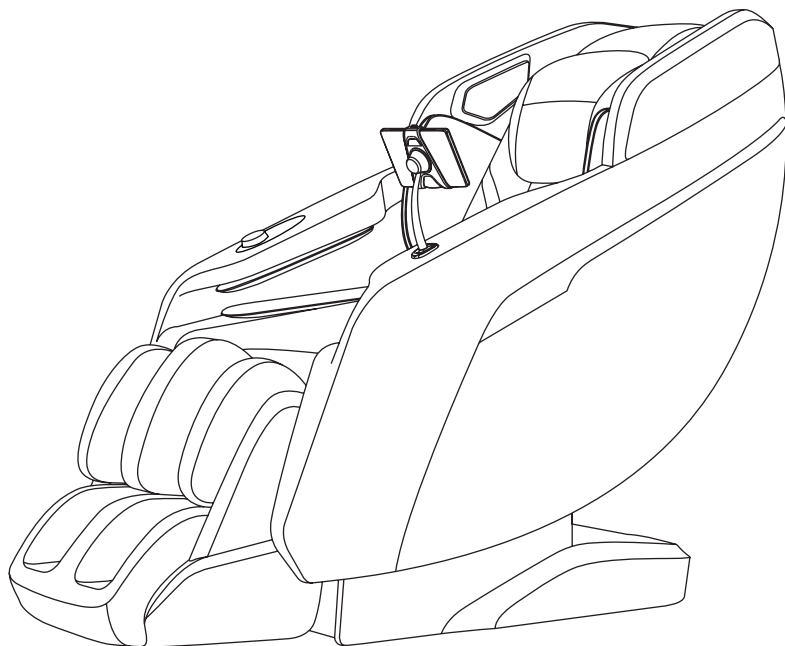




The World's Most
Advanced Massage Chairs®

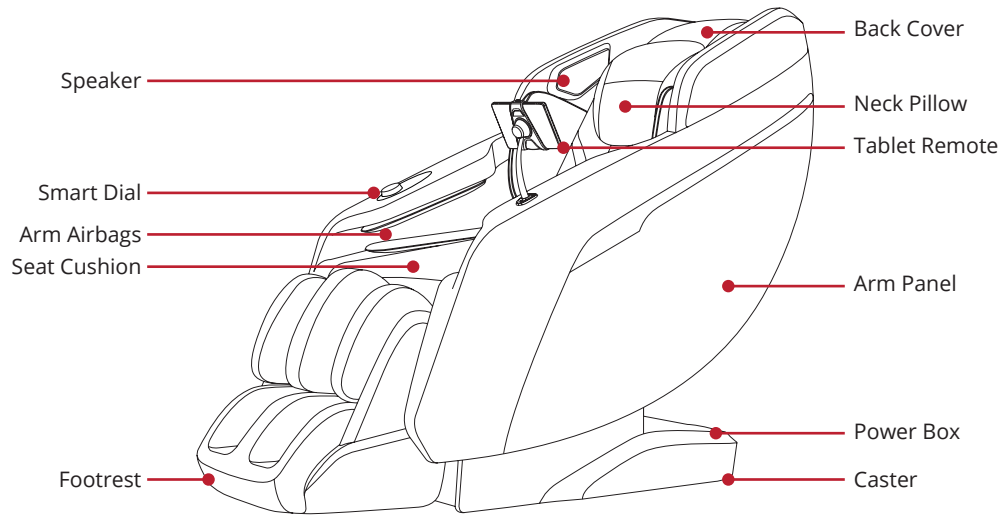


User Manual

Kiyomi™ M698
4D Massage Chair

Your Chair

External Structure



Welcome to

KYOTA®

Thank you, and congratulations on purchasing your very own Kyota Massage Chair product - you've made a great buying decision. Welcome to the Kyota family.

Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. Use it as a tool to get to know all the features of your new chair.

Sit back, relax, and enjoy your new Kyota massage chair!

