
Electric Rice Cooker

USER MANUAL

CR-3055
30 Cups

CUCKOO



CUCKOO ELECTRONICS AMERICA, INC.

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저희 쿠쿠 전기 밥솥을 구입해 주셔서
대단히 감사 드립니다.

이 설명서를 잘 읽으시고 사용방법에 따라 정확하게
사용하십시오. 그리고 설명서는 보관해 두었다가
필요할 때 보시면 아주 유용합니다.

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Thank you very much for purchasing
“CUCKOO” Electric Rice Cooker/Warmer

Read all instructions before use.
Save these instructions for future reference.

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IMPORTANT SAFEGUARDS

1. Read all instructions before using this appliance.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against fire, electric shock and / or injury to persons do not immerse cord, plugs, or Pressure Cooker Body in water or any other liquid.
4. Close supervision is necessary when this appliance is used by or near children.
This appliance is not intended for use by young children without supervision.
5. Unplug cord from outlet when not in use and before cleaning.
Allow appliance to cool before putting on or taking off parts, and before cleaning the appliance.
6. Do not operate any appliance with a damaged cord or plug, after the appliance malfunctions, or has been damaged in any manner. Return the appliance to the nearest authorized service facility for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, and / or injury to persons.
8. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or your service agent.
9. Do not use outdoors.
10. Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.
11. Do not place on or near a hot gas, electric burner, or in a heated oven.
12. Always attach the plug to the appliance first, then plug the cord into the wall outlet.
To disconnect, or set all control to "off", then remove the plug from the wall outlet.
13. Do not use this appliance for other than its intended use.
14. Extreme caution must be used when moving an appliance containing hot oil or any hot liquids.
15. Oversized foods, metal foil packages, or utensils must not be inserted into the appliance as they are a risk of fire or electric shock.
16. Fire may occur if the appliance is covered or touching flammable material, including curtains, draperies, walls, etc while in operation.
17. To reduce the risk of electric shock, cook only in the provided removable container.
18. Preheating of the appliance is not necessary.

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY SAVE THESE INSTRUCTIONS

ADDITIONAL IMPORTANT SAFEGUARDS

WARNING : This appliance generates heat and releases steam during use.
Use proper precaution to prevent risk of burns, fires, other injuries, or damage to property.

1. Take extreme caution when opening the Lid after cooking. Severe burns can result from steam inside.
2. Never open the Lid while the unit is in operation.
3. Do not use without the inner Pot in place.
4. Do not touch the inner pot nor any heating parts, immediately after use.
Allow the unit to cool down completely first.

This appliance is intended to be used in household and similar applications such as :

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.

