NuWave PIC Double uses induction coils that generate magnetic fields to produce a warming reaction in steel and iron-based pots and pans. This generates heat in the cookware, not on the cooktop surface, which offers a number of great benefits:

- **Energy Conservation:** The magnetic field, generated by each copper coil, causes invisible molecules in the cookware to begin vibrating rapidly, creating heat, so the cookware itself heats the food. The NuWave PIC Double is one of the most energy-efficient cooktops available today, which means that cooking with the PIC Double can translate into savings on your monthly utility bills.
- **Safety:** The NuWave PIC Double’s design uses no red hot coils or open flames, essentially eliminating the risk of fire. Automatic shut-off features enhance the cooktop’s safety. Simply Touch and Go! Users can also take the ice cube challenge! Induction technology warms the pan, but the surface remains cool to the touch.
- **Fast Cooking:** Heating is immediate and temperature is precise with the NuWave PIC Double. Features 6 different temperature settings that are adjustable in 5-degree increments. There’s no guessing!
- **Easy to Clean:** Spills won’t burn and stick to the cooktop surface. Just wipe and go!

Questions About Your PIC Gold?

Just contact our friendly and knowledgeable Customer Service!

For Amazon Purchases:
support@nuwavenow.com
For All Other Purchases:
help@nuwavenow.com

Induction-Ready Cookware

Induction technology is based on a magnetic field including heat within ferrous (iron-based, magnetic) metal. Some cookware is made of naturally magnetic metals (such as pure iron), while others are rendered magnetic by “sandwiching” a thin layer of a ferrous metal within the base. Examples of compatible cookware include:

- All NuWave Cookware, NuWave Duralon® Healthy Ceramic Non-Stick Cookware
- Cast iron
- Enameled iron and steel
- Stainless-steel with a magnetic base

Incompatible cookware includes:

