

BELKIN INC. 555 S Aviation Blvd Suite 180 El Segundo, CA 90245-4852 USA P 310 751 5100 F 310 751 5969

Dear Costco Member,

Costco records indicate that you, or one of your add-on members, have purchased Item #1837532 Belkin Auto-Tracking Stand Bundle between June 2024 to December 2024.



## **Belkin Auto-Tracking Stand Pro**

We are writing to inform you that Belkin has initiated a **recall** of the **Belkin Auto-Tracking Stand Pro**, model number **MMA008**, due to identified manufacturing quality issues. The power bank that was included with the Costco bundle is NOT impacted by this recall.

Belkin has received five reports globally of product malfunctions with the stand, which may cause the stand's lithium-ion cell components to overheat, posing a potential fire hazard.

As part of our ongoing commitment to quality and safety, we are recalling all units of this product and offering purchasers a choice of a **full refund** or Belkin store credit for the full amount plus 20% on Belkin.com with valid proof of purchase.

If you have purchased the Belkin Auto-Tracking Stand Pro, please take the following steps immediately:

- 1. **Stop Using the Stand**: Disconnect it from any power supply.
- 2. **Visit Our Recall Page**: Go to <a href="http://www.belkin.com/MMA008recall">http://www.belkin.com/MMA008recall</a> for detailed instructions on how to obtain your refund or store credit.
- Please locate the model and serial number on the underside of the Stand (MMA008) before visiting the site.
- Serial Numbers 57X10F61E00046 through 57X10F67E06078 are included in this recall.

Contact Belkin at (800) 223-5546 Monday – Friday from 9:00 am – 9:00 pm EST with any questions.

No other Belkin products are impacted by this recall.

We sincerely apologize for any inconvenience this may cause and appreciate your understanding as we prioritize your safety.

Thank you for your cooperation.

Sincerely, Belkin Customer Service