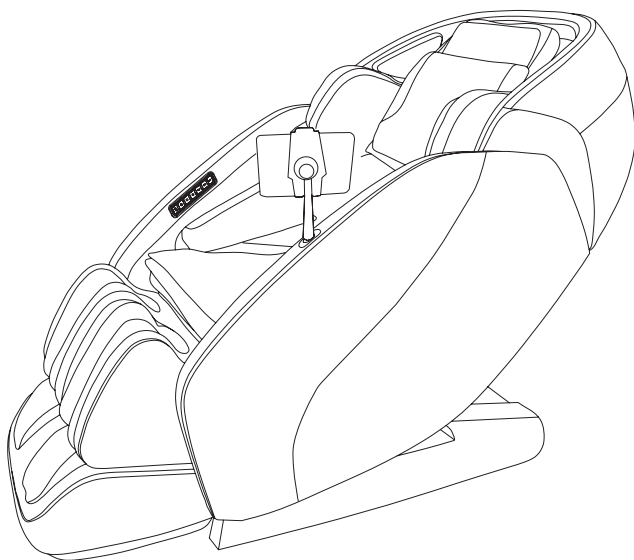




The World's Most
Advanced Massage Chairs®

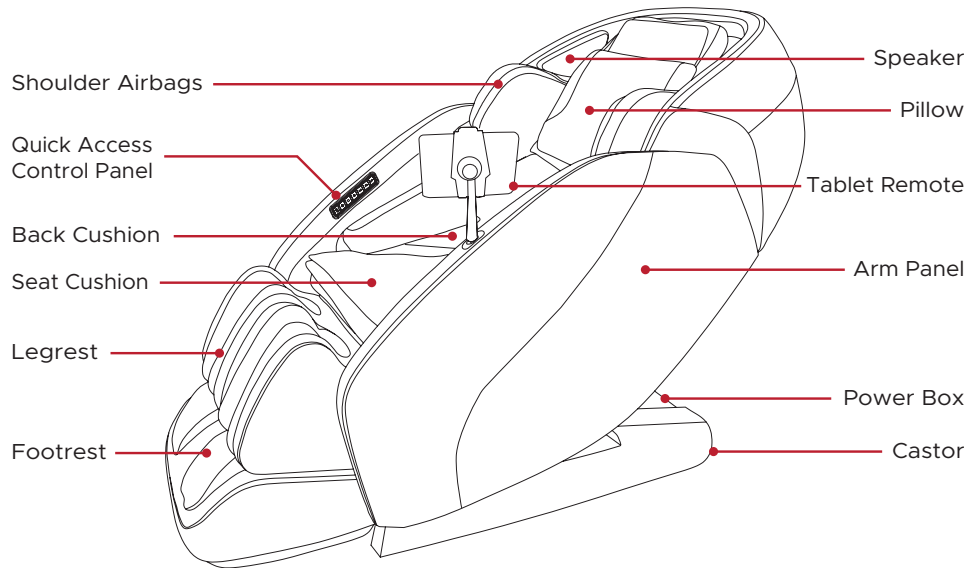


User Manual

**Hatsumei M900 AI
4D Massage Chair**

Your Chair

External Structure



Welcome to

KYOTA®

Thank you, and congratulations on purchasing your very own Kyota Massage Chair product - you've made a great buying decision. Welcome to the Kyota family.

Please review the entire manual, including all safety information, before assembling or using your chair. If you are assembling the chair yourself, please see the Assembly Guide next and reference the online assembly video.

For convenience, we've also created a Quick Start Guide. Use it as a tool to get to know all the features of your new chair.

Sit back, relax, and enjoy your new Kyota massage chair!

Warranty Registration

Register your product at www.kyotamassagechairs.com/warranty/registration to ensure it is in our system. This will simplify the warranty process should you ever need it.

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

Assembly Video

Before assembling your chair, watch an assembly video at: www.kyotamassagechairs.com/assembly-tutorials

Alternatively, **scan the QR code** to go directly to the URL above.



SCAN CODE

Chair Features

4D Back Massage Mechanism
Custom AI Massage Technology
Tablet Remote Control
Calf Kneading & Oscillation
USB Charging Station
Zero Wall Fit Space Saving Technology
Weightless Zero Gravity Recline
Premium Bluetooth Speakers
Intelligent Voice Control + Command
SootheMe™ Sound Therapy
Quick Access Control Panel
Zero Wall Fit™ Space-saving Technology
Dual Foot Reflexology Rollers
My Favorite™ Memory Programs
Lumbar Heat
Advanced AI Truefit® Body Scanning
TrueFit® Footrest Extension
Airbag Compression Therapy

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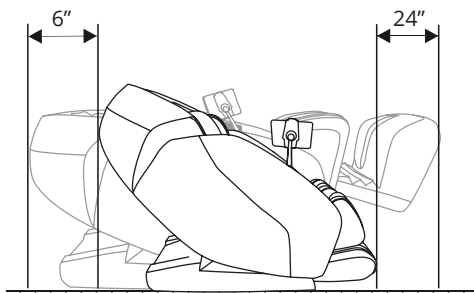
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Preparation

Installation Site

Clearance Space for the Chair

- 6" clearance for the recline of the backrest; 24" clearance for the extension of footrest and sliding forward of the chair.
- Keep it 3 feet away from the TV, radio or other audio & video appliance to avoid signal interference.



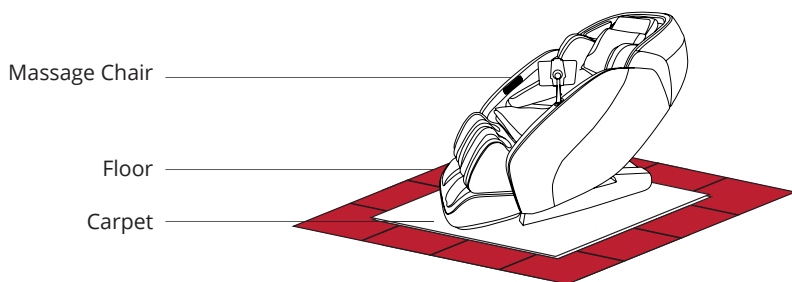
- Keep the distance between the power socket and power switch within 60" to avoid damage of power cord while massage chair sliding forward.
- Straighten the power cord while in use to avoid tangle or damage.