- Copper
- Glass
- Aluminum
- Pottery-type vessels

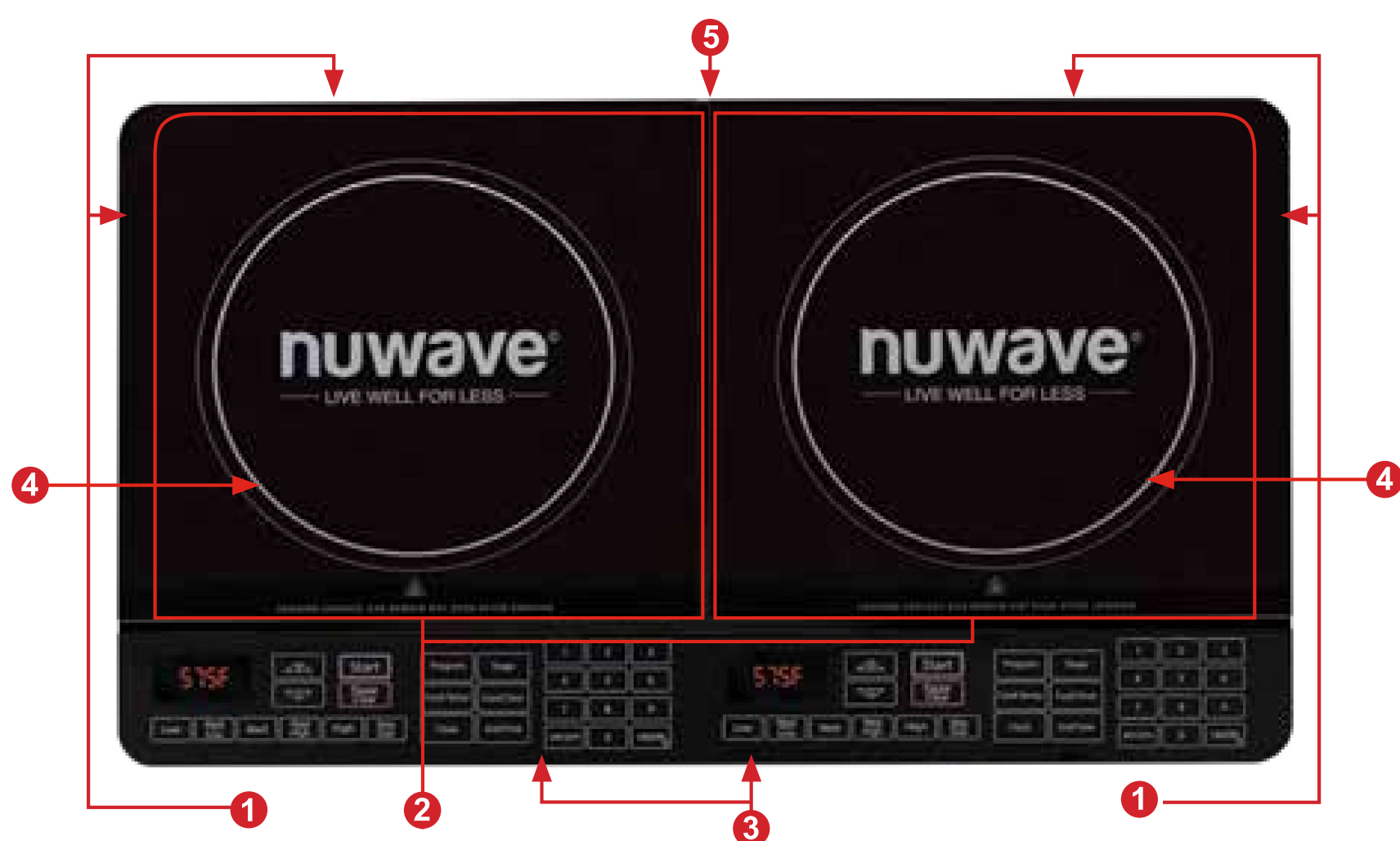
Checking Induction Compatibility

There are three simple ways to check if your existing pots and pans, or future cookware purchases, are compatible with the PIC Double:

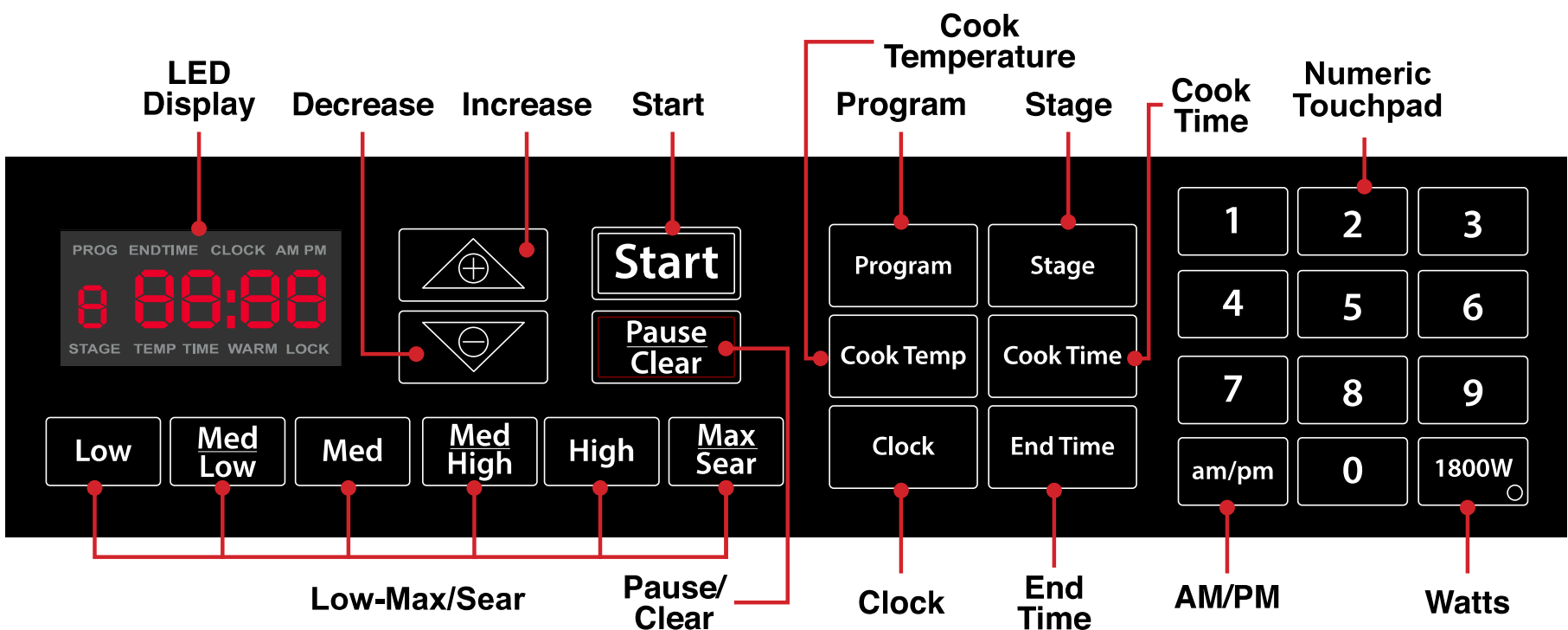
1. A magnet is typically a great indicator. If it sticks to the bottom of a piece of cookware, this typically means the pot or pan is induction-ready. However, sometimes a cooking vessel’s magnetic properties are not strong enough to work efficiently with the PIC Double.
2. Place a small amount of water in a pot or pan and place it on the PIC Double while operating. If it is induction compatible, water will begin to boil.
3. An induction-ready symbol may be printed on the bottom of the cookware.