Warranty Registration

Register your product at www.kyotamassagechairs.com/warranty/registration to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

Assembly Video

Before assembling your chair, watch an assembly video at: www.kyotamassagechairs.com/assembly-tutorials

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

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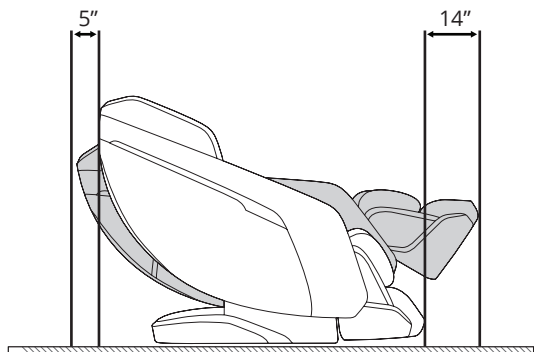
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Preparation

Installation Site

Clearance Space for the Chair

- 5" clearance for the recline of the backrest; 14" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



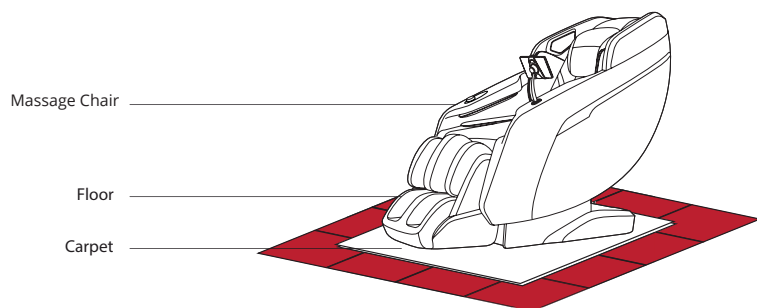
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.



- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

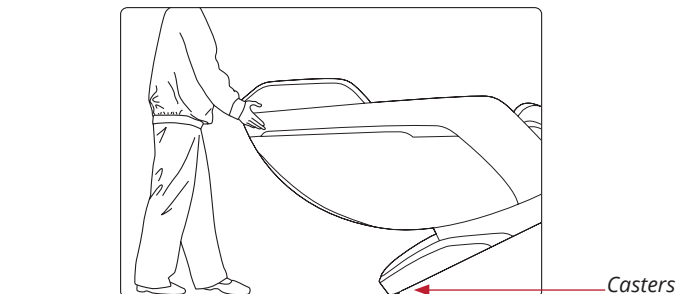
We recommend to place a piece of thin carpet or soft mat underneath it to avoid damaging the floor.



- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the Casters. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



- Do not move the chair when there is a user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 110V grounded outlet.



Grounding Instructions

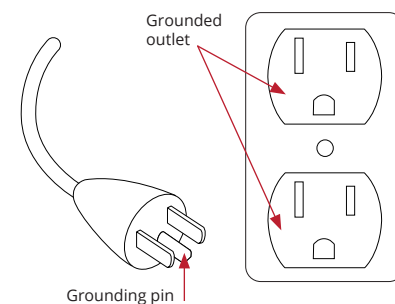
To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 110v circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Earthing

This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

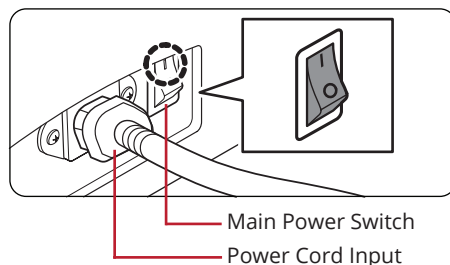


Chair Setup

Getting Comfortable

Main Power Switch

To power up the chair, flip the main power switch located on the back of the base of the chair to ON. Ensure the electrical cord is connected to a 110V grounded outlet and plugged into the power cord port located on the back of the base of the chair.



Tablet Power Switch

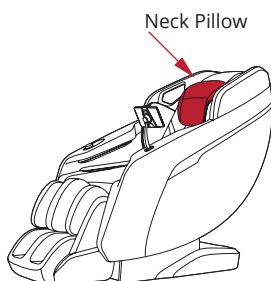
With the main power switch ON, find the tablet power button located on the top right corner. Press and hold until the tablet powers up. A yellow warning screen will appear, please read and acknowledge by tapping to confirm.



- To avoid possible damage to product or injury to unsupervised children, always turn off the main power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

Take a seat in the chair and take note of where the neck pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck, flip it up out of the way, or use the zipper to remove it all together.



