

Courier Delivery

Standard delivery provides a door delivery by a delivery agent. This service does not include a scheduled delivery appointment, set up, assembly of items or removal of packaging materials.

Once the item(s) ships, you will receive a ship confirmation email with tracking information provided by the delivery agent.

For specific information on your delivery, please consult the delivery agent's website by clicking the tracking link from your ship confirmation email.

For general delivery details, which may or may not apply to your delivery, please see below:

- Your courier delivery cannot be scheduled to arrive at a specific time. Courier deliveries are delivered between 9:00 a.m. and 7:00 p.m., Monday through Friday. Delivery hours may be extended during peak holiday times.
- If the delivery agent attempts to deliver an order and there is no one home, the driver may leave the shipment for you unless a signature is required.
 - It is up to the discretion of the driver to leave it at the door or not. If the driver does not leave the order, then they will leave a notice with further instructions.
 - If the delivery is unsuccessful, some packages may be brought to an alternative pickup location. Certain delivery agents permit requests for a 2nd delivery attempt; however, this process may delay your delivery.
- Multiple box or volume purchases may not deliver on the same day. Please verify tracking information for individual box delivery status.