PIC DOUBLE FEATURES



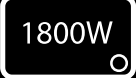
- 1 Ventilation:** Air vents are located on the sides and back of the product to allow any heat generated to escape. This design feature prevents the PIC from overheating and ensures efficient performance of the NuWave PIC Double.
- 2 Surface:** The NuWave PIC Double’s heat-resistant glass surface stays cool to the touch and cleans easily with the simple wipe of a damp cloth.
- 3 Control Panel with LED Display:** Clearly lit, easy-to-read control panels.
- 4 Plate (Heat Source):** Electromagnetic coils located below each of the glass surfaces transfer generated heat directly to induction-ready cookware.
- 5 On/Off Switch:** The NuWave PIC Double has an On/Off switch located on the back of the PIC .



Control Panel

LED Display should read “0” when program is clear or power is on.

GETTING STARTED

	Control	Function
	Start	Press Start to begin cooking. If you have paused cooking, pressing Start will begin the cooking process again.
	Pause/ Clear	Press Pause/Clear to pause cooking. To clear out a set cooking sequence, press Pause/Clear a second time.
	Program	Access presets 1–50, and program and save your own presets 51–200.
	Stage	Set up to 10 cooking stages.
	1800W	Controls the wattage of your PIC. The default wattage is 1800W. Press 1800W to adjust from 1800W to 900W.
 	Time	Allows you to adjust the cooking time before and during the cooking process.
	Low	Left side set temperature buttons: Low (100°F), Med/Low (175°F), and Med (275°F). Use the - or + keys to further adjust the cooking temperature in 5°F increments.
	Med/Low	
	Med	
	Med/High	Right side set temperature buttons: Med/High (375°F), High (425°F), and Max/Sear (575°F). Use the - or + keys to further adjust the cooking temperature in 5°F increments.
	High	
	Max/Sear	
	(–)	Allows you to decrease the cooking temperature and time before and during the cooking process.
	(+)	Allows you to increase the cooking temperature and time before and during the cooking process.

 **CAUTION**

While the PIC Double is in operation, do not touch the cooking surface as it may become very hot, leading to the risk of burns. The cooktop may retain residual heat after cookware has been removed.

BASIC FUNCTIONS



To Start Cooking

There are several ways to begin cooking with your NuWave® PIC Double with the default cooking temperature and time being Max/Sear (575°F) for 1 hour:

- Select the temperature (Low–Max/Sear), then press **Start**.
- Press **Cook Temp**, then press **Start**.
- Press **Cook Temp**. “Temp” will blink and the default “575F” will be displayed. Set the cooking temperature using the numeric touchpad and press **Start**.
- Press **Cook Time**. “Time” will blink and “00:00” will be displayed. Set the cooking time using the numeric touchpad and press **Start**.
- Set the temperature and time using the numeric touchpad, then press **Start**.

The NuWave PIC Double will automatically stop cooking once time has expired and beep three times to alert users. The display will always show the current temperature during the cooking cycle. To display time lapse, press **Cook Time** while cooking.

NOTE: After 3 seconds, the display will revert to the cooking temperature. Each plate must be set separately.



Setting the Clock

1. Press **Clock**. “CLOCK” will flash on LED display, “AM” will light, and “00:00” will be displayed.
2. Enter digits to match the current time.
 - **For example:** 1:25 would be entered by pressing “1, 2, 5”.
3. Once entered, the time will be set to “AM” by default.
4. To change over to “PM”, press **am/pm**.
5. Press **Clock** again to set. “CLOCK” will stop flashing
 - **End Time feature will not work unless the clock is set.**
 - **If the NuWave PIC Double is cut from its power supply or turned off, the clock must be reprogrammed.**

Preset Temperatures			
Press Button	Temperature	Panel Display	Examples
Low	100°F	100F	Warm
Med/Low	175°F	175F	Simmer
Med	275°F	275F	Steam
Med/High	375°F	375F	Stir/Deep-Fry
High	425°F	425F	Boil/Saute
Max/Sear	575°F	SEAR	Sear
Display temperature represents temperature of 1.5L of oil in the NuWave 3.5-quart Stainless-steel Pot. The thermometer location for test is the origin (middle) of the Pot with an equidistant length between the pot base and top of the oil. The minimum is 100F while the maximum temperature reaches 575F.			