MESURES DE PROTECTION IMPORTANTES

1. Lisez toutes les instructions avant d'utiliser cet appareil.
2. Ne touchez pas les surfaces chaudes. Utilisez les poignées ou les boutons.
3. Pour prévenir les risques d'incendie, les chocs électriques et/ou les blessures, ne plongez pas le cordon, les prises ou le corps autocuiseur dans l'eau ou tout autre liquide.
4. Une surveillance étroite est nécessaire quand cet appareil est utilisé par des enfants ou qu'il se situe à leur portée. Cet appareil n'est pas prévu pour être utilisé par de jeunes enfants sans surveillance.
5. Débranchez le cordon de la prise lorsque vous ne vous servez pas de l'appareil et avant de le nettoyer. Laissez l'appareil refroidir avant de remettre en place ou de retirer des pièces, et avant de le nettoyer.
6. N'utilisez aucun appareil si le cordon ou la fiche est endommagé, s'il ne fonctionne pas correctement ou s'il est endommagé de quelque façon que ce soit. Renvoyez l'appareil à un centre technique agréé le plus proche pour le faire examiner, réparer ou régler.
7. L'utilisation d'accessoires non recommandés par le fabricant peut causer un incendie, un choc électrique et/ou des blessures.
8. Si le cordon d'alimentation est endommagé, il doit être remplacé par un cordon ou ensemble prévu à cet effet, disponible auprès du fabricant ou de réparateurs agréés.
9. N'utilisez pas l'appareil à l'extérieur.
10. Ne laissez pas le cordon pendre d'une table ou d'un comptoir. Ne le laissez pas non plus en contact avec une surface chaude.
11. Ne placez pas l'appareil au-dessus ou près d'un brûleur à gaz, sur une plaque électrique ou dans un four chaud.
12. Branchez toujours la fiche sur l'appareil en premier, puis branchez le cordon dans la prise murale. Pour débrancher, ou désactiver toutes les commandes, retirez la fiche de la prise murale.
13. N'utilisez pas cet appareil à des fins autres que celles pour lesquelles il a été conçu.
14. Une prudence extrême est requise lorsque vous déplacez l'appareil contenant de l'huile chaude ou tout autre liquide chaud.
15. Des denrées alimentaires de taille excessive, les emballages sous feuille métallique, ou les ustensiles ne doivent pas être insérés dans l'appareil car ils constituent un risque d'incendie ou de choc électrique.
16. Un incendie peut se déclarer si l'appareil est couvert ou en contact avec des matériaux inflammables, y compris des rideaux ou des draperies, des murs, etc durant son fonctionnement.
17. Afin de réduire le risque de choc électrique, faites cuire uniquement dans le récipient amovible fourni.

CONSERVEZ CES INSTRUCTIONS CET APPAREIL EST DESTINÉ À UN USAGE DOMESTIQUE UNIQUEMENT

MESURES DE PROTECTION SUPPLÉMENTAIRES

AVERTISSEMENT : Cet appareil génère de la chaleur et libère de la vapeur durant son fonctionnement. Utilisez les protections appropriées pour prévenir le risque de brûlures, d'incendies, de blessures ou de dégâts matériels.

1. Faites extrêmement attention lors de l'ouverture du couvercle après la cuisson. La vapeur à l'intérieur peut provoquer des brûlures graves.
2. N'ouvrez jamais le couvercle lorsque l'appareil est en fonctionnement.
3. N'utilisez pas l'appareil sans la cuve de cuisson à sa place.
4. Ne touchez pas la cuve de cuisson ni les éléments chauffants immédiatement après utilisation. Laissez tout d'abord l'appareil refroidir complètement.
Cet appareil est prévu pour être utilisé à la maison à des fins telles que :
 - la cuisine pour le personnel dans des magasins, des bureaux et d'autres environnements de travail;
 - les fermes;
 - par des clients dans des hôtels, des motels et autres environnements de type résidentiel;
 - des environnements de type chambres d'hôtes.

HOW TO USE EXTENSION CORD / COMMENT UTILISER UNE RALLONGE

Note:

- a) A short power-supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
- b) Extension cords are available and may be used if care is exercised in their use.
- c) The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;
- d) The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally;
- e) The appliance is of the grounded type, the cord set or extension cord should be a grounding-type 3-wire cord.

Remarque :

- A. Un cordon d'alimentation court (ou câble) est fourni pour réduire les dangers d'emmêlement causés par un cordon plus long.
- B. La rallonge doit être utilisée correctement.
- C. L'utilisation de la rallonge pour le cuiseur à riz :
 - (1) La tension nominale correcte doit être utilisée pour le cuiseur à riz.
 - (2) Si l'appareil est installé sur le sol, la rallonge doit aussi être installée sur le sol.
 - (3) Les câbles et la rallonge doivent toujours être disposés dans le but d'éviter les dangers pour les enfants.

“Cet appareil possède une fiche polarisée (une lame plus large que l'autre). Afin de réduire le risque d'électrocution, cette fiche est conçue pour s'adapter à une prise polarisée dans un seul sens. Si la fiche ne s'emboîte pas complètement dans la prise, inversez la fiche. S'il ne convient toujours pas, veuillez communiquer avec un électricien qualifié. N'essayez pas de modifier la fiche de quelque façon que ce soit.”