- To avoid serious injury or death, before sliding chair forward or backward check to make sure area is clear of children, pets, or obstacles.

Floor Protection

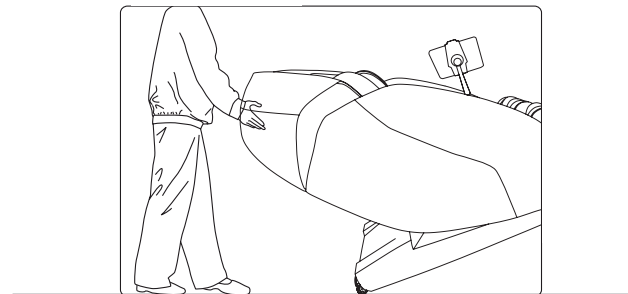
We recommend to place a piece of thin carpet or soft mat underneath it to avoid damaging the floor.



- Do not use the massage chair in high moisture environment such as near a swimming pool or bathroom to prevent electric shock accident.
- Please keep the massage chair away from heated surfaces to prevent fire hazard or damage to the product.

Move Methods

Apply pressure to the back of the massage chair from behind to pivot on the Castors. Have a second person up front to guide the Footrest until in the correct position. Maintain clearances as mentioned above. Gently lower into place. Do not pull on the side arms.



- Do not move the chair when there is user inside.
- Chair is heavy. Use caution and get assistance when lifting to avoid injury. Do NOT lift chair by footrest or armrests to avoid damage to product.

Connect to Power

Plug into a 110V grounded outlet.



Grounding Instructions

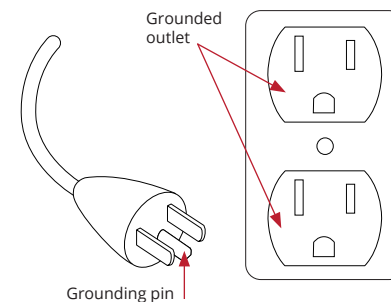
To avoid risk of electrical shock, turn power switch off before plugging unit into electrical outlet. Use only with properly grounded outlet (3 prong). Do not plug into ungrounded outlet.

WARNING – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 110-V circuit and has a grounding plug that looks like the plug illustrated. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Earthing

This massage chair is a Class 1 electrical appliance. Make sure to use a grounded outlet to the grounded power supply circuit and a properly installed earth grounding rod with ground connection, to avoid electric shock.

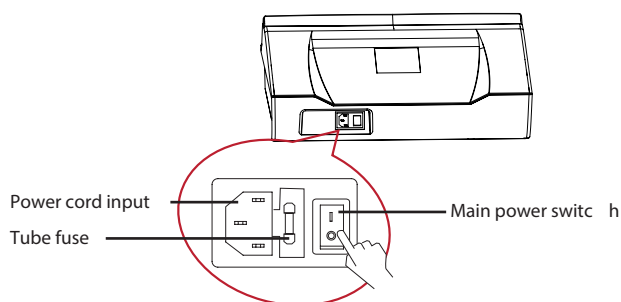


Chair Setup

Getting Comfortable

Main Power Switch

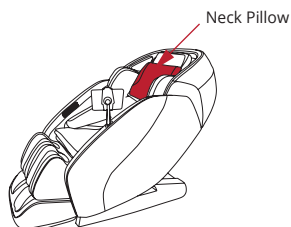
To power up the chair, flip the main power switch located on the back of the base of the chair to ON. Ensure the electrical cord is connected to a 110V grounded outlet and plugged into the power cord port located on the back of the base of the chair.



- To avoid possible damage to product or injury to unsupervised children, always turn off power switch and unplug massage chair from electrical outlet immediately after use.
- When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.

Adjust Pillow

Take a seat in the chair and take note of where the neck pillow rests on your neck. Adjust the pillow so that it rests comfortably in the arch of your neck, flip it up out of the way, or use the zipper to remove it all together.



Increase the Intensity of your Massage - Manually

To make the massage more intense, you can **remove the pillow pad or the pillow pad and the pillow** to remove cushioning between you and the massage mechanism in the seat back.

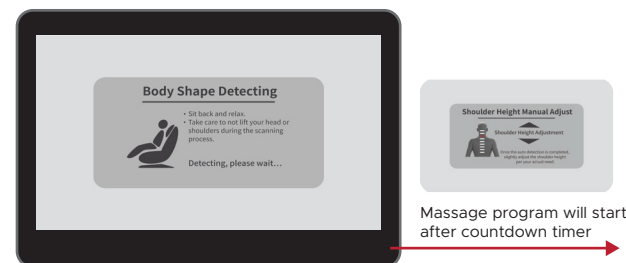
Advanced AI TrueFit™ Body Scanning

With the Advanced AI, Body Scanning is now set up and down the back adjusting the depth of the 4D all along the back as well as scanning for the user height at the top of the shoulders. The result is an optimized setting specific to each user.

To begin, select any auto program. The chair will automatically begin scanning your body, mapping your back, shoulders, and neck. During this process it is important to remain seated back into the chair without lifting your head.

The scan can be viewed on the Tablet Remote screen. If fine tuning is needed just after your body scan, wait for the **shoulder adjust prompt** to appear and then use the **Back Adjustment** buttons to move the massage rollers up or down for the perfect shoulder kneading position. After the countdown timer has elapsed, your massage will start and you will be taken to the In-use screen.

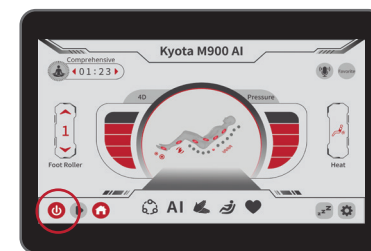
Advanced AI TrueFit™ Body Scanning



Getting Out of The Chair

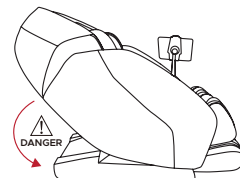
To easily exit the chair at any time, tap the **POWER** button on the bottom left of the home display to restore the chair to the upright position. Alternatively, you can also press and hold the power button, found on the right arm panel next to the Quick Access Control Panel, until the chair starts resetting.