BASIC FUNCTIONS

Cook Temp

Setting Cooking Temperature

The NuWave PIC Double cooking temperature defaults to Max/Sear (575°F). There are two ways of setting it:

1. Press **Low–Max/Sear**. The "TEMP" indicator will flash and the temperature range will appear on the display panel. Then press **Start**.
2. Press **Cook Temp**. The "TEMP" indicator will flash and "575F" will be displayed. Set the desired cooking temperature with the numeric touchpad. If a number not ending in "5" or "0" is entered, the PIC Double will automatically set itself to the nearest temperature ending in a "5" or "0". For example, when you press **2, 2, 2** for cooking at 222°F, the LED display will read "220F". Then press **Start**.
 - To raise or lower the temperature in 5°F increments, press **+** and **–** until the desired temperature is displayed. Pressing and holding these keys will speed up the adjustment.
 - Refer to the chart below for preset temperatures. The minimum preset temperature is 100°F, while the maximum temperature is 575°F. The desired cooking temperature can be set by using the numeric touchpad.

Temperature Format: °F to °C

The NuWave PIC Double defaults to displaying the cooking temperature in degrees Fahrenheit (F), but this can be changed to Celsius.

1. Press **Prog**.
2. Press **-** twice.

The display will change and temperature will be displayed in Celsius. To return to Fahrenheit, simply press **-** once more.

To close out of the F/C conversion option, press **Pause/Clear** until a "0" appears on the display.

Cook Time

Setting the Cooking Time

1. Press **Cook Time**. "TIME" will flash and "01:00" will be displayed.
2. Enter the time in hours and minutes using the numeric touchpad.
 - For example, 1 hour and 30 minutes would be entered by pressing **1,3,0**. The display panel will show "1:30".
 - The time can be adjusted in 1-minute increments by pressing **–** or **+**. Hold them to speed up the adjustment.
 - To check the time while cooking, press **Cook Time**. The PIC will revert to the temperature in 3 seconds.
 - If the required time is in minutes, you only need to enter one or two numbers.
 - For example, for 5 minutes, enter **5**; for 46 minutes, enter **4, 6**.
3. If the number needs to be corrected, clear the entry by pressing **0** until you see "0:00" on the LED display.
 - The blinking "TIME" indicates that the time can be adjusted.
 - The maximum programmable time is 99 hours and 60 minutes.
 - The display shows hours and minutes, but not seconds.

Pause Clear

The Pause/Clear Function

To interrupt cooking time, press **Pause/Clear** once. This will pause the NuWave PIC Double regardless of cooking stage.

The temperature will remain listed in the display panel for 45 minutes while the "F" (or "C") flashes. Settings may be adjusted while cooking is paused. To resume cooking, press **Start**.

To clear the cooking mode or display while the PIC Double is in operation, press **Pause/Clear** twice. The display will be fully cleared and "0" will appear.

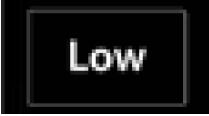
BASIC FUNCTIONS



The Stage Cooking Function

This function is used when programming or cooking for more than one time and temperature setting. You can program up to 10 stages and choose the wattage before or after you program them. All the stages have a default temperature of 575°F.

1. Press **Stage**. “Stage” will flash and “1” is displayed.
2. Enter the Cook Temp and Cook Time in order for each stage. I.e. Stage1: **Cook Temp** (Power level can be selected instead of number)→Input→**Cook Time**→Input→**Stage** (For Stage 2).
 - Temperature is automatically rounded to the nearest “0” or “5”.
 - Stage number is increased one number each stage, but stage number can be selected.
 - When **Stage** is pressed, “Stage 1” is displayed and “STAGE” flashes. “Stage 0” means Stage 10.
 - When **Cook Temp** is pressed, “STAGE” becomes solidly lit, “TEMP” flashes and 575F is displayed. It may be changed by the number or temperature keys.
 - When **Cook Time** is pressed, “TIME” flashes and “00:00” is displayed. To set the Cooking Time as 2 hours and 35 minutes, press **2**, **3**, and **5** in sequence.
3. Cooking is executed according to the stage sequence even if the input order is different.
4. Before starting to cook, your stages and settings can be saved for future meals by pressing **Program**. “PROG” will flash and you will then choose a memory slot number (from 51–200) and press **Program** again to save your new Preset (“PROG” will become solidly lit).



