

# Guarantees Voucher

**Warranty period and service:**

- 1. Within 7 days from the date of purchase, you can enjoy free return or replacement service according to the warranty standard;
  - 2. Within 15 days from the date of purchase, you can enjoy free replacement service according to the warranty standard;
  - 3. Within 24 months from the date of purchase, you can enjoy free repair service according to the warranty standard;
- Warranty standard: functional failures occurring under normal use conditions during the product warranty period (please refer to the "Product Performance Failure Table")

**Product Performance Fault Table**

Product Name	Performance Failure
SenseRobot Chess	The functions listed in the manual are invalid; the speaker is silent; the robot cannot be turned on; the screen does not display; it freezes during use; the button function is invalid; the mechanical arm cannot swing; the mechanical arm cannot take pieces; the machine does not place pieces; the robot is damaged due to structural or material factors; the USB port/power port is damaged; the chess pieces manipulator is stuck

**Non-warranty service**

- 1. Unauthorized repair, misuse, collision, negligence, abuse, liquid ingress, accident, modification, improper use of accessories other than this product, or tearing, altering labels, anti-counterfeiting marks, etc.;
- 2. Expiration of the warranty period;
- 3. Damage caused by force majeure;
- 4. Performance failures listed in the "Product Performance Failure Table";
- 5. Performance failures listed in the "Product Performance Failure Table" caused by human factors to this product and its accessories

URL: [www.senserobotchess.com](http://www.senserobotchess.com)  
Manufacturer: Shanghai SenseRobot Intelligent Technology Co., Ltd.  
Production plant: Shenzhen Fenda Smart Home Co., Ltd.