제품규격 / SPECIFICATIONS

모델명/Model Name		CR-3055
전원/Power Voltage		AC 120V, 60Hz
소비전력/ Power Consumption	취사/Cooking	1460W
	보온/Keeping Warm	190W
취사용량/Cooking Capacity	백미/White Rice	1.8~5.4L
코드길이/Power Cord Length		1.2m/3.9ft
외형크기/Dimension		19.1 X 16.3 X 13.8 inches
제품무게/Product Weight		10.7kg

CAUTION FOR SAFETY

- Carefully review the safety precautions to prevent accidents and/or harm.



• Failure to take note may result in severe injury or death



• Indicates a prohibition



• Indicates an instruction



Warning



Do not

Do not use in dusty areas or near flammable material

- Doing so may result in a fire or an explosion.
- Do not use a damaged power cord, plug, or loose socket.

Do not place near heat sources, like stoves or light.

- Doing so may result in electric shocks, fire, product malfunctions, and discoloration. Monitor the power cord and plug frequently.

Do not use inner pots that are not designed for the cooker. Do not use without the designated inner pot.

- Doing so may result in electric shock or fire.

Use caution when steam is being released.

- Keep all body parts away from the pressure valve when the unit is operating.

Do not plug and unplug the power cord repetitiously.

- Doing so may result in fire, electric shock, or injury.

Do not operate the unit if the power cord or plug has been damaged.

- Check the condition of the power cord frequently.
- Contact the service center if the power cord has been damaged.

Do not modify the power cord under any circumstance.

- Improper modifications to the power cord can result in electric shock or fire.

Do not insert foreign objects into the unit.

- Doing so may result in electric shock or fire.

Do not alter, disassemble, reassemble, or attempt repairs.

- Doing so may result in fire, electric shock, or injury.
- Contact the service center for repairs.

Do not spray cooker with insecticides or chemicals.

- Doing so may result in electric shock or fire.
- If cockroaches or insects get inside the cooker, contact the service center for help.

This appliance is not intended for use by young children.

- Close supervision is needed when this appliance is used near children.

Do not open the lid while the unit is operating.

- Doing so may result in burns.

Do not use near water sources or chemicals.

- Doing so may result in fire or conduct electricity.

Use a single socket with a current above 15A.

- Using a socket with several lines can cause overheating and fire.
- Use an extension cord with a current above 15A.

Do not bend, tie, or pull the power cord by force.

- Doing so may result in electric shock or fire.

Do not put excessive force on the power cord. Do not move or lift the product by pulling on the power cord.

- Doing so may cause the product to short, resulting in product damage and fire.

CAUTION FOR SAFETY



Warning

Regularly clean the temperature sensor and all sides of the inner pot.

- Dust and residual substances on the temperature sensor and inner pot may cause product malfunction or fire.

This appliance is not intended for use by people with reduced physical, sensory, or mental capabilities unless close supervision is given.

Do not place heavy objects on the power cord.

- Doing so may damage the power cord, resulting in electric shock or fire.



Remember

Do not cover or place pressure on the steam outlet

- Doing so may result in burns and product malfunction.

Do not touch the power cord with wet hands.

- Doing so may cause electric shock. Always dry your hands before touching the power cord.

Remove foreign substances on the cord and plug with a clean cloth.

- Residue may cause fires, so check the power cord and plug frequently.



Caution



Do not

Do not operate the product on a shelf or other small, elevated spaces. Do not place the power cord in a tight, crowded space. Only operate the unit on a flat, level surface with adequate space.

- Failure to follow the instructions above may result in damage to the product and/or power cord.

Do not touch the inner pot or the heating plate after cooking or warming.

- Doing so may result in burns.

Do not cover or place pressure on the steam outlet

- Doing so may result in burns and product malfunction.