The Warm Function

After the initial cooking is complete, the cooktop can be used to keep the food warm between 100°F–200°F. The default settings are 120°F for 2 hours.

1. Press **Low** + **Med/Low** simultaneously until the “WARM” indicator flashes.
2. “120F” will display. Press **Start**.
3. To change the warming time, press **Cook Time** and enter the desired time up to 100 hours.
4. To change the warming temperature, press **Cook Temp**, then adjust the temperature 100°F–200°F with the preset temperature keys, the + or – keys, or the numeric touchpad.

Once the initial cooking cycle is finished, the PIC will switch to the Warm function. Warm will always be the last stage.

- Warm is available for Presets, but it works after cooking.



The End Time Function

The correct Clock time must be set before the End Time function can be used (see *Setting Clock* on page 10). This feature is designed to allow cooking to end at a specific time. It is possible to delay the end of a program for up to 24 hours.

1. Press **End Time**. “AM” and “00:00” will be displayed.
2. Use the numeric touchpad to input the desired end time.
 - For example, 5:00 would be entered by pressing **5**, **0**, **0**. Press **am/pm** to change from “AM” default if appropriate.
3. After programming the cooking temperature and time, press **Start**.

If the End Time is earlier than the end of the programmed cooking time, cooking won’t start and the unit will beep for 3 seconds while “End Time” blinks. In that case, reenter the correct End Time.

After starting the PIC, the remaining time until cooking begins (delay time) shows on the screen. The delay time ticks down while “:” flashes.

BASIC FUNCTIONS



The Wattage Function

- The PIC Double operates on a default of 1800 watts when using one plate. To change the wattage to 900 watts, press **1800W**. Repeat to switch back.
- Presets may only be operated with their programmed wattage. Any wattage changes will result in an error message. **Presets require 1800W.**
 - Each plate may be set to 900W or 1800W. When using both plates, the PIC Double will switch to 900W for each.

Power Setting	600W light on	900W light on	1800W light on
LOW	600W	600W	600W
MED/LOW	600W	600W	600W
MED	600W	900W	1000W
MED/HIGH	600W	900W	1300W
HIGH	600W	900W	1500W
SEAR	600W	900W	1800W



The Program Function

- This gives you access to preset cooking settings. Presets 1–50 are Preprogrammed by NuWave, while Preset slots 51–200 are for your own creations. Wattage must be set for 1800W and only 1 plate may be used.
- Program functions include Memory Entry (the storage of frequently used stage cooking programs), Memory Recall (retrieval of stage cooking sequences), and Stage Cooking Mode.

Using Existing Presets

- Press **Program**. “PROG” indicator will flash and “0” will appear on the display.
- Enter the number of the preset you wish to use with the numeric touchpad. Ex: **3, 1** is 31.
- Press **Start**.

Programming Your Own Presets

- Enter your stages with temperatures and times, then press **Program**. Enter the number you wish to save it as. Ex: **1, 3, 7** is 137.
- Press **Program** to confirm the number you selected.
 - Up to 10 cooking stages can be stored with each Memory Entry.
 - If you are unsure of the remaining cooking time at the current stage while the NuWave PIC Double is cooking, press **Cook Time** to display the remaining time. The display will automatically revert to the cooking temperature after several seconds.

Total Cooking Time

- Before starting a Preset, you can view the total number of cooking stages and total cooking time.
- Press **Program**, then enter the appropriate recipe number on the numeric touchpad.
 - Press **Program** again. The total number of cooking stages will be displayed above “STAGE” and the total cooking time will be displayed on the LED display.

- Individual stages may also be edited and saved when displaying the total cooking time.
- Press **Stage** and the stage number to select which stage to edit.
 - To change the temperature, press **Cook Temp** and enter the desired temperature using the numeric touchpad or **+** and **–**. To change the time, press **Cook Time** and enter the desired time using the numeric touchpad or **+** and **–**.
 - Press **Start** to begin your edited recipe.

- You can also save your edited recipe.
- Press **Program**, and “PROG” will flash and a “0” will show on the screen.
 - Enter the desired number for your program using the numeric touchpad or **+** and **–**.
 - Press **Program** again to save your new preset.