Increase the Intensity of your Massage - Manually

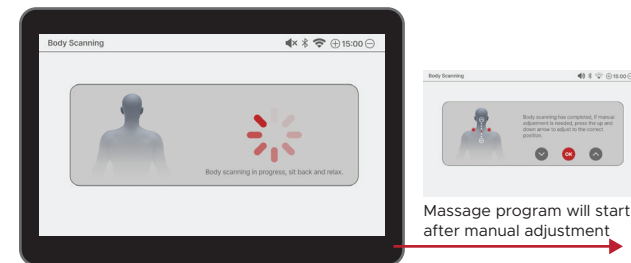
To make the massage more intense, you can **remove the pillow pad or the pillow pad and the pillow** to remove cushioning between you and the massage mechanism in the seat back.

TrueFit™ Body Scanning

Select any auto program. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head. Once body scan is complete, press OK to accept.

The scan can be viewed on the Tablet Remote screen. If fine tuning is needed just after your body scan, wait for the **shoulder adjust prompt** to appear and then use the **Back Adjustment** buttons to move the massage rollers up or down for the perfect shoulder kneading position.

TrueFit™ Body Scanning



Getting Out of The Chair

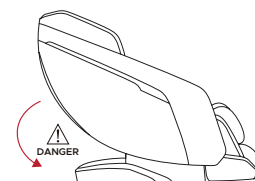
To easily exit the chair at any time, tap the **POWER** button on the lower screen of the home display, you can also press the power button on the side of the tablet remote. Alternatively, you can also press and hold the power button found on the right arm panel next to the Quick Access Control Panel, until the chair starts resetting.

WARNING! Check to make sure children and pets are clear of chair **before** tapping power button to return chair to upright position.

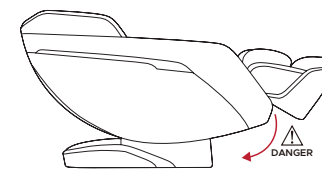


Chair Entry and Exit Hazards

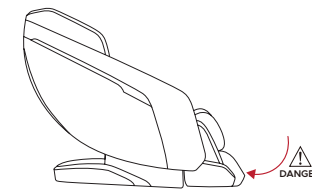
WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



Make sure to check for children or pets **underneath the footrest** before exiting zero gravity recline and returning to upright position.



Make sure to check for children or pets **between the footrest and the chair body** before lowering the legrest.

Getting Started

Tablet Remote Layout



Tablet Remote Operation

1. Home – After turning on your chair, this is the first screen you will see on your Tablet Remote. Use this screen to navigate all menu options. To select, simply tap the screen with your finger.

2. Auto Programs – Select from 24 preset auto programs. To select simply tap the auto program you wish to run from the categories above.

3. Auto Settings – From here you can choose to adjust a number of options such as 4D intensity, Speed, Foot Rollers, Zero Gravity, Footrest & Chair angles.

4. Manual Settings – Have a particular spot that needs more work? Take the power of massage into your own hands with Manual Settings. Use this screen to fully customize your own massage and find the perfect treatment for you.

5. Air Settings – To personalize your massage to your exact needs, use the Air Setting screen to adjust air intensity, and airbag massage region.

6. Favorite – Save your favorite programs to memory, when running programs, you'll be able to save up to 6 programs that you can recall.

7. Settings – Use this screen to make adjustments such as sleep mode, language, and controlling the user interface of the chair.

8. Voice Commands – Personalize your massage experience by using voice commands to effortlessly control your massage chair, allowing you to relax and adjust settings hands-free.

Getting Started

Auto Programs

From the home display, tap the **AUTO** button to enter Auto Program Menu. From here you can choose from a selection of 24 pre-choreographed massage programs. To enter the program you desire tap the screen. Selected program will show on the In-use screen.

Within the auto program menu, the 24 auto programs are broken up into 4 categories to help you find the best suited massage to your needs. The categories are: **Full Body**, **Therapy**, **Recovery**, and **Focused**.



Full Body

The following auto programs offer a selection of massages oriented towards full body. Program name is followed by description of program.



Quick – Reduce built up tension carried in the body or unwinding after a stressful day with this quick massage.

Relax – This program is the best choice to re-invigorate stiff muscles and boost energy levels after physical activity.

Deep Shiatsu – Inspired by traditional Thai massage techniques, this series of grab, hold and stretch progressions gently extends the body to help re-adjust the skeletal structure & increase flexibility.

Refresh – A revitalizing massage, great for preparing you for the day ahead.

Morning – As the lowest intensity massage, this series of massage techniques is perfect for those who are more sensitive, or looking for a light kneading motion on the back, waist and hips.