Contact an authorized service center if the inner pot coating is showing wear.

- It is normal for the inner pot coating to wear over time.
- Do not use abrasive materials to clean the inner pot.

Do not use the inner pot for anything other than its intended use.

- Cooking with the inner pot over a stove is dangerous and may result in deformation.

Do not leave the spatula in the unit while it is operating.

- Doing so may negatively affect the quality of the rice.

Do not use the unit beyond its maximum capacity.

- Doing so may water/rice to overflow.



Caution



Remember

Contact an authorized service center if there are unwanted odors or smoke coming from the unit.

- If detected, immediately pull out the power cord and contact an authorized service center.

Wait until the unit completely cools down before cleaning.

- Failing to follow instructions may result in severe burns.

Clean the unit after every use.

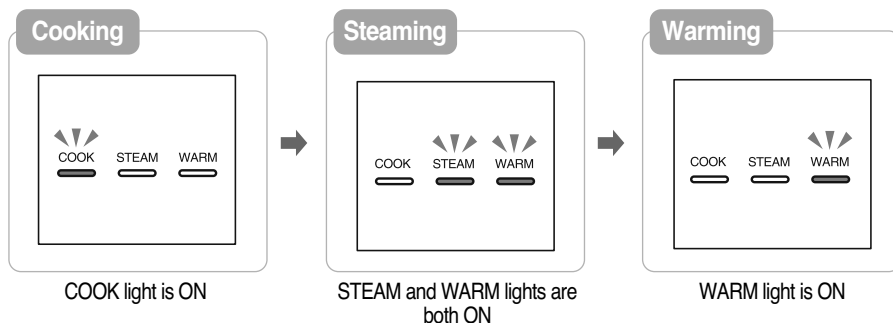
- Failure to do so may result in unwanted odors and product malfunction.

Contact an authorized service center if the cooking switch is malfunctioning.

Do not obstruct the steam vent under any circumstance.

STEAM DISPLAY LAMP

- This product features a “Steam Lamp”, which turns on when the rice is steaming. Steaming is an important step in the cooking process, where the rice finishes cooking in residual heat.
- Do not open the lid until “Steam” has been completed.



NOTE :

- When the unit is plugged in and the cooking switch has not been activated, only the WARM LED turns on.
- When the unit is cooking, only the COOK light turns on.
- When the unit is steaming, both the STEAM and the WARM light turn on.
- When the unit is warming, only the WARM light turns on.
- After cooking has finished, the STEAM light remains on for 15 to 20 minutes. (This duration depends on the amount of rice, surrounding environment, etc.)
- Cool the unit down before cooking another batch of rice.

REMEMBER

- 1 Closely observe STEAM time.**
 - ▶ The optimal STEAM time is approximately 15 to 20 minutes.
- 2 STEAM cannot be activated manually.**
 - ▶ STEAM is designed to turn on when cooking is completed or a certain temperature is reached.
 - ▶ STEAM will remain on even if the lid is open or the inner pot is removed.

HOW TO USE

1 Adjust the rice according to the measuring cup.

- ▶ One measuring cup of rice is 360ml, or two adult servings.
- ▶ Half a measuring cup of rice is 180ml, or one adult serving.



2 Do not wash the rice in the inner pot. Instead, Use a separate container.

- ▶ Wash the rice until the water runs clear.



3 Put the washed rice into the inner pot and adjust the water.

Example) When you want to cook rice for 16 people, wash 8 cups of rice with a measuring cup (2 servings per cup) and put it into the inner pot first, and adjust the water level accurately so that it reaches the 16th level mark.

You can adjust the water accurately only by placing the inner pot on a level surface.

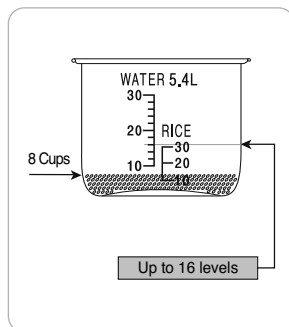
※ The water level mark on the inner pot serves as a standard for adjusting the water.