WARNING! Check to make sure children and pets are clear of chair **before** tapping power button to return chair to upright position.

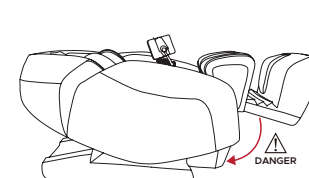


Chair Entry and Exit Hazards

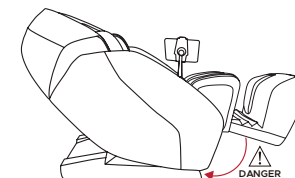
WARNING! The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. **To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**



Make sure to check for children or pets **between the chair back and the base of the chair** before entering zero gravity recline.



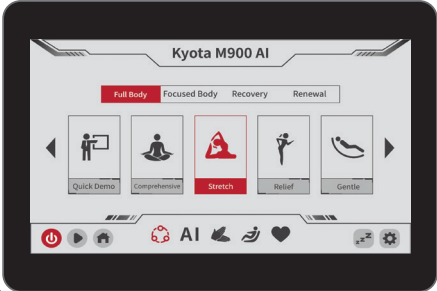
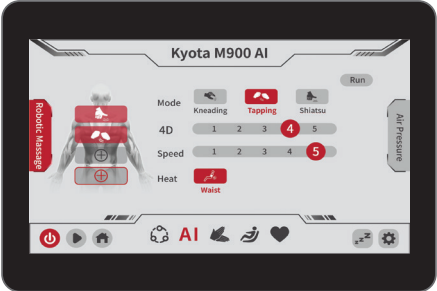
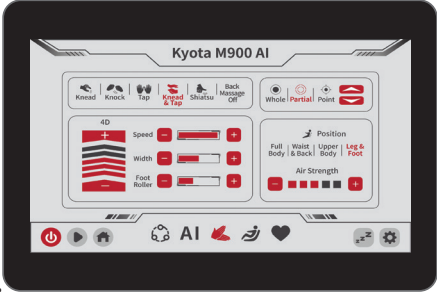
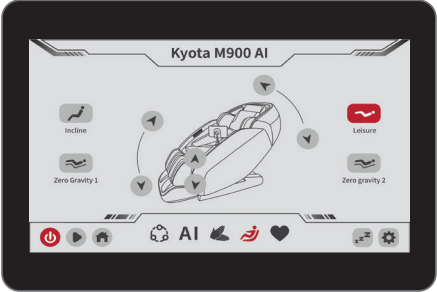
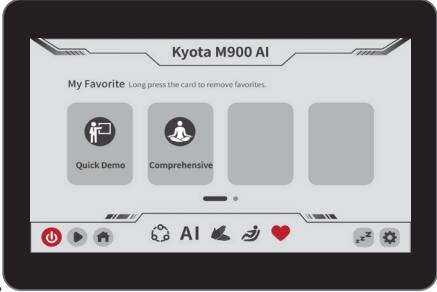
Make sure to check for children or pets **underneath the footwell** before exiting zero gravity recline and returning to upright position.



Make sure to check for children or pets **between the footrest and the chair body** before lowering the legrest.

Chair Setup

Tablet Remote Layout

- 
- 
- 
- 
- 
- 

Tablet Remote Operation

- 1. Auto Programs** – After turning on your chair, and pressing the power button, this is the first screen you will see on your Tablet Remote. Use this screen to select from 20 pre-set auto programs. To select simply tap the auto program you wish to run.
- 2. AI Massage** – The most customizable massage available. Utilize the power of AI to create a massage tailored not only to the height of your shoulders but specifically to the contour of your spine. From this screen you can also access airbag settings by pressing the Air Pressure option on the far right edge of the screen.
- 3. Manual Settings** – Have a particular spot that needs more work? Take the power of massage into your own hands with Manual Settings. Use this screen to fully customize your own massage and find the perfect treatment for you.
- 4. Position Adjustments** – While your massage program is running, use this screen to make adjustments to chair angles.
- 5. My Favorite Memory Programs** – You've created an AI custom massage or found an auto program that you love and you wish you could save it to use later? You can with My Favorite programs! After creating your custom massage program, use this screen to add and/or remove the massage to your favorites list.
- 6. Settings** – Use this screen to adjust and personalize your chair and Tablet Remote settings. In addition, you can access voice control commands, and customize your SootheMe™ Sound therapy and Chromotherapy Light settings. From the settings screen, press the arrows on the edges of the screen to move between these settings screens.

Getting Started

Auto Programs

After powering up your chair and pressing the power button on the tablet remote, you will be taken to the **auto programs** menu screen. From here you can choose from a selection of 20 pre-choreographed massage programs. To enter the program you desire tap the screen. Selected program will show on the In-use screen.



Tap **Auto button** from any menu screen to return to Auto Program menu.



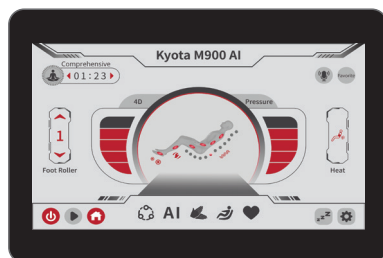
In-Use Screen



After adjusting your shoulder height, you will be taken to the In-use screen where you can observe all current settings and session information. Press the home button from any menu screen where it appears to return to this screen.



- Do not spill liquids on Tablet Remote and avoid placing heavy objects on Tablet Remote or power cord to avoid damage or malfunction.

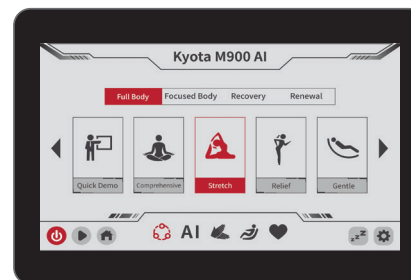


Auto Programs - Descriptions

Within the auto program menu, the 20 auto programs are broken up into 4 categories to help you find the best suited massage to your needs. The categories are: **Full Body**, **Focused Body**, **Recovery**, and **Renewal**. These categories are found at the top of the screen above the listed auto programs. To select desired category tap the screen. See next page for a detailed description of each category and auto program.

