

Make refund management seamless and stress-free for staff and students

Transform refunds with TouchNet

Refund management shouldn't slow your office down. TouchNet Refunds, an add-on to Bill+Payment, offers fast, flexible, student-friendly disbursement options with built-in compliance, real-time visibility and multiple delivery methods — helping your team work efficiently while ensuring funds are delivered quickly, securely and accurately.

Streamline refund operations



Enable refund options

Offer fast, flexible refund options and allow students to select their preferred refund method within their profile.



Automate refund workflows

Process electronic refunds and financial aid disbursements directly into student accounts. Batch refunds, run reports, set holds and automate alerts and communications.



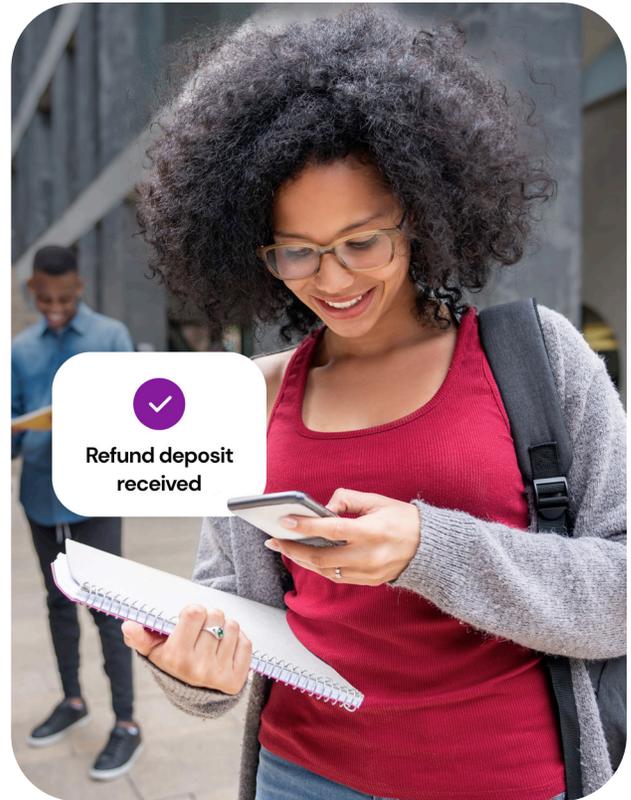
Notify students instantly

Keep students informed throughout the refund process with automated notifications.



Track and report

Gain complete visibility through intuitive dashboards and exportable reports.



Provide flexible refund delivery options

Direct deposit (ACH)

Deliver secure, encrypted refunds to student bank accounts in one to two business days. You'll be notified of returns by mail or electronically, and account validation is included at no extra cost.

Digital check

Allow students to print and deposit the check through their mobile banking app or choose to receive the funds through a Visa or Mastercard debit card, Venmo or PayPal.

Mailed check

Send refunds by paper check through the mail, typically arriving in three to five business days.

Credit cards

Issue refunds directly to the original credit card, including PayPath payments — which allow students and parents to pay tuition and qualified services by credit card at no cost to the institution.

See why institutions choose TouchNet

- ✓ **Offer choice:** Give students the option to select their preferred refund method.
- ✓ **Deliver faster:** Accelerate refund delivery so students receive their funds when they need them most.
- ✓ **Increase efficiency:** Reduce overhead, staffing burden, manual work and support calls with automated refund processing and transparent communication.
- ✓ **Ensure accuracy:** Easily reconcile any returned or voided funds.
- ✓ **Lower costs:** Reduce printing and mailing expenses with alternative disbursement methods.
- ✓ **Enhance security:** Help protect cardholder data with multifactor authentication and minimize the risk of lost or stolen checks with the option of digital check refunds.
- ✓ **Maintain compliance:** Stay compliant with Title IV requirements through multiple disbursement methods that ensure students receive funds in a timely manner.
- ✓ **Gain visibility:** Access real-time refund tracking and reporting for both staff and students.
- ✓ **Support all students:** Manage refunds seamlessly for students in the United States and Canada.



At Pima County Community College, we've got around 70% of the student population using [TouchNet Refunds]. TouchNet's solution has been a good product for efficiently working with students.

— **Melissa Lewis**
Accounts Receivable Services Director



Ready to simplify refunds?

Contact our sales team