▶ About the amount of water:

- When the rice is sufficiently soaked ————— Pour less water than the specified amount.
- When you want extra rice —————
- When cooking rice with old rice ————— Pour more water than the specified amount.
- When you want more sticky rice —————

▶ CAUTION

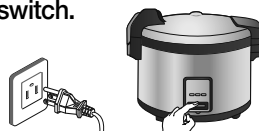
- If you do not adjust the amount of rice and water accurately, the rice will not turn out the way you want.
- If you cook with more rice than the maximum rice quantity scale, the rice will not cook.
- If the rice variety is long grain, up to 26 servings are possible.



4 Put Inner pot and close the lid tightly.



5 Connect power plug, and press Cooking switch.



6 Once cooking is completed, the cooker enters Warm mode automatically.

(Steam lamp and Warm lamp turn ON simultaneously, and Steam lamp turns OFF in 15 to 20 minutes.)



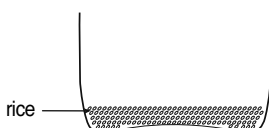
7 Stir rice evenly after Steam light goes OFF. After eating rice, keep it in Warm mode.



How to use cooking silicone pad

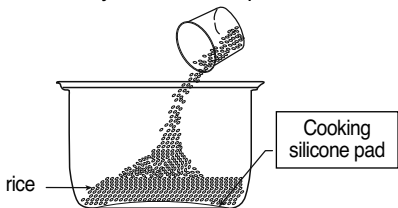
1 Washing the rice

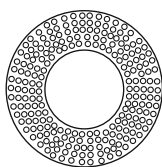
Wash the rice thoroughly in a separate bowl.



2 Put in the rice

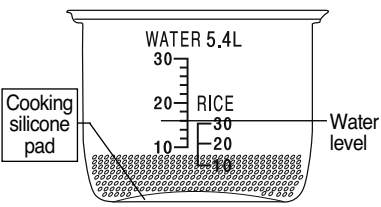
Place the cooking silicone pad properly on the bottom, then pour in the washed rice slowly into the inner pot.





The state of the cooking silicone pad.

3 Adjust the water quantity



Use caution while using the cooking silicone pad.

- ① The cooking silicone pad is not harmful to human health. It is safe to use.
 - ② Let the rice settle in its own steam (for 15min to 20min) after cooking, then make sure to take out the cooking silicone pad after mixing the rice thoroughly. If you leave the cooking silicone pad inside when warming the rice, it may cause bad odor or spoiling of the rice.
 - ③ Wash the cooking silicone pad cleanly before using. If not, the foreign substance left in the cooking silicone pad cause unpleasant odor or spoiling of the rice.
 - ④ To clean the cooking silicone pad, soak it in the water and rub it smoothly with the sponge.
- ※ It may cause melanization on the parts (in the middle of the oven and outer side) where cooking silicone pad don't reach.

HOW TO MANIPULATE THE COOKER

How to Clean

- 1 Use a neutral detergent and a soft sponge to clean the inner pot.



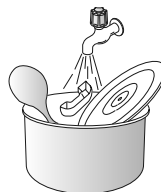
- 2 Both the inside and the outside of the inner pot must be clean. Residue on the outside of the inner pot may negatively affected the performance of the rice cooker



- 3 Wipe the exterior of the unit with a soft rag or sponge.



- 4 Wash the detachable inner lid and all accessories. Dry thoroughly before storing.



※ CAUTION

Do not scrape the inner pot with sharp objects when cleaning.
Doing so may damage the coating of the inner pot.