Full Body

The following auto programs offer a comprehensive full body massage experience. Program name is followed by description of program.



Quick Demo – A quick 8 minute show of the massage chair's features and functions.

Comprehensive – This program is designed to relax the body both physically and emotionally. A unique combination of varying intensities brings the mind into a peaceful state.

Stretch – A revitalising massage that is ideal for a mid-day boost. Full body kneading relieves built up stress, reduces fatigue, and improves metabolism so you can finish your day off strong.

Relief – Performs a strong massage with deep, penetrating massage techniques to alleviate your aches and pains, improve circulation, and recuperate the body after intense physical activity.

Gentle – Designed to clear the mind and increase blood circulation. Breathe in deeply and exhale your stress while this rhythmic massage program works to alleviate your tired muscles and reinvigorate your spirit.

Focused Body

The following auto programs offer a more focused massage experience tailored to different regions of the body. Program name is followed by description of program.



Back Care – Designed to be an incredible injury prevention program. Helps to relax, recover, and revitalize the muscles along your spine.

Lower Body – Designed to stimulate the waist, hips and buttock, this sequence of massage and air bag compression can help to improve your range of motion, and reduce lower back pain so you can return to your feet feeling renewed.

Leg & Foot – Designed to target the legs and feet and providing soothing relief to these regions.

The Torso – Improve hip mobility and reduce lower back pain.

Decompress – Inspired by traditional Thai massage techniques, this strong series of grab, hold and stretch progressions gently extends the body to help re-adjust the skeletal structure, increase flexibility, and re-balance your body's energy

Getting Started

Recovery

The following auto programs offer a selection of massages oriented towards recovery. Program name is followed by description of program.



Stress Relief – Reduce built up tension carried in the body or unwinding after a stressful day.

Lower Tension Relief – Focused specifically on the glutes. This program brings relaxation to your lower body to relieve built up tension.

Sports Recovery– Best for soothing muscles after physical activity

Healing Mode – This program is the best choice to re-invigorate stiff muscles and boost energy levels.

Energize Mode – This program is the best choice to re-energize tired muscles and reset your mind.

Renewal

The following auto programs offer a selection of massages oriented towards recovery. Program name is followed by description of program.



Morning Mode – A revitalising massage, great for relieving any built up morning stress.

Mid-Day Mode – A revitalising massage that is ideal for a mid-day boost. Full body kneading relieves built up stress, reduces fatigue, and improves metabolism so you can finish your day off strong.

Night Mode – A progression of mild massage techniques and chair movements brings harmony to your body. This program helps you unwind from a long day, and prepares you for a restful night's sleep.

Vitality Mode – Targeted airbag compression provides a full body stretch while the double back-mechanism performs a combination of massage techniques to help awaken and ignite your muscles for the day ahead.

Siesta Mode – As the lowest intensity massage, this series of massage techniques is perfect for those who are more sensitive, or looking for a light kneading motion on the back, waist and hips.

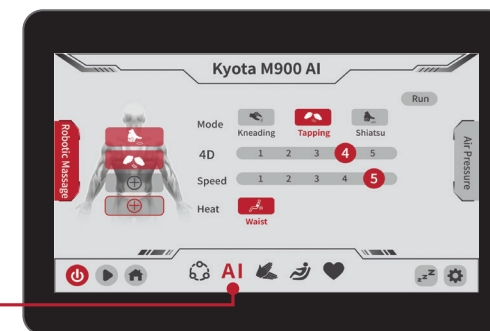
Personalize Experience

Custom AI Massage

Your chair comes equipped with state of the art custom AI massage programs that offer the most customizable massage available. With AI massage you can use the **Robotic massage** screen to choose the technique, 4D Intensity, and Speed of 4 separate regions along the massage track. In addition, you can also use the **Air Pressure** screen to program the intensity of each individual airbag region. To switch between these two screens, tap the corresponding tab on the left and right edges of the screen. When you are done building your massage press **Run** in the top right corner of the screen to start your program. Hit Favorite to save to memory if desired.



Tap **AI Massage** from any menu screen to return to AI Massage menu.



Robotic Massage



To program a particular section along the massage track in the **robotic massage** screen, tap the section on the diagram you wish to control.

Note: open sections will have a grey ⊕ sign, selected sections you are currently programming will have a red ⊕, and sections you have already programmed will show the corresponding massage mode icon.

Massage Mode

Controls the massage technique of the back mechanism. Select from: **Kneading**, **Tapping**, or **Shiatsu**. Tap screen to select.

Maximum 4D Level

Use this control to increase or decrease the maximum intensity of the 4D back mechanism. This setting will set the upper limit of the 4D fluctuations throughout your massage. **1 = light**, **5 = firm**. Tap screen to select setting.

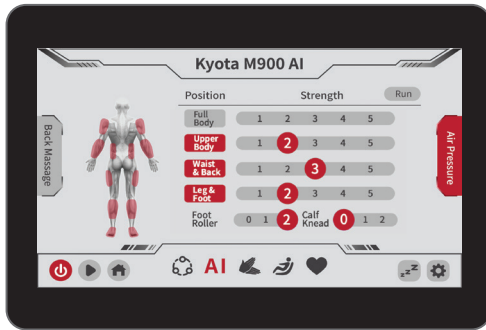
Massage Speed

Increase or decrease speed of back mechanism. **1 = slow**, **5 = fast** (massage speed can't be adjusted when in Shiatsu mode). Tap screen to select setting.

Lumbar Heat

Activate lumbar heat. Press once to turn on, press again to deactivate lumbar heat. Tap screen to select setting.

Personalize Experience



Air Pressure



Use the Air Pressure menu screen in the AI Massage program to adjust the regions and intensity of chair airbags. Active airbag massage regions will be shown in red in the human figure diagram.

Airbag Region

Choose your desired airbag region/s: **All Body, Shoulder, Arms & Hands, Hips & Waist, Legs & Feet**. Tap screen to select setting. To turn a particular airbag region off, de-select the activated region. Selecting **Full** will over ride any selections and ALL airbags become active.

