SOLUTIONS

# TouchNet **Bill+Payment**

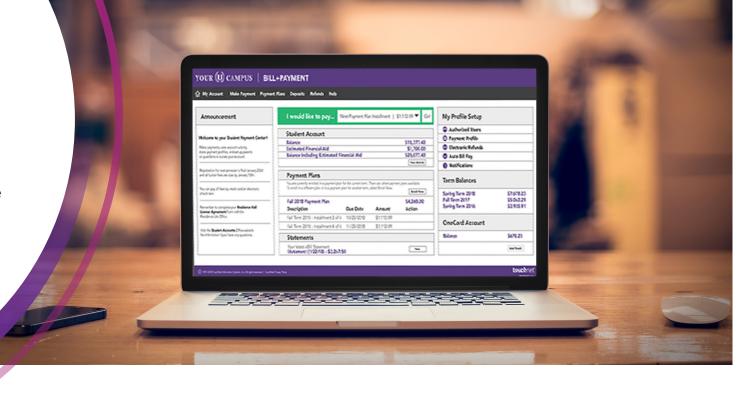
Give students the convenience of 24/7 online access to manage their student accounts while streamlining business office operations with TouchNet Bill+Payment.

CONSOLIDATED STUDENT ACCOUNT

Bill+Payment is a comprehensive payment portal that allows students to view their financial information in a single screen, see charges related to each account, and make online payments. Colleges and universities can automate, manage, and accept secure financial transactions campuswide. Bill+Payment provides easy integration with ERP systems, which means payments post in real-time to your campus financial system.

# **Key Benefits**

- Convenient, self-serve portal Students can access campus bills and make payments online, anytime, for a complete student financial services experience.
- Comprehensive payment methods Multiple payment methods accepted, including ACH, credit card, debit card, electronic checks, and wires for international payments.



- Full range of refund options Students can select refund disbursement via direct deposit, digital checks, instant pay, and paper check. Card payments can also be refunded.
- Streamlines business office operations By eliminating repetitive and inefficient manual tasks, Bill+Payment is fast, simple, and gives your staff time to help students and parents who need personal guidance and assistance.
- **Seamless connections** ERP system integration allows payments to post in real-time to your campus financial system, offering immediate visibility into student account activity.
- Transactions Complying with Department of Education cash management rules and PCI standards means transactions are secure, PCI scope is reduced, and the compliance process is simplified.
- Flexible control Whether it be the comprehensive options administrators can choose from during set up or the ability for students to access their accounts online at anytime, Bill+Payment puts the control in the user's hands.

#### **CUSTOM STUDENT OPTIONS**

The Student Account Center provides a foundation of electronic payment services for student accounts that's far from basic. Through the online, self-service business office, students can:

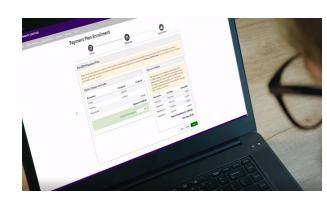
- Check balances, make payments, and schedule future payments
- View account activity and payment history in real-time
- Save payment methods and add a personal email to their profile
- Add authorized users to view and manage their student account, including making payments
- Enroll in direct deposit for student account refunds
- View statements, including 1098-T tax statements
- View and print statements in real-time for the latest balance information
- Sign up for text alerts
- Receive important announcements
- Enroll in tuition payment plan, if offered by institution

## TOUCHNET BILL+PAYMENT

# **COMPREHENSIVE OPERATIONS MANAGEMENT**

Administrators are able to tailor Bill+Payment to fit the needs of their staff and students alike. They can specify what to display on the student view, determine permissions per role, add branding, and more. For easy troubleshooting, the emulate student functionality allows administrators to see exactly what the student sees. Available options based on student attributes and university needs include:

- Set up payment methods, from cards to electronic check
- Process batches
- Send automated, targeted notifications via email and text
- Require consents (i.e. health insurance waiver, electronic business agreements, etc.)
- Allow alerts to the student account for holds, card expiration, refund profiles, etc.
- Assess usage and resolve issues with reports
- Manage a variety of electronic statements for online presentation
- Enable on demand statements and determine display options (i.e. payment plan, student schedule, due date, message)
- Configure deposits per term for enrollment, housing, tuition, labs, and more
- Disburse refunds via student preferred method
- Create, manage, and enroll students in tuition installment payment plans, if offered





#### **OPTIONAL MANAGED SERVICES**

Those who opt for TouchNet managed services save time and money by leaving the day-to-day service and support to us.

**eRefunds PLUS** — Outsource the management of the refund process and support while maintaining visibility and oversight. Available with Banner, Colleague, and PeopleSoft Soft ERPs.

**Payment Plans PLUS** — From implementation and marketing services, to dedicated student and university staff support, Payment Plans PLUS lets you outsource the day-to-day management, saving time and effort.

#### EXTENDING THE STUDENT FINANCE SOLUTION

Bill+Payment integrates with a variety of TouchNet U.Commerce solutions, significantly expanding its value and use.

**PayPath** — Take control of your credit card processing fees by offering students, parents, and sponsors the option to pay tuition and fees via credit card.

**SponsorPoint** — Display sponsor balance and statement data to students within Bill+Payment. These details are retrieved as real-time data from your student system.

**OneCard** — Display campus card balance to students and accept deposits within Bill+Payment.

**RECON 1** — If processing through TouchNet Transaction Services, RECON 1, our reconciliation software unifies data from your student system, TouchNet U.Commerce and TouchNet processing so you can analyze, reconcile and evaluate campus payments. The dashboard allows you to sort by date, time range, transaction number or Merchant ID to drill down into your data for additional insights. Detailed summaries of returns, chargebacks, ACH returns and more.

Meet student expectations for payment options while automating and managing secure campuswide payments with TouchNet Bill+Payment.

There's a lot more to tell you about

TouchNet Bill+Payment
Contact us at:
T:+1.913.599.6699
or visit touchnet.com



### **ABOUT TOUCHNET**

TouchNet is a leading provider of integrated, comprehensive, and secure commerce and credential solutions for colleges and universities. Institutions of higher education rely on TouchNet to unify and secure payments, permissions, and other related business transactions campus wide. TouchNet's unmatched integration, transparency, and security gives institutions greater control over transactions, costs, and compliance, while providing greater operational efficiencies and self-service access to real-time information. TouchNet is a Global Payments company.

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