Siesta – A progression of massage techniques and chair movements brings harmony to your body. This program helps you unwind from a long day, and prepares you for a restful sleep.

Therapy

The following auto programs offer a comprehensive therapeutic massage experience suited to different activities. Program name is followed by description of program.



Stretch – Reduce built up tension carried in the body or unwinding after a stressful day.

Muscle Relief – This program is designed to relax the body both physically and emotionally. A unique combination of varying intensities brings the mind into a peaceful state.

Yoga – Full body kneading relieves built up stress, reduces fatigue, and improves metabolism so you can finish your day off strong.

Meditation – Breathe in deeply and exhale your stress while this rhythmic massage program works to alleviate your tired muscles and reinvigorate your spirit.

Spa – Performs a strong massage with deep, penetrating massage techniques to alleviate your aches and pains, improve circulation, and recuperate the body after intense physical activity.

Chinese – Traditional Chinese techniques, blending rhythmic pressure and soothing movements.

Recovery

The following auto programs offer a more focused massage experience tailored to recovering of the body. Program name is followed by description of program.



Ease – Designed to clear the mind and increase blood circulation.

Lower Back – Helps to relax, recover, and revitalize the muscles along your spine.

Gentle – Improve range of motion in the shoulders, and reduce upper back tension.

Sports – A revitalizing massage that is ideal for those who suffer from muscle cramps by doing sports activities.

Renew – A gentle, refreshing massage chair program designed to relax muscles, restore energy, and rejuvenate.

Sleep – A program suited for those who wish to fall into a deep sleep.

Focused

The following auto programs offer a focused and fine tuned massage experience. Program name is followed by description of program.



Neck & Shoulder – Helps to relax, recover, and revitalize the muscles along your spine.

Waist & Back – Helps to relax, recover, and revitalize the muscles along your lower back.

Glutes – Focused specifically on the glutes. This program brings relaxation to your lower body to relieve built up tension.

Feet – Designed to target the feet and provides soothing relief to these regions.

Spine – Helps to relax, recover, and revitalize the muscles along your spine.

Legs – Designed to stimulate the legs, revitalizing muscle groups in this region.

Personalize Experience

Custom Controls for Auto Programs

After adjusting your shoulder height, you will be taken to the In-use screen where you can observe all current settings and session information. To personalize your massage to your exact needs, use the In-use screen controls to adjust **4D Strength**, **Massage Speed**, **Foot Rollers**, **Zero Gravity**, **Lumbar Heat**, **Memory Programs**, and the **selected Auto Program**.



4D Strength +/-

Use this control to increase or decrease the maximum intensity of the 4D back mechanism that works the back and shoulder regions. All auto massages are pre-programmed to have varying 4D intensity, this setting will set the upper limit of these fluctuations. **1 = light, 6 = firm**. Tap screen to select setting.

Massage Speed +/-

Use this control to increase or decrease the speed of the back mechanism. **1 = slow, 2, 3 = fast**. Tap screen to select setting.

Foot Rollers +/-

Control Dual Sole Reflexology™ Rollers and choose your desired foot roller speed: **1 = slow, 2, 3 = fast, or Off** (deactivate foot rollers). Tap screen to select setting.

Zero Gravity Recline

Use this control to enter Weightless Zero Gravity Recline. Zero Gravity elevates your feet up over your heart to improve overall circulation and reduces gravitational force on your spine for a sense of weightlessness. **Zero 1** will recline the chair back into a slight recline, **Zero 2** will put the chair into a standard recline, **Zero 3** will recline the chair into complete Weightless Zero Gravity Recline. Tap screen to select setting.

Massage Time +/-

Tap top right screen to select your desired massage timer length; **5 minutes, 10 minutes, 15 minutes, 20 minutes, 25 minutes, or 30 minutes**. 15 minutes is the default setting. The massage chair will turn off automatically and reset after the timer is up.

Footrest Up/Down

Tap screen to select your desired footrest incline or recline, holding the button down will continuously incline or recline the footrest.

Backrest Up/Down

Tap screen to select your desired backrest incline or recline, holding the button down will continuously incline or recline the backrest.

Footrest In/Out

Tap screen to move the footrest out or in by using the "+" and "-" symbols, holding the button down will continuously move the footrest out or in.

Favorite Memory Programs

You can save a session to memory by tapping this button. Your program will be saved to a favorite memory slot so that you can visit it again whenever you like.