BASIC FUNCTIONS

Saving Your Preset

You can adjust and save the cooking time or temperature of an existing preset at any point during the cooking process. Once cooking is done, “SAVE” will be displayed on the screen. At this point, you may choose to save your new recipe into the NuWave PIC Double by pressing **Program** and entering your desired preset number.

If you choose to save the adjusted preset in a slot that is already taken by another preset, the new one will override the old one. **THIS IS ONLY AVAILABLE FOR PRESET SLOTS 51–200.**

Cooking Tips

Here are a few general suggestions to help you start cooking:

- Place a small bowl next to your cutting board for discarding food scraps.
- Flexible cutting boards are very convenient. Just chop and lift—no mess, no spills.
- Glass measuring cups are preferred for liquids while plastic measuring cups work well for dried ingredients.
- After you have juiced lemons, put them in the garbage disposal to freshen the surrounding air.
- Pay close attention to butter as it’s melting. Butter melts when its internal temperature reaches a range of 82.4°F–96.8°F. This means it melts fast, so be prepared to remove it from the PIC quickly.

The Lock Function

The PIC Double’s controls can be locked by pressing and holding **Low + Max/Sear** simultaneously until “LOCK” is displayed on the LED display. To unlock, press and hold **Low + Max/Sear** simultaneously until “LOCK” is no longer displayed on the LED display.

Each control panel locks and unlocks independently from the other.

 WARNING

Electric Shock Hazard

Do not immerse the PIC Double in water or attempt to cycle it through dishwasher. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge. Make sure PIC has cooled completely prior to cleaning.

Questions? We’re here to help!

If you have questions about your PIC Double, NuWave’s friendly and knowledgeable staff is here to help. **The best way to reach us is by email:**

For Amazon Purchases: support@nuwavenow.com

For All Other Purchases: help@nuwavenow.com

CARE & MAINTENANCE

Cleaning the PIC Double

Before first use, wipe the cooking surface with a cloth damp with warm, soapy water. Dry thoroughly before plugging the PIC Double into any electrical outlet.



General Cleaning Instructions

1. Unplug the PIC before cleaning.
2. Clean after each use.
3. Make sure the PIC has cooled completely prior to cleaning.
4. The outer surface may be cleaned by wiping carefully with a damp dishcloth or sponge.
5. Remove the power plug prior to cleaning the NuWave PIC. Do not use caustic cleaning agents and water should not penetrate the interior of the induction cooktop.
6. Never immerse the PIC power cord or plug in water or other liquids.
7. Wipe the glass surface with a damp cloth or use a mild, non-abrasive soap solution.
8. Wipe casing and operating panel with a damp soft cloth and mild detergent.
9. Do not use oil-based cleansing products as their use may damage plastic parts or the casing/operating panel.
10. Do not use flammable, acidic or alkaline materials or substances near the PIC, as this may reduce the service life of the induction cooktop or pose a fire risk when the induction cooktop is in use.
11. Ensure that the bottom of any cookware does not scrape the PIC’s glass surface, although a scratched surface will not impair the use of the induction cooktop.
12. Properly clean the PIC before storing it in a cool, dry place.
13. For grease or grimy build-up, you can use Bar Keeper’s Friend®. Then rinse thoroughly.
14. To clean ventilation vents and fan (underneath), using a dry dish brush to brush away any debris.

NOTICE

Check Your Electrical Outlets

Check your electrical outlets to ensure proper operation. Do not use in an outlet where other major appliances are engaged. Check the wattage settings if the PIC is cooking too slowly.

The electrical plug must be properly plugged into the outlet.