Airbag Intensity +/-

Use this control to increase or decrease the maximum intensity of the airbag massage. All auto massages are pre-programmed to have varying levels of airbag intensity, this setting will set the upper limit of these fluctuations. **1 = light, 5 = firm, or Off**. Tap screen to select setting.

Foot Rollers

Control Reflexology Foot Rollers and choose your desired foot roller speed: **0 = Off, 1 = low speed, 2 = high speed**. Tap screen to select setting.

Calf Kneading & Oscillation

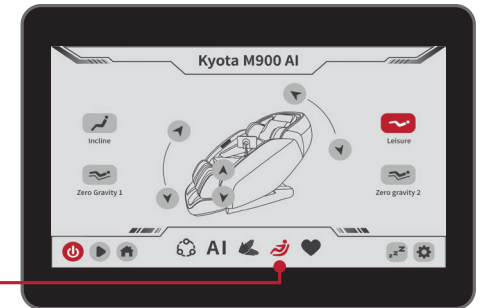
Control calf kneading & oscillation feature. Calf kneading combines with oscillation and compression air cells to simulate hands gently relieving tension and pain in the calf region of each leg. **0 = Off, 1 = low speed, 2 = high speed**. Tap screen to select setting.

Position Adjustment

While your massage program is running, use the **position adjust** screen to make adjustments to chair angles, and Zero Gravity recline settings.



Tap **Position Adjust** from any menu screen to return to Position Adjust menu.



Backrest/ Legrest/ Footrest Adjust

These controls enable you to fine tune the length and fit of specific parts of your chair. Tap & hold screen to adjust settings.

Backrest Up/Down – controls the recline angle of the seat back.

Legrest Up/Down– Use this setting to adjust footrest in and out to manually adjust the leg length.

Footrest Up/Down – bring up or down the footrest.

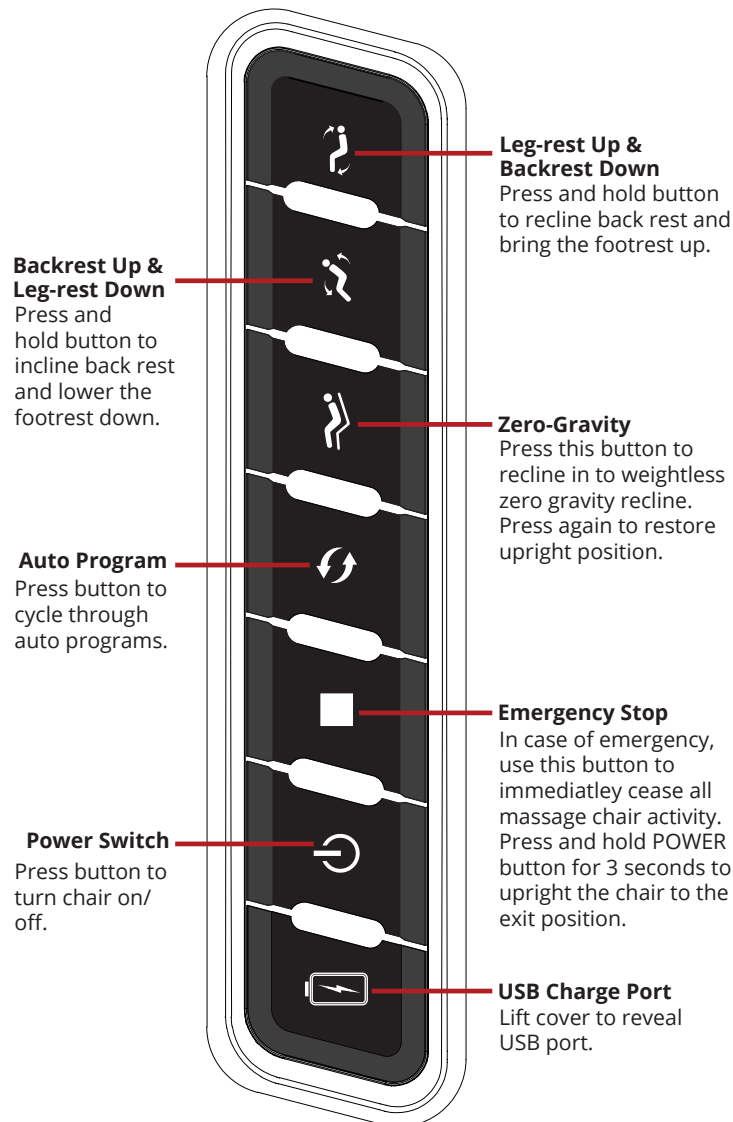
Massage Chair Recline

Use these controls to adjust the recline of your chair into pre programmed positions. **Incline** will recline the chair back into a slight recline, **Leisure** will put the chair into a standard recline, **Zero Gravity 1** will recline the chair into near full Zero Gravity Recline, **Zero Gravity 2** will recline the chair into full weightless Zero Gravity Recline..

Personalize Experience

Quick Access Panel

The Quick Access Panel allows you to turn the chair on and off, control chair angles, cycle through auto programs, emergency stop massage chair function, and charge USB devices.



Intelligent Voice Command + Control

Your chair comes with built in intelligent voice command + control. This feature allows you to control your chair and massage experience completely hands-free by using one of the many voice commands.

Turn Off Listening

You can turn off intelligent voice control listening by using the tablet remote. Tap **Setting** icon from the bottom right of any menu screen, then toggle **Voice Control** to **Off**. Tap screen to select setting. Intelligent voice control will now no longer activate until turned back on.

Alternatively, after saying the activation phrase **"Hey Kyota" OR "Hi Kyota"** you can use the voice command **'Switch Off Voice Control'** to turn off listening.

Turn On Listening

To turn on the intelligent voice control function, Tap **Setting** icon from the bottom right of any menu screen, then toggle **Voice Control** to **On**. Tap screen to select setting.

Activating Voice Control

To activate, simply say **"Hey Kyota" OR "Hi Kyota"**. You may now give your chair any of the listed commands **within 15 seconds**. Make sure to speak clearly and slowly. After 15 seconds the Intelligent Voice Command function will go to sleep automatically and must be awakened again by saying the activation phrase **"Hey Kyota" OR "Hi Kyota"**.