Heat Control

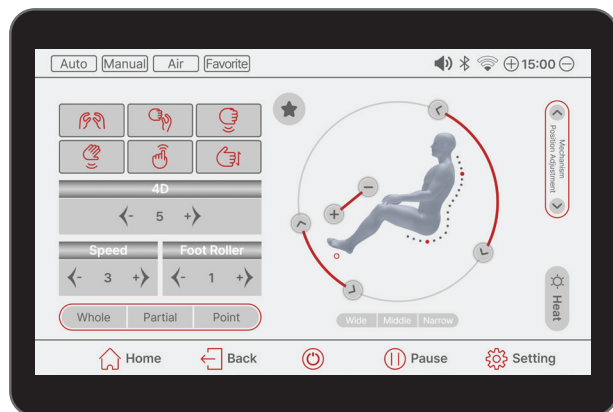
Use this control to activate heat in the lumbar and foot region to soothe muscles. Tap once to turn **on** heat, tap again to cycle through heat settings, **1=low, 2, 3=high**, tap again to turn **off** heat.

Manual Massage

Have a particular spot that needs more work? Take the power of massage into your own hands with Manual Massage. Tap **Manual** from the top navigation to enter the Manual Massage display screen. Use this screen to fully customize your own massage and find the perfect treatment for you.

Your first selection on this screen will start your massage. Use this screen to build your favorite sequences then save using the My Favorite Memory Program by tapping the circle with star.

Getting Started



Techniques

Tap screen to control your massage techniques; kneading, tapping/kneading, tapping, clapping, knocking, shiatsu.

4D Strength +/-

Use this control to increase or decrease the maximum intensity of the 4D back mechanism that works the back and shoulder regions. All auto massages are pre-programmed to have varying 4D intensity, this setting will set the upper limit of these fluctuations. **1 = light, 6 = firm**. Tap screen to select setting.

Massage Speed +/-

Use this control to increase or decrease the speed of the back mechanism. **1 = slow, 2, 3 = fast**. Tap screen to select setting.

Foot Rollers +/-

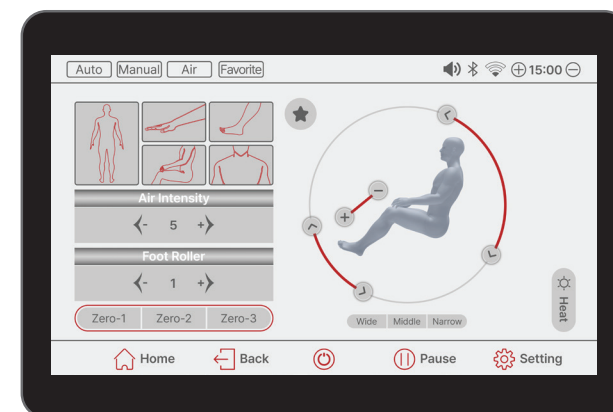
Control Dual Sole Reflexology™ Rollers and choose your desired foot roller speed: **1 = slow, 2, 3 = fast, or Off** (deactivate foot rollers). Tap screen to select setting.

Whole/Partial/Point

Controls the range of motion of the back mechanism. **Whole** travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief. Tap screen to select setting.

Roller Width

Increase or decrease width of back mechanism. Choose from: **Narrow (N), Medium (M), or Wide (W)** (Width can't be adjusted when in stretching or deep sleep modes). Tap screen to select setting.



Airbag Massage

Your massage chair also has the ability to control the air massage feature. Simply tap the menu icon to enter the **Air Massage display screen**, where you can adjust the airbag massage region.

Airbag Region

Choose your desired airbag region/s: **Full Body, Arm/Hand, Leg/Foot, Upper Body, or Shoulder**. Tap screen to select setting. To turn a particular airbag region off, de-select the activated region. Selecting **Full Body** will over ride any selections and ALL airbags become active.

Air Intensity

Use this control to increase or decrease the intensity of the airbag massage. Tap the "+" and "-" sign to adjust airbag intensity. **1= less intense, 2,3,4, 5= most intense**.

Favorite Memory Programs

Your chair has the ability to save your favorite customized massage programs to memory. To create a custom Favorite program, you first need to set up the chair for what it is you want to record. To do this, use Manual Settings to create a manual massage program with all of your desired air, heat, speed, and intensity settings.



Getting Started

Saving a Memory Program

To save a massage program, select **Favorite** from the top left corner of the menu screen to save the current massage settings to memory. There are 6 Favorite storage slots.