CARE & MAINTENANCE

TROUBLESHOOTING GUIDE

Error Message:	Solution(s):		
E1	An E1 reading typically means the PIC Double does not detect cookware on its surface. This can occur for one of two reasons: 1. The induction coils contained within the PIC Double will only work when they are in direct contact with a piece of cookware. To maintain your appliance’s effectiveness, always ensure that it rests on a flat surface and that contact is consistent with your cookware. 2. An E1 message may also occur if the chosen cookware is not induction-ready.		
E2	The PIC is malfunctioning. *Contact Customer Service.		
E3	The PIC’s voltage is too low. Minimum = 85 volts		
E4	The PIC’s voltage is too high. Maximum = 144 volts		
E5	The PIC is malfunctioning. *Contact Customer Service.		
E6	The PIC is malfunctioning. *Contact Customer Service.		
E7	Overheating, or air ventilation is obstructed. If internal temperature exceeds 230F, operation will cease, and the PIC will beep. Press Pause/Clear twice. Wait for the PIC to cool.		
E8	Overheating, if PIC exceeds a temperature 20F higher than Sear, the appliance will turn off. *Contact Customer Service.		
E9	The PIC is malfunctioning. *Contact Customer Service.		
*Contact Customer Service by emailing: For Amazon Purchases: support@nuwavenow.com For All Other Purchases: help@nuwavenow.com			
After Removing Cookware:	Beep Sound:	Display:	Reference:
Initial	1 Beep	Temperature or time displays and “F” or “C” or “:” flashes within 10 seconds.	Return the cookware to the PIC Double. Cooking will automatically resume.
< 10 seconds	None		
11- 70 seconds	Yes	E1	If an error is displayed, return the cookware to the PIC Double and press Start to resume cooking.
After 70 seconds	None	0	Cooking stops. Choose desired temperature setting and press Start to resume cooking.

- When any error messages are displayed, the PIC will beep at least once.
- The fan will run up to a maximum of 60 seconds after pressing **Pause/Clear** or when cooking has stopped. Press **Start** within 45 minutes to resume cooking. After that, it will turn off if no buttons are pressed, displaying “0” when the program clears.

LIMITED WARRANTY

THE MANUFACTURER WARRANTIES

NuWave, LLC warrants that the NuWave PIC® Double (Precision Induction Cooktop) will be free from manufacturer defects for 1 year from the date of purchase, under normal household use, and when operated in accordance with the Manufacturer's written instructions. This Limited Warranty covers for the Original Purchaser only. The Manufacturer will provide the necessary parts and labor to repair the product at the NuWave LLC Service Department. After the expiration of the warranty, the cost of the parts and labor will be the responsibility of the owner.

THE WARRANTY DOES NOT COVER

The Limited Warranty is voided if repairs are made by an unauthorized dealer, or the serial number data plate is removed or defaced. Normal deterioration of finish due to use or exposure is not covered by this Warranty. This Limited Warranty does not cover failure, damages or inadequate performance due to accident, acts of God (such as lightning), fluctuations in electric power, alterations, abuse, misuse, misapplications, corrosive-type atmospheres, improper installation, failure to operate in accordance with the Manufacturer's written instructions, abnormal use, commercial or rental uses, or resold units. NuWave LLC reserves the right to void the Limited Warranty, where allowable by law, for products purchased from an unauthorized dealer.

TO OBTAIN SERVICE

The owner shall have the obligation and responsibility to pay for all services and parts not covered by the warranty; prepay the freight to and from Service Department for any part or system returned under this warranty; and carefully package the product using adequate padding material to prevent damage in transit. The original container is ideal for this purpose. Include in the package the owner's name, address, daytime telephone number, a detailed description of the problem, and RGA (Return Goods authorization number). To obtain the RGA number, email us at:

For Amazon Purchases: support@nuwavenow.com

For All Other Purchases: help@nuwavenow.com

Provide the product model & serial number and proof of date of purchase (a copy of the receipt) when making claims under this warranty.

MANUFACTURER'S OBLIGATION

The Manufacturer's obligation under this Limited Warranty is limited, to the extent allowable by law, to repairing or replacing any part covered by this Limited Warranty which upon examination is found to be defective under normal use. The Limited Warranty is applicable only within the continental United States and only to the original purchaser of the manufacturer's authorized channels of distribution.

THE LIMITED WARRANTY MAY NOT BE ALTERED, VARIED OR EXTENDED EXCEPT BY A WRITTEN INSTRUMENT EXECUTED BY THE MANUFACTURER. THE REMEDY OF REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS EXCLUSIVE. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES TO ANY PERSON, WHETHER OR NOT OCCASIONED BY NEGLIGENCE OF THE MANUFACTURER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, COSTS OF SUBSTITUTION, PROPERTY DAMAGE, OR OTHER MONEY LOSS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation exclusions may not apply. This Limited Warranty gives specific legal rights, and there may also be other rights which vary from state to state. **EXCEPT AS OTHERWISE EXPRESSLY PROVIDED ABOVE, THE MANUFACTURER MAKES NO WARRANTIES EXPRESSED OR IMPLIED ARISING BY LAW OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE TO ANY OTHER PERSON. READ YOUR OWNER'S MANUAL. IF YOU STILL HAVE ANY QUESTIONS ABOUT OPERATION OR WARRANTY OF THE PRODUCT, PLEASE CONTACT NUWAVE LLC.**