Kyota is pronounced:

"Key-Oh-Ta"

Say Phrase

"Hey Kyota" OR "Hi Kyota"

Then speak one of the following

Commands

Quick Demo
Comprehensive
Stretch Mode
Relief Mode
Gentle Mode
Back Care
Lower Body
Leg & Foot
The Torso
Decompress Mode
Stress Relief
Lower Tension Relief
Sports Recovery
Healing Mode
Energize Mode
Morning Mode
Mid-Day Mode
Night Mode
Vitality Mode
Siesta Mode
Zero Gravity
Upright
Stop Massage
Switch Off Voice Control
Volume Up
Volume Down
Lights On
Lights Off
Increase 4D
Lower 4D

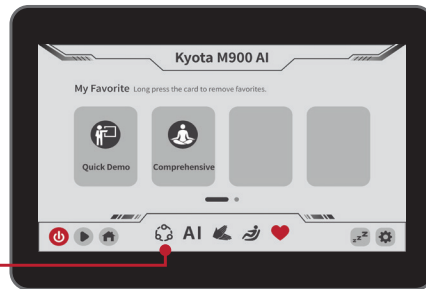
Personalize Experience

My Favorite Memory Programs

Your chair has the ability to save your favorite customized massage programs to memory. To create a custom My Favorite program, you first need to set up the chair for what it is you want to record. To do this, select your favorite auto program, or use custom AI massage settings to create a massage program with all of your desired air, heat, speed, and intensity settings.



Tap **My Favorite** button from any menu screen to return to Auto Program menu.



Saving a Memory Program

To save a massage program, select **Favorite** from the top right corner of the **In-Use** menu screen to save the current massage settings to memory. There are 8 My Favorite storage slots.

Running a Memory Program

Once a memory program is saved, navigate to the **My Favorite** menu screen from the navigation menu on the bottom of the screen and tap the **desired** program on the screen. If you hit save in a My Favorite program with a program already saved, it will record over the previous setting.

Deleting a Memory Program

Once your My Favorite memory slots are full, you will not be able to save new memory programs until you make space. To delete a saved memory program, navigate to the **My Favorite** menu screen from the home screen. Here you will see a list of your previously saved programs. Long press the program you wish to delete.

Settings

Settings



Tap the **Settings Icon** from the bottom right of any menu screen to enter the system settings menu screens. Use these screen to adjust and personalize your chair and Tablet Remote settings.

The settings menu can also be used to adjust and control **Chromotherapy lighting** and **SootheMe™ sound therapy** features. To access these menu's, use the double carrot arrows to switch between screens. SootheMe™ Sound therapy menu screen will appear first.

SootheMe™ Sound Therapy Menu

Use this screen to select and control the SootheMe™ Sound Therapy feature of your chair. The selected sound will play from the speakers next to your head. To turn SootheMe™ Nature Sounds off, select Sound Off. **Note: Bluetooth® does NOT need to be on for SootheMe™ sounds to operate.**



Volume Level

Increase or decrease volume of SootheMe™ Nature Sounds. **1 = low, 9 = high**, or **Off**. Tap screen to select setting.

Touch Tone

Toggle on/off your desired Tablet Remote sound settings. This controls the beep sound your tablet makes each time you make a selection. Tap screen to toggle setting.

Sounds	What is it?
White Noise	A constant, even loop of pure white noise to mask out distractions
Ocean Surf	Soothing ocean waves rolling onto the shore
Crickets	Night time in the suburbs. Churping Crickets, water trickling from a pond, and faint traffic noises
Rain	Quiet, light, refreshing rain falling to the ground
Nature	Refreshing sounds of small birds peacefully singing along a tranquil stream.
Air Plane	A Cessna propeller airplane motor idling
Car Ride	Calming inner-city traffic featuring cars, trucks, and motorcycles
Fireplace	Crackling of fire in a fireplace
Thunderstorm	Heavy rainstorm with thunder
Windy Night	Heard from inside a cabin, a howling wind blows constantly outside

Chromotherapy Lights Menu

Your chair comes equipped with Chromotherapy lighting. Chromotherapy uses color spectrum to help balance one's physical, emotional, spiritual, and mental energy. Tap screen to select.



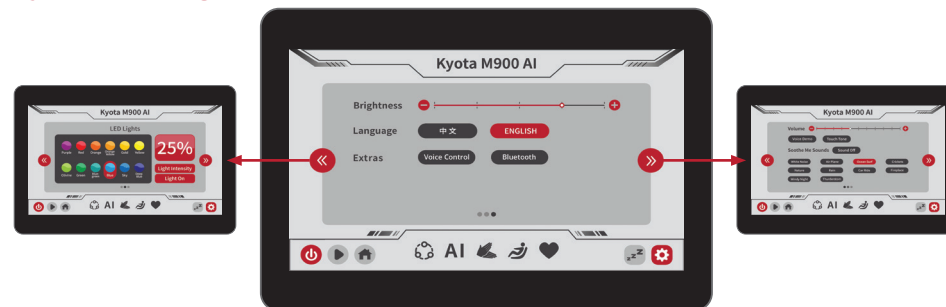
LED Lights

Your massage chair has chromotherapy lights located underneath the speaker and on the outside of the chair body. Tap screen to select desired light color; **Purple, Red, Orange, Orange Yellow, Gold, Yellow, Olive, Green, Blue Green, Blue, Sky, or Deep Blue**. To turn lights off de-select the activated light theme or select off.

LED Brightness

Select your desired light brightness: **0% = off, 25%, 50%, 75%, 100% = brightest**. Tap screen to select desired brightness setting.

System Settings Menu



Brightness

Control your desired Tablet Remote screen brightness setting. Tap + or – buttons on screen to increase or decrease brightness.

Language

Choose your desired language. Select your desired language by tapping: **Chinese**, or **English**.

Voice Control

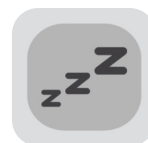
Toggle your chair's Intelligent Voice Command + Control: **On**, or **Off**. Tap screen to select setting.