Running a Memory Program

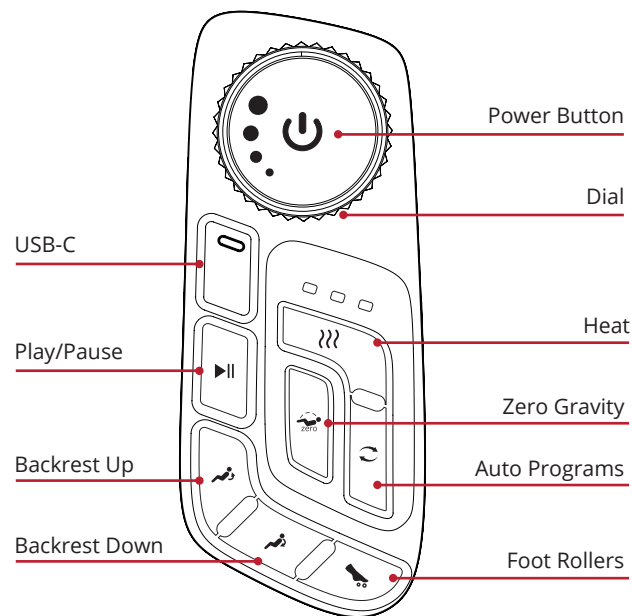
Once a memory program is saved, navigate to the **Favorite** menu screen from the home screen and tap the **desired** program on the screen. If your my favorite memory slots are full, you will need to delete a saved program before you will be able to save a new one.

Deleting a Memory Program

To delete a saved memory program, navigate to the **Favorite** menu screen from the home screen. You will see a "X" on the top right of the saved program. Tap it to delete.

Quick Access Panel + Dial & Button Control

The Quick Access Panel + Dial & Button Control allows you to turn the chair on and off, control chair angles, cycle through auto programs, turn on lumbar heat, and adjust 4D intensity.



Power Button – The power button allows you to turn the chair on and off. Long press the button to turn on/off.

Turn Dial – Gently turning the dial in a clockwise direction will ease the backrest into a more relaxed, reclined position, allowing you to lean back in comfort. Conversely, rotating the dial counterclockwise will gradually bring the backrest forward, providing a more upright and supportive seating posture.

Heat – Simply press this button to activate the heating system, which operates in three adjustable phases to suit your comfort. Phase 1 provides a gentle, low level of warmth, while phases 2 and 3 gradually increase the heat to a cozy high setting. Pressing the button again will turn the heating off when it's no longer needed.

Zero Gravity – Weightless zero gravity recline elevates your feet up over your heart to improve overall circulation and reduces gravitational force on your spine for a sense of weightlessness.

Auto Programs – Simply press this button to effortlessly cycle through the available auto programs, letting you find the perfect setting for your comfort and relaxation with ease.

Foot Rollers – Use this control to activate the dual reflexology foot rollers. Press once to turn **on** foot rollers, press again to turn **off** foot rollers.

Backrest Up/Down – Use this control to adjust the backrest. Press to gently recline for a more relaxed position or decline to sit upright with ease.

Play/Pause – Use this control to pause and resume your massage session. Press once to pause, press again to continue your relaxation.

USB-C – Use the USB-C charging port to conveniently plug in and power up your favorite device while you relax.

Getting Started

Intelligent Voice Command + Control

Your chair comes with built in intelligent voice command + control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

Turn Off Listening

You can turn off intelligent voice control listening by using the tablet remote. Tap **Setting** from Home display, then tap **Voice** to turn **Off**. Intelligent voice control will now no longer activate until turned back on.

Turn On Listening

To turn on the intelligent voice control function, tap **Setting** from Home display, then tap **Voice** to turn **On**.

Activating Voice Control

To activate, simply say **"Hey Kyota" OR "Hi Kyota" (Key-Oh-Ta)**. You may now give your chair any of the listed commands **within 15 seconds**. Make sure to speak clearly and slowly. After 15 seconds the Intelligent Voice Command function will go to sleep automatically and must be awakened again by saying the activation phrase **"Hey Kyota" OR "Hi Kyota"**.