Take note

- ▶ Once cooking is completed, wipe off the water remaining on the body with a dry cloth
- ▶ While using the cooker, drain the water of water gutter always and keep water gutter clean. (Otherwise, water stain, odor or bacterial proliferation may occur.)
- ▶ Steam vent is not separable. (Do NOT pull it out forcefully, or it may be damaged.)
- ▶ In case, foreign matter enters steam vent, be sure to contact dealer or service center. (If foreign matter is taken out forcefully, the rubber packing inside steam vent may be damaged or vapor may leak out.)
- ▶ Check for foreign matter in steam vent and wipe steam vent always with a dry cloth before and after cooking.

Take note

1. To remove odor during Warming:
 - ① Pour water in Inner pot up to the graduation for 10 servings cooking.
 - ② Close the lid of Inner pot, and press Cooking button.
 - ③ Leave the water boiling for 10 minutes or so, and switch to Warm mode.
 - ④ When water is cooled down properly, remove the inner pot and inner lid and wash them clean.
2. After product is opened, foreign matters may be stained at the inner pot.
Wash Inner pot clean before using it.
3. If the detachable cover is not attached, warming performance may be drops.
Do not forget to attach the separable cover before use.
4. NEVER use inner pot for purpose other than rice cooking. If inner pot is used for other purpose, remove odor in the method provided in paragraph 1 before cooking.
5. What is melanoising about?
In this warming rice cooker, rice at the bottom becomes a slightly yellowish tone.
This is a phenomenon called melanoising which is intended to produce the unique soothing flavor and taste of rice.
6. During warming, 'click' sound may occur from the product. This sound indicates that thermometer is working properly and does not mean failure.
7. This rice cooker is designed so that power be supplied and lamp illuminate even when Inner pot is not in place. (When the rice cooker is not used, pull out power plug.)
8. Steam light is designed to turn ON simultaneously with 'Warm' light when cooking is completed and cooker is converted to Warm mode.
(Steam light turns OFF in 15 to 20 minutes. The time at which Steam light turns OFF may vary depending on rice amount, nearby environment or temperature.)
9. Steam light works only within proper temperature range.
(Steam light may not be turned ON or OFF arbitrarily.)
10. If the inside temperature of product is high after cooking or through water boiling etc for product management, steam light remains ON even if the cooker is in steam condition.
11. For details on steam light, see the steam display light of page 17 in USER MANUAL.

CHECK BEFORE ASKING FOR SERVICE

▼ If the cooker is not used according to specified procedure, it may not work properly even though the symptom is not a failure.

If rice is not cooked properly or warm is abnormal, check the condition per the checklist below.

If abnormality still persists even after checking, consult customer care center.