Bluetooth

Bluetooth® is **Off** when the button is Gray. Tap the Bluetooth® button and it will turn Red to indicate Bluetooth® is **On**. Open Bluetooth® from audio device and pair with **Hatsume M900** to play music.

When SootheMe™ Sounds are playing and you start to stream audio from your phone via Bluetooth®, the SootheMe™ Sounds stop and the Streaming plays. If you are streaming audio and attempt to play SootheMe™ Sounds, you must first pause the Bluetooth® Streaming for the SootheMe™ Sounds to play.

Sleep Mode



Tap the **Sleep Mode Icon** from the bottom right of any menu screen to toggle your desired sleep mode setting: **On or Off**. When sleep mode is **on** the chair will stop in the reclined position after Auto Programs, when sleep mode is **off** the chair will return to a fully upright position after each Auto Program.

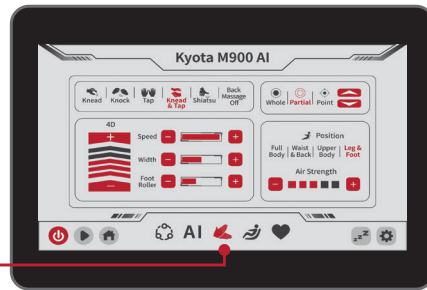
Create a Massage

Manual Massage

Have a particular spot that needs more work? Take the power of massage into your own hands with Manual Massage. Tap the **Manual Icon** from the In-use screen display to enter the Manual Massage display screen. Use this screen to fully customize your own massage and find the perfect treatment for you. Your first selection on this screen will start your massage.



Tap **Manual button** from any menu screen to return to manual massage menu.



Massage Technique

Controls the massage technique of the back mechanism. Select from: **Knead, Knock, Tap, Knead & Tap, Shiatsu, or Back Massage Off**. Tap screen to select.

Massage Region

Controls the range of motion of the back mechanism, **Whole** travels the entire length of the track, **Partial** travels a short distance and reverses direction for focused relief, **Point** stops on the track for targeted relief. Tap screen to select setting.

Adjust: Partial and Point location can be fine tuned by using the Roller Position Adjustment button to the right of the massage area selection options. Use the arrow up or arrow down buttons to control the location of the back mechanism.

Maximum 4D Level +/-

Use this control to increase or decrease the maximum intensity of the 4D back mechanism that works the neck and shoulder region. This setting will set the upper limit of the 4D fluctuations throughout your massage. **1 = light, 5 = firm**. Tap +/- buttons on screen to select setting.

Massage Speed +/-

Increase or decrease speed of back mechanism. Massage speed can't be adjusted when in Shiatsu Manual mode. Tap +/- buttons on screen to select setting.

Roller Width +/-

Increase or decrease width of back mechanism. Width can't be adjusted when in Knead, or Knead & Tap modes. Tap +/- buttons on screen to select setting.

Foot Rollers +/-

Control Reflexology Foot Rollers and choose your desired foot roller speed. Tap +/- buttons on screen to select setting.

Airbag Position

Choose your desired airbag region/s: **Full Body, Waist & Back, Upper Body, and Legs & Feet**. Tap screen to select setting. To turn a particular airbag region off, de-select the activated region. Selecting **Full Body** will over ride any selections and ALL airbags become active.

Airbag Strength +/-

Use this control to increase or decrease the maximum intensity of the airbag massage. All massages are pre-programmed to have varying levels of airbag intensity, this setting will set the upper limit of these fluctuations. **1 = light, 5 = firm**. Tap +/- buttons on screen to select setting.

Staying Safe

Safety Information

To ensure safe use of the massage chair and avoid injury or unsafe conditions, please read and follow all instructions before using product.

WARNING

USE NOT RECOMMENDED FOR CERTAIN PERSONS

Use of massage chair may not be safe or suitable for persons with certain medical conditions and could cause serious injury or death in some circumstances. If you have any of the following conditions, please consult a physician before using the massage chair:

- Use of implanted electronic medical devices (such as a cardiac pacemaker)
- Pregnancy
- Cancer, malignant tumors, or other growths
- Osteoporosis or spinal fracture
- Other fractures or musculoskeletal injuries
- Loss of or reduced sensitivity to heat
- Implanted medical fixation devices such as rods, pins, etc.
- Recent surgery or sutures
- Skin diseases or skin injury
- High fever
- Certain pulmonary or breathing conditions
- Impaired circulation

WARNING

To avoid possible death or serious injury to user or others, please read and follow these instructions:

- **The areas under the footrest and behind the back rest are potentially dangerous for a child or pet. The chair back is heavy and reclines with force. A small child or pet located behind the chair could be crushed as chair is reclined resulting in serious injury or death. When chair is reclined, small children or pets who have crawled under the leg rest may not be visible to the user and could be crushed when leg rest is lowered or when chair is returned to upright position. To avoid serious injury or death, check these areas carefully before reclining, lowering leg rest, or returning chair to upright position.**
- **Chair should not be used by children under age 14.** Small children could be trapped or injured by airbags, heating mechanism, or moving parts. When chair is not in use, unplug unit and secure chair so that children cannot accidentally power on and operate chair.
- Children over age 14, persons with reduced physical, sensory, or mental capabilities, and elderly or frail persons should exercise caution and use massage chair only when supervised or assisted by a person over 16 years of age.
- Chair has a heated surface and could cause burns, particularly in persons with reduced sensitivity to heat. Such persons should use the chair only after consulting with a physician and should use extreme caution during any physician-approved use.