Kyota is pronounced:
"Key-Oh-Ta"

Say Phrase

"Hey Kyota" OR "Hi Kyota"

Then speak one of the following
Commands

Power On
Power Off
Start Foot Rollers
Foot Rollers Off
Start Heat
Heat Off
Zero Gravity
Quick Massage
Relax Massage
Deep Shiatsu Massage
Refresh Massage
Morning Massage
Siesta Massage
Stretch Massage
Muscle Relief Massage
Yoga Massage
Meditation Massage
Spa Massage
Chinese Massage

Setting

Setting

Tap **Setting** on the display to enter the system's settings. Use this screen to adjust and personalize your chair and Tablet Remote settings. Tap home or back to return to the home screen.



LED Light

Control the down firing LED light by tapping **on** or **off**.

Sleep Mode

Toggle your desired sleep mode setting: **On** or **Off**. Tap screen to toggle setting. When sleep mode is **on** the chair will stop in the reclined position after Auto Programs, when sleep mode is **off** the chair will return to a fully upright position after each Auto Program.

Language

Control your desired language; **English, Spanish, Chinese, or Korean**. Tap screen to select setting.

Beep Volume

Control your desired beep sound level when choosing options, **off, 1=low, 2,3,4,5=high**.

Brightness

Control your desired brightness on the tablet remote, **1=low, 2, 3, 4, 5=high**.

AI Voice

Select to activate intelligent voice command + control and turn on active voice listening. Once activated, simply say **'Hey/Hi Kyota'**. After the chair responds, you may use this feature.

Voice List

Tap to view intelligent voice command + control voice list.

Bluetooth

Toggle your chair's Bluetooth® setting: **On or Off**. Tap screen to toggle setting. Open Bluetooth from audio device and pair with **M698 Kiyomi** to play music. Note: Bluetooth must be turned on for pairing and playing to work successfully.

Ionizer

Toggle your chair's ionizer to either **on** or **off**.

Staying Safe

Safety Information

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product.

WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

- **The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**
- **Chair should not be used by children under age 14.** Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories from arms and empty pockets while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.

Staying Safe

- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.6 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 7.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord. - Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 1-603-910-5333. For additional details concerning terms, conditions and limitations of warranty, see <https://kyotamassagechairs.com/warranty-info>.

Fixing Issues

Trouble Shooting

Symptoms	Possible Causes	Possible Solution
Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the leather cover	No need to take any measures
Message Chair does not start	The power cord is not secured into the socket Not switched ON The fuse is blown	Insert the power plug properly into the power socket Turn on the switch found on chair side. Then push power button on remote Replace only with a fuse of same type and rating
No music comes from the speaker	The volume is turned to the lowest setting	Adjust the speaker volume from the mobile device. Make sure the Bluetooth setting on chair and phone are both ON
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Replace the load and try again
Airbag malfunction	The air hose is blocked	Straighten the air hose and clear out the blockage

Specifications

Model	Kiyomi M698 4D
Dimension of Main Body (in)	63 x 30.5 x 48 (L X W X H)
Necessary Clearance to Wall (in)	5"
Net Weight (lbs)	208
Shipping Weight (lbs)	255.73
Max. User Weight	300
Voltage	120V~
Rated Current	2A
Power Consumption	200W

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use Pillow and Pillow pad to reduce upper body intensity.
2. From the **Air Setting** screen.
 - If airbag pressure is too intense, use the Airbag Intensity control to lower airbag intensity.
 - If a specific airbag is too intense, use the Airbag Region control to turn off particular regions.
3. Adjust the recline on the remote. More upright will be less intense. Weightless Zero Gravity Recline will be more intense.
4. If after adjustments and attempt to acclimate, you still experience discomfort, discontinue use and consult a physician.

Q: I'm not a foot massage person, what should I do?

A: Turn off Foot Reflexology Rollers. From the in-use screen, Use the Foot Rollers control to deactivate the Foot Reflexology Rollers. You may also want to use the Airbag Setting control to turn off the Leg/Foot airbags.

Q: My chair is not performing as expected. What should I do?

A: Your Kyota massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Kyota a call at 603-910-5333.

Q: I can never seem to get in my Kyota Massage chair, someone is always in it.

A: We know. It happens. Tell your friends to get their own Kyota Chair.

For more information and access to further questions, and resources, visit our website at www.kyotamassagechairs.com.

Warranty

This Kyota Massage Chairs is protected by Kyota's 4 Year U.S./Canada Residential Limited Warranty. For more information, scan the QR code below and click on the **Kyota Promise** tab.





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Version 1.0