LIMITED WARRANTY

DISPUTE RESOLUTION PROCEDURE

For disputes relating to use of the website or use or purchase of a NuWave product or service (collectively “Disputes”), you agree to first contact NuWave LLC at *legal@nuwavenow.com*. If we cannot resolve your dispute informally, any and all disputes shall be submitted to final and binding arbitration. You may start the arbitration process by submitting in writing a demand to the American Arbitration Association (“AAA”) and sending a copy to NuWave. NuWave will pay all filing costs. A single arbitrator of the AAA will conduct the arbitration in a location convenient to you or by phone. The arbitrator’s award will be binding and may be entered as a judgment in a court of competent jurisdiction. The arbitration will be conducted in accordance with the provisions of AAA’s Commercial Arbitration Rules and Mediation Procedures in effect at the time of submission of your demand for arbitration. See *https://www.adr.org/sites/default/files/CommercialRules_Web.pdf*. Except as may be required by law as determined by an arbitrator, no party or arbitrator may disclose the existence, content, or results of any arbitration hereunder without prior written consent of both parties.

- A. WAIVER OF RIGHT TO SUE.** By agreeing to arbitration, you understand that, to the maximum extent permitted by law, you are agreeing to waive your right to file suit in any court, to a court hearing, a judge trial, or a jury trial.
- B. CLASS ACTION WAIVER.** To the maximum extent permitted by law, you expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or class-wide arbitration.
- C. OPT OUT PROCEDURE.** To request to opt out of arbitration you must contact NuWave LLC at *legal@nuwavenow.com*, NuWave LLC, 560 Bunker Ct., Vernon Hills, IL 60061, U.S.A. You will have thirty (30) days from the date of product delivery to opt out of arbitration with respect to any dispute arising out of or relating to use or purchase of any NuWave product. If more than 30 days have passed, you are not eligible to opt out of arbitration and will have waived your right to sue or participate in a class action with respect to the dispute arising out of your purchase or use of a NuWave product. For any dispute arising out of your use of NuWave’s website, you have thirty (30) days from the date you provided information to the website to opt out of arbitration. If more than 30 days have passed, you are not eligible to opt out of arbitration and you will have waived your right to sue and participate in a class action with respect to the dispute arising out of your use of NuWave’s website.
- D. SOME MATTERS ARE NOT SUBJECT TO ARBITRATION.** Notwithstanding the foregoing, the following shall not be subject to arbitration and may be adjudicated only in the state and federal courts of Illinois: (i) any dispute, controversy, or claim relating to or contesting the validity of our intellectual property rights and proprietary rights, including without limitation, patents, trademarks, service marks, copyrights, or trade secrets; (ii) an action by a party for temporary, preliminary, or permanent injunctive relief, whether prohibitive or mandatory, or other provisional relief; or (iii) interactions with governmental and regulatory authorities. You expressly agree to refrain from bringing or joining any claims in any representative or class-wide capacity, including but not limited to, bringing or joining any claims in any class action or any class-wide arbitration.

READ YOUR OWNER’S MANUAL

If you still have any questions about operation or warranty of the product, please contact NuWave LLC.

For Amazon Purchases: *support@nuwavenow.com*

For All Other Purchases: *help@nuwavenow.com*

NOTES

STATE OF CALIFORNIA PROPOSITION 65

⚠ WARNING

This product can expose you to chemicals including lead and Bisphenol A (BPA), which are known to the State of California to cause cancer, birth defects, or other reproductive harm.

For more information go to: www.P65Warnings.ca.gov.

⚠ ADVERTENCIA

Este producto puede exponerle a químicos, incluidos el plomo y Bisfenol A (BPA), los cuales son conocidos en el Estado de California por causar cáncer y también defectos de nacimiento u otros daños reproductivos.

Para mayor información, visite: www.P65Warnings.ca.gov.

NOTES

[illegible]

nuwave®

PIC® **DOUBLE**

Precision Induction Cooktop

FOR HOUSEHOLD USE ONLY

120VAC, 60Hz, 1500 Watts

Model: 30601

**Para la versión en español de este manual,
visita www.nuwavenow.com.**

For patent information please go to:
www.nuwavenow.com/legal/patent

Designed & Developed in USA
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Vernon Hills, IL 60061, U.S.A.

Email:

For Amazon Purchases: support@nuwavenow.com

For All Other Purchases: help@nuwavenow.com

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Item No: BM30601

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