CAUTION

To avoid the risk of minor injury or discomfort, or damage to the massage chair or other property, please read and follow these instructions for safe use of massage chair:

- Do not stand or stack heavy objects on footrest.
- Do not operate heating features of chair while under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- To avoid pinching or crushing, please do not place body parts, especially fingers and toes, between parts of chair and keep clear of moving parts.
- To avoid overheating, injury or discomfort from overuse, do not fall asleep while using massage chair and do not use for extended periods of time (longer than 20 minutes).
- Avoid use while under the influence of alcohol, medications or other substances that may cause drowsiness, disorientation, or impairment of judgment or motor skills.
- Do not use the massage chair right after a meal, as it may cause discomfort.
- If you feel any abnormal discomfort during the operation of the massage chair, turn off the power immediately and discontinue use.
- Do not use this appliance when ambient temperature is over 40 C (104 F).
- Do not use this appliance in humid or dusty environment, or when any part of the body is in contact with plumbing or any similar ground.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, dust and the like.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Place the product on a flat, level floor to reduce risk of tipping or overturning.
- Do not use or store near heat or open flame.
- Intended only for users who weigh below 300 lbs.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Massage chair intended only for use by one person. Do not use by two or more persons at the same time to avoid damage to the product.
- Do not allow children to stand, jump, or play on or around massage chair, even when it is not powered on or in use.
- Remove personal accessories from arms and empty pockets while using the massage features of the chair.
- Check the upholstery under the cushions and other spots for damage or loose objects that may cause injury or damage chair while operating. If any damage is present, do not use the massage chair and refer to a qualified service professional for servicing.
- To avoid damage to chair, walls, or other objects, make sure there are no obstacles behind the chair and there is enough clearance before adjusting the backrest or leg rest angle.
- Please be seated properly while using the product.

Staying Safe

- To avoid damage to chair or floors, do not drag or push the chair or roll its casters on wood floor or carpet. See instructions on p.6 for safely moving chair.
- If massage chair is not working properly, has been dropped or damaged, or has been dropped into water or exposed to flooding, return the appliance to a service center for examination and repair before attempting to use.
- Do not drop or insert any object into any openings in chair.

WARNING

Read and follow these instructions concerning safe use of the power cord and power unit to avoid possible electric shock, fire hazard, use of chair by and injury to unattended children, or damage to chair or other property.

- To avoid risk of electric shock, connect this unit to a properly grounded outlet only. See Grounding Instructions on pg. 7.
- Always unplug massage chair from the electrical outlet immediately after use and before cleaning. An appliance should never be left unattended when plugged in. To disconnect, turn all controls to the off position, then remove plug from outlet.
- Do not use massage chair and unplug from outlet during thunder or lightning storms, and before putting on or taking off parts.
- To ensure safe operation, power must be supplied only at standard 110 voltage, to the specifications of the appliance. Confirm that the power voltage stated on the rating label corresponds to your local electricity supply.
- The massage chair should be used only with the power supply unit provided. Do not use with any other power source
- Do not use a wet or damp hand to unplug the cord to avoid electric shock.
- Do not pull on the power cord to unplug. Grip by plastic end nearest outlet to unplug power cord.
- Do not squeeze, over bend, pull hard, or twist the power cord. - Keep the power cord away from heated surfaces.
- Do not carry or drag the chair by power cord or use cord as a handle.
- If there is any smoke or unusual smell while using massage chair, stop using immediately and unplug the power cord.
- Never operate the chair if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person to avoid a hazard.

Do not disassemble, dismantle or attempt to repair massage chair. Such actions, as well as misuse of product, may cause damage to or failure of massage chair and may void the manufacturer's warranty. For repairs, please contact an authorized dealer or repair agent at 1-603-910-5333. For additional details concerning terms, conditions and limitations of warranty, see <https://kyotamassagechairs.com/warranty-info>.

Fixing Issues

Trouble Shooting

Symptoms	Possible Causes	Possible Solution
Noise is heard while in use	These noises are normal and arise from friction between the massage rollers and the leather cover	No need to take any measures
Message Chair does not start	The power cord is not secured into the socket Not switched ON The fuse is blown	Insert the power plug properly into the power socket Turn on the switch found on chair side. Then push power button on remote Replace only with a fuse of same type and rating
No music comes from the speaker	The volume is turned to the lowest setting	Adjust the speaker volume from the mobile device. Make sure Bluetooth setting on chair and phone are both ON
Backrest or footrest can not raise or recline	Excessive load has been pressed on the backrest or legrest	Replace the load and try again
Airbag malfunction	The air hose is blocked	Straighten the air hose and clear out the blockage

Specifications

Model	Hatsume M900
Dimension of Main Body (in)	63.4 x 32 x 48 (L x W x H)
Necessary Clearance to Wall (in)	2"
Net Weight (lbs)	249
Shipping Weight (lbs)	300
Max. User Weight (lbs)	300
Voltage	110-120V~
Rated Current	2.2A
Power Consumption	260W

Fixing Issues

Frequently Asked Questions

Q: I find the chair is too intense to be comfortable. What can I do?

A: Your body needs to become acclimated to therapeutic massage. To be effective, the massage techniques must compress the tissue in your body. We recommend the following steps to help get started. Then over time as your body acclimates you can increase the intensity by reducing the layers between you and the chair.

1. Use Pillow and Pillow pad to reduce upper body intensity.
2. From the **Air Setting** screen.
 - If airbag pressure is too intense, use the Airbag Intensity control to lower airbag intensity.
 - If a specific airbag is too intense, use the Airbag Region control to turn off particular regions.
3. Adjust the recline on the remote. More upright will be less intense. Weightless Zero Gravity Recline will be more intense.
4. If after adjustments and attempt to acclimate, you still experience discomfort, discontinue use and consult a physician.

Q: I'm not a foot massage person, what should I do?

A: Turn off Foot Reflexology Rollers. From the Controls screen, Use the Foot Rollers control to deactivate the Foot Reflexology Rollers. You may also want to use the Airbag Setting control to turn off the Leg/Foot airbags.

Q: My chair is not performing as expected. What should I do?

A: Your Kyota massage chair is an amazing combination of programming and robotics. On occasion the chair just may need to be rebooted. To do this power down the chair and unplug from the wall for 5 minutes then plug back in and power back up to see if it self-healed. If you are still having an issue, give Kyota a call at 1-603-910-5333.

Q: I can never seem to get in my Kyota Massage chair, someone is always in it.

A: We know. It happens. Tell your friends to get their own Kyota Chair.

Warranty

This Kyota Massage Chairs is protected by Kyota's 4 Year U.S./Canada Residential Limited Warranty. For more information, scan the QR code below and click on the **Kyota Promise** tab.





72 Stard Road, Seabrook, NH 03874
1-603-910-5333
www.kyotamassagechairs.com

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