Symptom	Checkpoint	Action
Rice water overflows	<ul style="list-style-type: none"> Was there too much water added beyond the criteria water level? Was the rice cooked without detachable cover attached? 	<ul style="list-style-type: none"> Open the lid and take out water. Attach detachable cover.
Cooked rice is: • Too thick • Half-cooked • Too soft-boiled	<ul style="list-style-type: none"> Is water adjusted to proper level? Is there any foreign matter stuck at the outer bottom of inner pot, or is the bottom of inner pot uneven? Was the lid open before the steam lamp turned off after conversion to mode? Was the power cut or did the cooking switch go off while the rice was cooking? 	<ul style="list-style-type: none"> Adjust water level to measurement graduation depending on rice amount. Clean foreign matters. Keep the lid closed and let the steam settle as long as possible. Do not touch Cooking switch until rice cooking is completed and the switch turns OFF automatically.
Rice is scorched and stuck to Inner pot.	<ul style="list-style-type: none"> Was the rice washed properly? Was Cooking switch pressed forcefully even after the rice cooking was completed and the cooker switched to warm mode? Was the rice cooked without the scorched trace at the bottom of the inner pot washed off? Was there any foreign matters stuck between the heating plate and inner pot when rice was cooked? Was the rice scorching proof plate used? 	<ul style="list-style-type: none"> Wash rice thoroughly. Once rice cooking is completed, NEVER press Cooking switch. Wash the inner Pot thoroughly. Clean the heating plate and inner pot so foreign matter does not stick to them. Use cooking silicone pad plate when cooking rice. (See page 19.)
Cooked rice has odor or is discolored warm mode.	<ul style="list-style-type: none"> Is the lid closed tightly? Does power plug refuse to be pulled out during warming? Was there any rice paddle, cold rice or other grains during warming? Was the amount of rice used too small? 	<ul style="list-style-type: none"> Close the lid completely to allow no gap. Keep power socket plugged always during warming. Do NOT put in rice paddle, cold rice or other grains. If the amount of rice to remain in warming mode is small, gather rice at the center of inner pot during warming.
Steam lamp is ON before pressing Cooking switch.	<ul style="list-style-type: none"> Did you try continuous cooking before Steam lamp turns OFF when doing continuous cooking? Did you boil water for product management immediately before use? 	<ul style="list-style-type: none"> If product temperature drops below certain temperature, Steam lamp turns OFF automatically. Cool down product sufficiently, and then use it. Steam lamp is designed to work at certain temperature.
Steam lamp is OFF after cooking is completed.	<ul style="list-style-type: none"> Did you press Cooking switch forcefully? Did you cook an amount of rice for less than 10 servings? 	<ul style="list-style-type: none"> Cook an amount between minimum servings(10 servings) and maximum servings(30 servings). If steam lamp works abnormally even after normal use, contact the service center and dealer.

CUCKOO ELECTRIC RICE COOKER/WARMER LIMITED WARRANTY

Cuckoo Electronics America and Cuckoo Trading Canada will repair at its option replace, without charge, your product which proves to be defective in material or workmanship under normal use, during the warranty period listed below from the date of original purchase. This warranty is good only to the original purchaser of the product during the warranty period. Cuckoo Electronics America covers the United States and Cuckoo Trading Canada covers Canada.

MODEL#	#LABOR	PARTS	WARRANTY PERIOD
			HOW SERVICE IS HANDLED
CR-3055	1YEAR	1YEAR	United States
			Call: 323 433 7606
			Address: 16610 Marquardt Ave, Cerritos CA 90703
			Canada (TORONTO)
			Call : 416 878 4561 / 905 707 8224
			Address : #D8-7398 Yonge Street
			Thornhill Ontario Canada L4J 8J2
			Canada (VANCOUVER)
			Call : 604 540 1004 / 604 523 1004
			Address : 945 Lougheed Hwy Coquitlam BC Canada V3K 3T4

No other express warranty is applicable to this product. **THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. CUCKOO ELECTRONICS CO.,LTD, SHALL NOT BE LIABLE FOR THE LOSS THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY APPLICABLE TO THIS PRODUCT.**

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts : so these limitations or exclusions may apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

THE ABOVE WARRANTY DOES NOT APPLY IN THESE CASES:

- * To damages problems which result from delivery or improper installation.
- * To damages problems which result from misuse, abuse, accident, alteration, or incorrect electrical current or voltage.
- * To serve call which do not involve defective workmanship or material and explaining the operation of the unit.

Therefore, these costs are paid by the consumer. Customer assistance numbers :

To Prove warranty Coverage : ► **Retain your Sales Receipt to prove date of purchase**
► **Copy of your Sales Receipt must submitted at the time warranty service is provided.**

To Obtain Product, Customer, or Service Assistance and Nearest Authorized service center, Parts Distributor or Sales Dealer:

Cuckoo Electronics America
Call: 323 433 7606
Address: 16610 Marquardt Ave,
Cerritos CA 90703

Canada (Toronto)
Call : 416 878 4561 / 905 707 8224
Address : #D8-7398 Yonge Street
Thornhill Ontario Canada
L4J 8J2

Canada (Vancouver)
Call : 604 415 9858/604 524 8282
Address : 103-4501 North Road
Burnaby BC Canada
V3R 4R7